

PolicyTech Policy and Procedure Management

Reports Supplement



PolicyTech® 10.6 Reports Supplement Copyright © 2018 NAVEX Global, Inc. NAVEX Global[®] is a trademark/service mark of NAVEX Global, Inc. The NAVEX Global[®] logo is a trademark/service mark of NAVEX Global, Inc. Unauthorized use of NAVEX Global, Inc.'s trademarks/service marks is strictly prohibited without prior written permission from NAVEX Global, Inc. 10/31/2018

Table of Contents

Table of Contents	i
Introduction to Reports	1
Report Access by Role and Permission	2
Access to My Tasks & Questionnaires Reports	2
Access to Tasks by Document Reports	2
Access to Tasks by User Reports	2
Access to Tasks by Group Reports	3
Access to Document Reports	3
Access to User Reports	4
Access to Questionnaire Reports	4
Access to Exception Reports	5
Access to Login Reports	5
Access to Superseded Reports	5
My Tasks & Questionnaires Reports	7
Report: Questionnaire Results (Personal)	7
Description	7
Available to users with the following roles or permissions:	7
Sample Report:	7
How to Generate	8
Report: Questionnaire Certificates (Personal)	12
Description	12
Available to users with the following roles or permissions:	12
Sample Report:	12
How to Generate	13
Report: Document Owner - Periodic Review Tasks (Personal)	14
Description	14
Available to users with the following roles or permissions:	15
Sample Report:	15
How to Generate	15
Report: My Tasks	19
Description	20
Available to users with the following roles or permissions:	20
Sample Report:	20
How to Generate	
Tasks by Document Reports	23
Report: Tasks by Document - Current	23

Description	23
Available to users with the following roles or permissions:	23
Sample Report:	23
How to Generate	24
Report: Tasks by Document - All Tasks	29
Description	29
Available to users with the following roles or permissions:	29
Sample Report:	30
How to Generate	30
Report: Documents Due for Periodic Review	35
Description	35
Available to users with the following roles or permissions:	36
Sample Report:	36
How to Generate	36
Report: Documents with Links to Update	43
Description	43
Available to users with the following roles or permissions:	43
Sample Report:	43
How to Generate	44
Task by User Reports	51
Report: Tasks by User - Current	51
Description	51
Available to users with the following roles or permissions:	51
How to Generate	52
Report: Tasks by User - All Tasks	56
Description	56
Available to users with the following roles or permissions:	56
Sample Report:	57
How to Generate	57
Report: Document Owner - Periodic Review Tasks	61
Description	61
Available to users with the following roles or permissions:	61
Sample Report:	61
How to Generate	62
Report: Document Owner - Links to Update Tasks	69
Description	69
Available to users with the following roles or permissions:	69
Sample Report:	69
How to Generate	70

Task by Group Reports	78
Report: Tasks by Group - Writer Groups	78
Description	78
Available to users with the following roles or permissions:	78
Sample Report:	78
How to Generate	79
Report: Tasks by Group - Reviewer Groups	86
Description	86
Available to users with the following roles or permissions:	86
Sample Report:	86
How to Generate	87
Report: Tasks by Group - Approver Groups	94
Description	94
Available to users with the following roles or permissions:	94
Sample Report:	94
How to Generate	95
Report: Tasks by Group - Reader Groups	102
Description	102
Available to users with the following roles or permissions:	102
Sample Report:	102
How to Generate	103
Document Reports	111
Report: Document Assignments by Title	111
Description	111
Available to users with the following roles or permissions:	111
Sample Report:	111
How to Generate	112
Report: Document Count by Owner	117
Description	117
Available to users with the following roles or permissions:	117
Sample Report:	117
How to Generate	117
Report: Documents Accessed	119
Description	
Available to users with the following roles or permissions:	
Sample Report:	
How to Generate	
Report: Document Duration in Workflow	126
Description	

Available to users with the following roles or permissions:	126
Sample Report:	127
How to Generate	127
Report: Linked Documents	130
Description	130
Available to users with the following roles or permissions:	130
Sample Report:	130
How to Generate	131
Report: Documents within Date Range	136
Description	136
Available to users with the following roles or permissions:	136
Sample Report:	136
How to Generate	137
Report: Documents Approved as of a Specific Date	141
Description	141
Available to users with the following roles or permissions:	141
Sample Report:	141
How to Generate	142
Report: Change Summary with Version History and Documents	
Replaced	145
Description	145
Available to users with the following roles or permissions:	146
Sample Report:	146
How to Generate	147
Detail Options	152
Report: Print Multiple Documents	153
Description	153
Available to users with the following roles or permissions:	153
How to Generate	153
Print Documents Options	158
Paging Options	158
Properties	160
Attachments	162
Report: Email Bounce Backs by Document	162
Description	162
Available to users with the following roles or permissions:	162
Sample Report:	162
How to Generate	162
User Reports	166

Report: Document Assignments by User	166
Description	
Available to users with the following roles or permissions:	
Sample Report:	
How to Generate	
Report: Documents Accessed by User	
Description	
Available to users with the following roles or permissions:	171
Sample Report:	
How to Generate	172
Report: Users Canceled Mark as Read	178
Description	
Available to users with the following roles or permissions:	178
Sample Report:	178
How to Generate	179
Report: User Permissions	181
Description	181
Available to users with the following roles or permissions:	181
Sample Report:	181
How to Generate	182
Report: Users with Bounce Back Emails	183
Description	183
Available to users with the following roles or permissions:	183
Sample Report:	183
How to Generate	183
Report: Dedicated Licenses	186
Description	186
Available to users with the following roles or permissions:	186
Sample Report:	186
How to Generate	187
Questionnaire Reports	189
Report: Questionnaire Results by Document	189
Description	189
Available to users with the following roles or permissions:	189
Sample Report:	189
How to Generate	190
Report: Questionnaire Results by User	195
Description	
Available to users with the following roles or permissions:	195

Sample Report:	195
How to Generate	196
Report: Questionnaire Statistics	202
Available to users with the following roles or permissions:	202
Sample Report:	202
How to Generate	203
Exception Reports	208
Report: Exceptions by Document	208
Description	208
Available to users with the following roles or permissions:	208
Sample Report:	208
How to Generate	208
Login Reports	212
Report: Failed Logins Due to Insufficient Licenses	212
Description	212
Available to users with the following roles or permissions:	212
Sample Report:	212
How to Generate	212
Report: Users Currently Logged In	214
Description	214
Available to users with the following roles or permissions:	214
Sample Report:	214
How to Generate	215
Superseded Reports	217
Report: Tasks by User - Writer Tasks	217
Description	217
Available to users with the following roles or permissions:	218
Sample Report:	218
How to Generate	218
Report: Tasks by User - Reviewer Tasks	226
Description	226
Available to users with the following roles or permissions:	226
Sample Report:	226
How to Generate	227
Report: Tasks by User - Approver Tasks	235
Description	235
Available to users with the following roles or permissions:	235
Sample Report:	235
How to Generate	236

Report: Tasks by User - Assignee Tasks	244
Description	
Available to users with the following roles or permissions:	
Sample Report:	244
How to Generate	
Report: Document Owner - Resubmit for Review Tasks	253
Description	
Available to users with the following roles or permissions:	253
Sample Report:	253
How to Generate	254
Report: Tasks by User - All Workflow Tasks	261
Description	261
Available to users with the following roles or permissions:	261
Sample Report:	261
How to Generate	262
Report: Tasks by Document - In Draft	269
Description	269
Available to users with the following roles or permissions:	269
Sample Report:	269
How to Generate	270
Report: Tasks by Document - In Collaboration	276
Description	276
Available to users with the following roles or permissions:	276
Sample Report:	276
How to Generate	277
Report: Tasks by Document - In Review	284
Description	284
Available to users with the following roles or permissions:	284
Sample Report:	
How to Generate	
Report: Tasks by Document - In Approval	
Description	
Available to users with the following roles or permissions:	
Sample Report:	
How to Generate	
Report: Tasks by Document - In Published	
Description	
Available to users with the following roles or permissions:	
Sample Report:	300

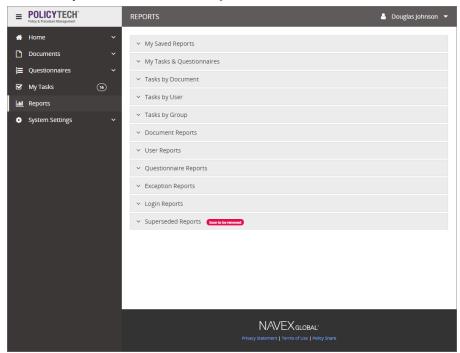
How to Generate	301
Report: Tasks by Document - All Workflow Statuses	308
Description	308
Available to users with the following roles or permissions:	308
Sample Report:	308
How to Generate	309
Report: Writer Tasks (Personal)	316
Description	316
Available to users with the following roles or permissions:	316
Sample Report:	316
How to Generate	317
Report: Reviewer Tasks (Personal)	322
Description	322
Available to users with the following roles or permissions:	322
Sample Report:	322
How to Generate	323
Report: Approver Tasks (Personal)	327
Description	327
Available to users with the following roles or permissions:	327
Sample Report:	327
How to Generate	328
Report: Assignee Tasks (Personal)	333
Description	
Available to users with the following roles or permissions:	333
Sample Report:	
How to Generate	334
Report: All Workflow Tasks (Personal)	338
Description	338
Available to users with the following roles or permissions:	338
Sample Report:	
How to Generate	339
Report: Questionnaire Results by Document	344
Description	
Available to users with the following roles or permissions:	344
Sample Report:	
How to Generate	
Report: Questionnaire Results by User	350
Description	
Available to users with the following roles or permissions:	

Sample Report:	. 351
How to Generate	. 352
Selecting Documents or Questionnaires	.358
Adding Document Filters	.363
Selecting Users	. 366
Transitioning to Next-Generation Reports	.369
Static vs. Dynamic Report Results	.369
Recreating Superseded Report Results in a Next-Generation Report	.374
Recreating a Superseded Tasks by Document Report	375
Recreating a Superseded Tasks by User Report	.378
Recreating a Superseded "My Tasks & Questionnaires" Report	. 380
Working with Next-Generation Report Results	.383
Working with Report Layouts	. 383
Selecting a System Layout Option	.383
Task Report Layouts	. 383
Questionnaire Report Layouts	.386
Selecting a Custom or Shared Report Layout	.386
Creating a Custom Report Layout	.387
Modifying or Deleting a Custom Report Layout	.388
Setting a Default Report Layout	. 389
Working with the Summary Pane	. 389
Changing the Chart Type and View	.390
Filtering by Chart or Table Element	. 392
Printing or Saving a Report Summary	.393
Working with the Data Pane	395
Grouping by Data Column	. 396
Working with Groupings	. 397
Working with Data Pane Columns	. 398
Showing and Hiding Columns	.398
Arranging and Sorting Columns	399
Working with Column Filters	.400
Exporting Report Results	. 403
Printing or Saving Report Results	.403
Working with a Finished Legacy Report	.406
Using Saved Report Settings Features	.408
Saving a Report's Settings	. 408
Using a Saved Report Setup to Generate a Report	.409
Emailing a Report from a Saved Setup	.410
Disabling the Automatic Emailing of a Report	.414

Creating Custom Reports with Excel	416
The Excel Report Template	
Control	416
Security and Access	416
Functionality	416
Creating an Excel Report Template	417
Generating an Excel Report	418
Sample Reports	419

Introduction to Reports

PolicyTech includes many reports that let you check the status of and view statistics about documents, questionnaires, and users. To access reports, in the main PolicyTech window, click **Reports**.



The reports you have access to are dependent on the roles and system permissions you've been assigned, so your **Reports** menu may look different than the one shown above (see <u>Report Access by Role and Permission</u> for details).

Report Access by Role and Permission

The tables below show the reports a user has access to by virtue of role and system permission assignments.

Access to My Tasks & Questionnaires Reports

Report	Document Roles with Access	System Permissions with Access
Questionnaire Results	all	all
Questionnaire Certificates	all	all
Document Owner— Periodic Review Tasks	Document Owner	none
My Tasks	all	all

Access to Tasks by Document Reports

Report	Document Roles with Access	System Permissions with Access
Tasks by Document - Current	Document Owner Proxy Author	Administrator Report Manager
Tasks by Document - All Tasks	Document Owner Proxy Author	Administrator Report Manager
Documents Due for Periodic Review	Document Owner Proxy Author	Administrator Report Manager
Documents with Links to Update	Document Owner Proxy Author	Administrator Report Manager

Access to Tasks by User Reports

Report	Document Roles with Access	System Permissions with Access
Tasks by User - Current	Manager	Administrator Report Manager
Tasks by User - All	Manager	Administrator

Tasks		Report Manager
Document Owner - Periodic Review Tasks	Manager	Administrator Report Manager
Document Owner - Links to Update	Manager	Administrator Report Manager

Access to Tasks by Group Reports

Report	Document Roles with Access	System Permissions with Access
Writer Groups	Manager	Administrator Report Manager
Reviewer Groups	Manager	Administrator Report Manager
Approver Groups	Manager	Administrator Report Manager
Reader Groups	Manager	Administrator Report Manager

Access to Document Reports

Report	Document Roles with Access	System Permissions with Access
Document Assignments by Title	Document Owner Proxy Author	Administrator Report Manager
Document Count by Owner	Document Owner Proxy Author	Administrator Report Manager
Documents Accessed	Document Owner Proxy Author	Administrator Report Manager
Document Duration in Workflow	Document Owner Proxy Author	Administrator Report Manager
Linked Documents	Document Owner Proxy Author	Administrator Report Manager
Documents within Date Range	Document Owner Proxy Author	Administrator Report Manager

Documents Approved as of a Specific Date	Document Owner Proxy Author	Administrator Report Manager
Change Summary with Version History and Documents Replaced	Document Owner Proxy Author	Administrator Report Manager
Print Multiple Documents	Document Owner Proxy Author	Administrator Report Manager
Email Bounce Backs by Document	Document Owner Proxy Author	Administrator Report Manager

Access to User Reports

Report	Document Roles with Access	System Permissions with Access
Document Assignments by User	Manager	Administrator Report Manager
Documents Accessed by User	Manager	Administrator Report Manager
Users Canceled Mark as Read	Manager	Administrator Report Manager
User Permissions	none	Administrator Company/User Report Manager
Users with Bounce Back Emails	none	Administrator Report Manager
Dedicated Licenses	none	Administrator

Access to Questionnaire Reports

Report	Document Roles with Access	System Permissions with Access
Questionnaire Results by Document	Document Owner	Administrator Report Manager
Questionnaire Results by User	Manager	Administrator Report Manager

Questionnaire Statistics	Document Owner	Administrator
		Report Manager

Access to Exception Reports

Report	Document Roles with Access	System Permissions with Access
Exceptions by Document	none	Administrator Report Manager

Access to Login Reports

Report	Document Roles with Access	System Permissions with Access
Failed Logins Due to Insufficient Licenses	none	Administrator System/IT
Users Currently Logged In	none	Administrator System/IT

Access to Superseded Reports

Report	Document Roles with Access	System Permissions with Access
Writer Tasks (My Tasks & Questionnaires)	Writer	none
Reviewer Tasks (My Tasks & Questionnaires)	Reviewer	none
Approver Tasks (My Tasks & Questionnaires)	Approver	none
Reader Tasks (My Tasks & Questionnaires)	Reader	none
All Workflow Tasks (My Tasks & Questionnaires)	all	all

	I	1
In Draft (Tasks by	Document Owner	Administrator
Document)	Proxy Author	Report Manager
In Collaboration (Tasks	Document Owner	Administrator
by Document)	Proxy Author	Report Manager
In Review (Tasks by	Document Owner	Administrator
Document)	Proxy Author	Report Manager
In Approval (Tasks by	Document Owner	Administrator
Document)	Proxy Author	Report Manager
In Published (Tasks by	Document Owner	Administrator
Document)	Proxy Author	Report Manager
All Workflow Statuses	Document Owner	Administrator
(Tasks by Document)	Proxy Author	Report Manager
Writer Tasks (Tasks by	Manager	Administrator
User)		Report Manager
Reviewer Tasks (Tasks	Manager	Administrator
by User)		Report Manager
Approver Tasks (Tasks	Manager	Administrator
by User)		Report Manager
Reader Tasks (Tasks by	Manager	Administrator
User)		Report Manager
Document Owner -	Manager	Administrator
Resubmit for Review		Report Manager
Tasks (Tasks by User)	B.4	A .l.,
All Workflow Tasks (Tasks by User)	Manager	Administrator
, ,	D 16	Report Manager
Questionnaire Results by Document	Document Owner	Administrator
(Questionnaire Reports)		Report Manager
Questionnaire Results	Manager	Administrator
by User (Questionnaire		Report Manager
Reports)		

My Tasks & Questionnaires Reports

The My Tasks & Questionnaires category includes the following reports:

Report: Questionnaire Results

Report: Questionnaire Certificates

Report: Document Owner - Periodic Review Tasks

My Tasks

Report: Questionnaire Results (Personal)

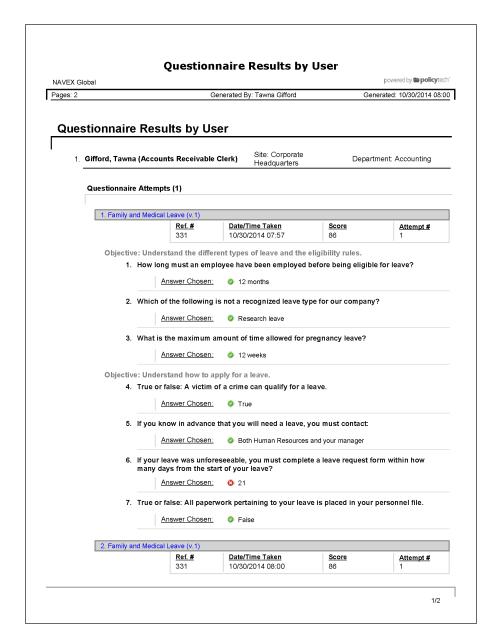
Description

Shows the overall and individual question results for all questionnaires you completed when you marked documents as read, as well as results (if any) of stand-alone questionnaires (those not attached to documents) that you completed. The results are organized by document/questionnaire.

Available to users with the following roles or permissions:

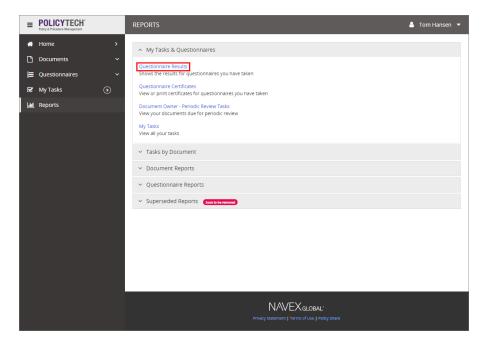
All users with any assigned role or system permission

Sample Report:

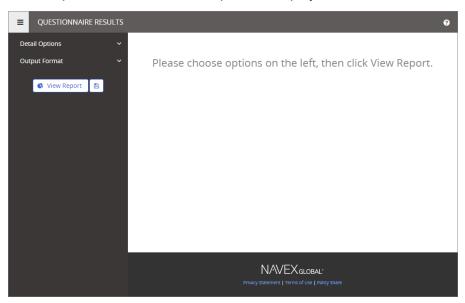


How to Generate

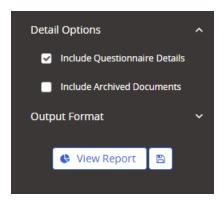
- 1. Click Reports.
- 2. Click My Tasks & Questionnaires, and then click Questionnaire Results.



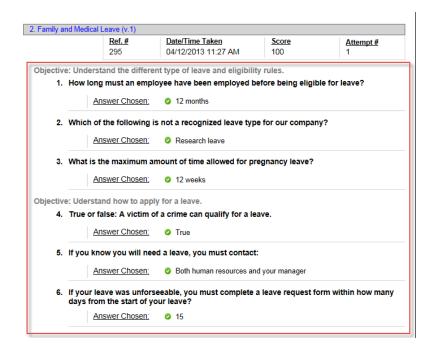
All options available for this report are displayed on the left.



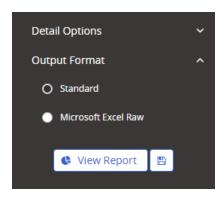
3. (Optional) Click **Detail Options**, and then select any of the following:



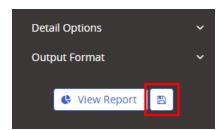
Include Questionnaire Details: Include details about each questionnaire question.



- Include Archived Documents: Includes all archived documents with questionnaires and all archived stand-alone questionnaires.
- 4. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



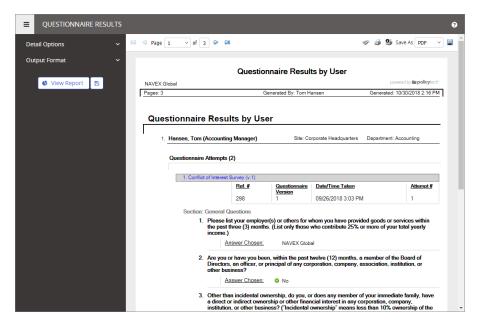
5. (Optional) To save the current settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.



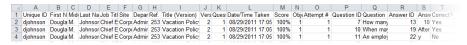
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

6. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Questionnaire Certificates (Personal)

Description

Lets you view and print certificates for all questionnaires—both document questionnaires and stand-alone questionnaires—you've passed.

Note: For a certificate to be available for a questionnaire, the document owner who created the questionnaire must have enabled the certificate option in the questionnaire settings.

Available to users with the following roles or permissions:

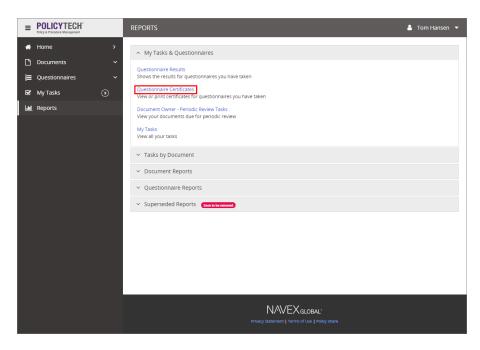
All users with any assigned role or system permission

Sample Report:

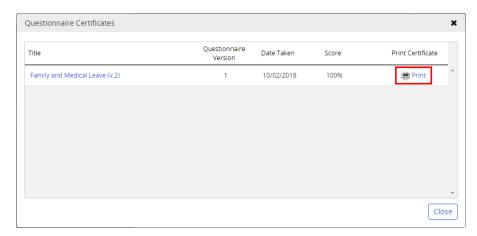


How to Generate

- 1. Click Reports.
- 2. Click My Tasks & Questionnaires, and then click Questionnaire Certificates.



3. (Optional) Click **Print** for one of the listed documents or questionnaires.



The certificate is displayed in a separate browser window where you can save or print it.



Report: Document Owner - Periodic Review Tasks (Personal)

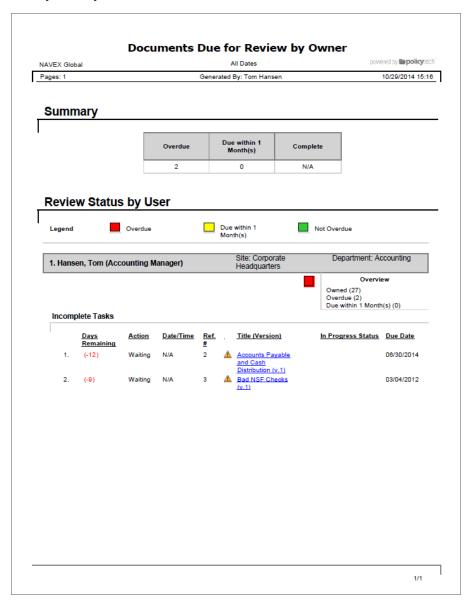
Description

Shows the status of your periodic review tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

Document owner

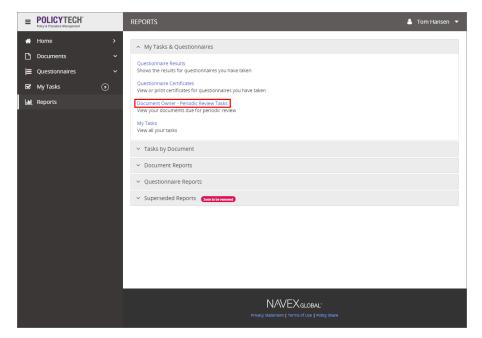
Sample Report:



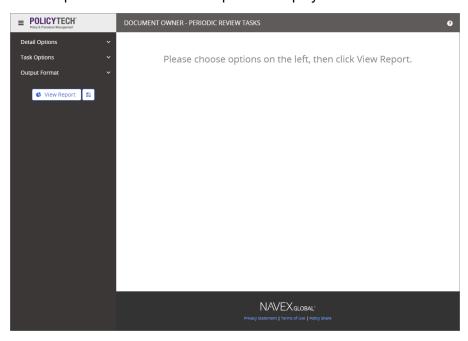
How to Generate

- 1. Click Reports.
- Click My Tasks & Questionnaires, and then click Document Owner -Periodic Review Tasks.

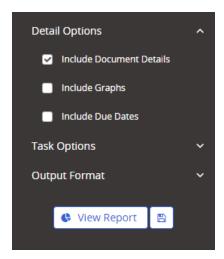
Note: You will only see the task reports for the roles you've been assigned.



All options available for this report are displayed on the left.



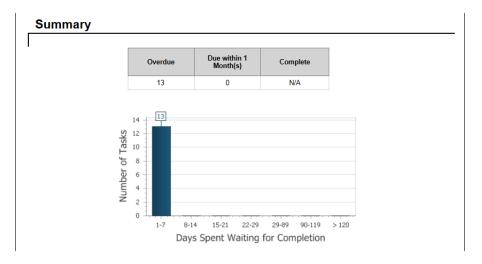
3. (Optional) Click **Detail Options**, and then select any of the following:



■ Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



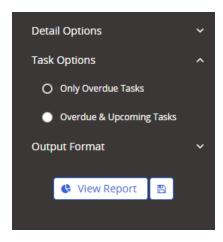
• Include Graphs: Adds a graph to the report's Summary area.



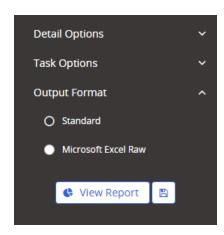
■ Include Due Dates: Adds a Due Date column to the task details.

Important: This option applies only if the **Include Document Details** option is selected.

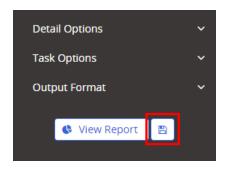
4. (Optional) Click **Task Options**, and then click **Only Overdue Tasks** or **Overdue & Upcoming Tasks**.



5. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



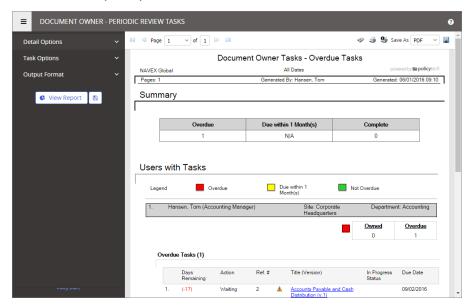
6. (Optional) To save the current settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.



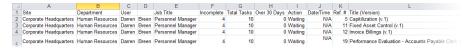
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

7. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: My Tasks

Important: This is one of several next-generation, dynamic grid reports that are fundamentally different than other PolicyTech reports you may have worked with (legacy reports). In legacy reports, all report customization and manipulation is done using report settings, with the report results generated as a static document. In next-generation reports, you set a minimum of report options—such as selecting the documents and users to include—to create report results in the form of an initial framework. The initial report results consist of a Summary section and a Data section, each of which is highly customizable to create precisely the data representation you need.

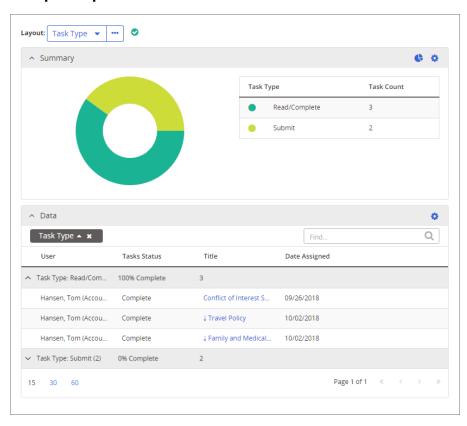
Description

Shows information about your assigned tasks. You can choose to include incomplete and complete tasks as well tasks in upcoming levels.

Available to users with the following roles or permissions:

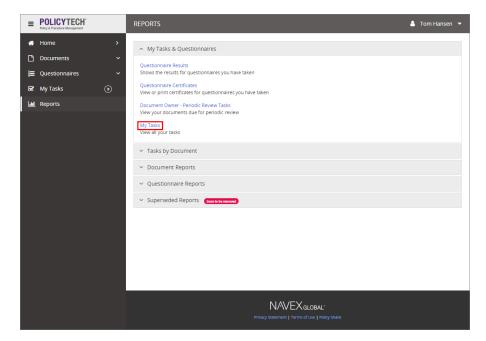
All users with any assigned role or system permission.

Sample Report:

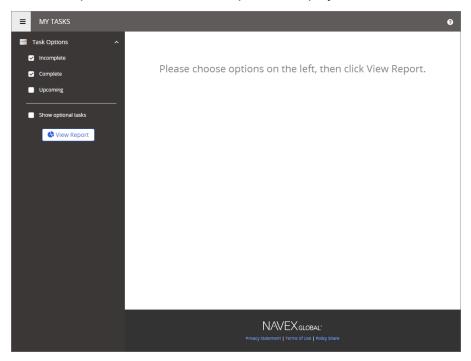


How to Generate

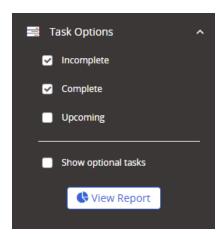
- 1. Click Reports.
- 2. Click My Tasks & Questionnaires, and then click My Tasks.



Task options available for this report are displayed on the left.



3. (Optional) Under **Task Options**, **Incomplete** and **Complete** are selected by default.



Select **Upcoming** to include information about your assigned tasks in a subsequent level in an active workflow status. For example, if a document to which you're assigned has three approval levels and is currently in level 1 of the Approval status, selecting **Upcoming** would also include information about your tasks assigned to approval level 2 or 3.

Select **Show optional tasks** to include information about complete, optional reading tasks, where you marked documents as read even though you were not assigned reading tasks for those documents.

4. Click View Report.

Note: You can also click **View Report** at any time while setting report options. After changing an option, remember to click **View Report** again to refresh the report contents.

- 5. Choose a report layout (see Working with Report Layouts).
- 6. Choose how you want information in the **Summary** pane displayed (Working with the Summary Pane).
- 7. Customize the **Data** grid to show only the data you need in the way you want it represented (Working with the Data Pane).
- 8. (Optional) Print or save the current report results (see Printing or Saving Report Results).

Tasks by Document Reports

The **Tasks by Document** category includes the following reports:

Tasks by Document - Current

Tasks by Document - All Tasks

Documents Due for Periodic Review

Documents with Links to Update

Report: Tasks by Document - Current

Important: This is one of several next-generation, dynamic grid reports that are fundamentally different than other PolicyTech reports you may have worked with (legacy reports). In legacy reports, all report customization and manipulation is done using report settings, with the report results generated as a static document. In next-generation reports, you set a minimum of report options—such as selecting the documents and users to include—to create report results in the form of an initial framework. The initial report results consist of a Summary section and a Data section, each of which is highly customizable to create precisely the data representation you need.

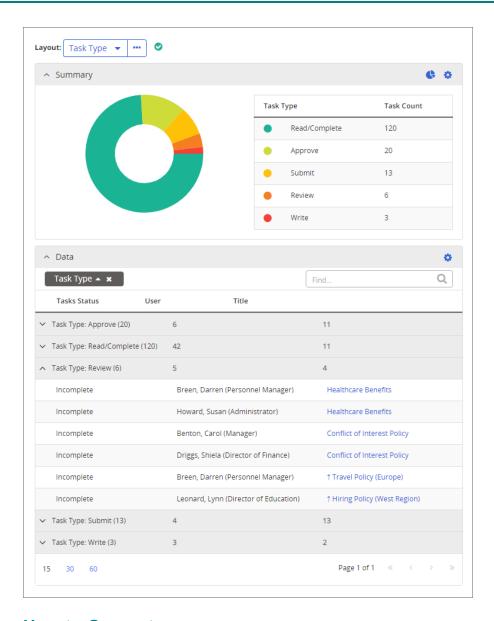
Description

Shows information about tasks in the selected documents' or questionnaires' current workflow status. For example, if a selected document is currently in the Approval status, the report would include information about that document's approver tasks. You can choose to include incomplete and complete tasks as well tasks in upcoming levels.

Available to users with the following roles or permissions:

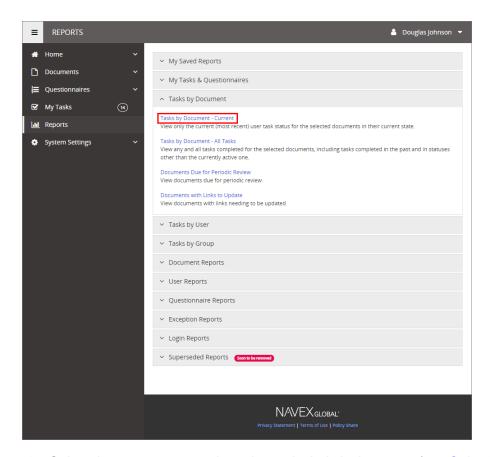
Manager, Report Manager, Administrator

Sample Report:

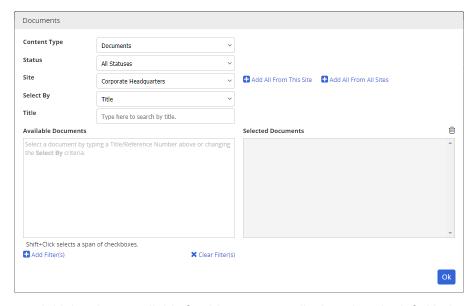


How to Generate

- 1. Click Reports.
- 2. Click Tasks by Document, and then click Tasks by Document Current.

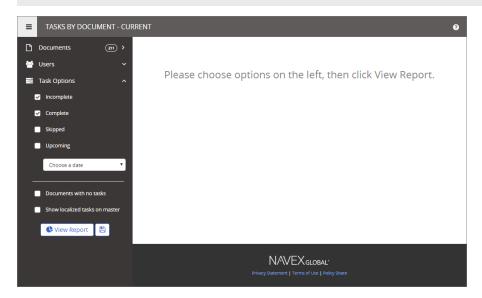


Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.

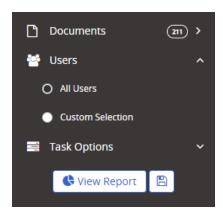


Initial options available for this report are displayed on the left. Notice that the number of currently selected documents or questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

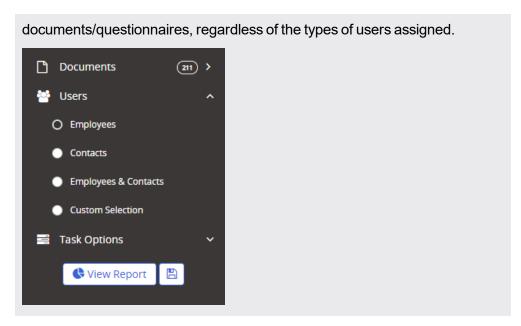
Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.



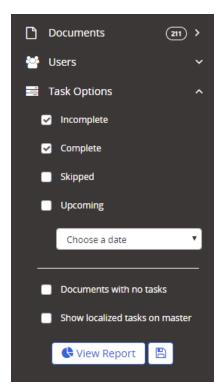
4. (Optional) You have the option to limit the documents/questionnaires included in the report to only those with tasks assigned to specific users. Click **Users**, click **Custom Selection**, and then select users in the same way as you would for a user-based report (see <u>Selecting Users</u> for help).



Note: If you see the options shown below, then your organization has enabled the Third-Party Accounts Module. The Employees option is selected by default, meaning that only those documents/questionnaires assigned to regular PolicyTech users and not third-party contacts are included in the report. In addition to the Employees and Custom Selection options, you can choose Contacts to limit included documents/questionnaires to only those assigned to third-party contacts, or choose the Employees & Contacts option to include all

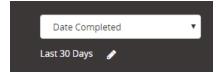


5. (Optional) Under Task Options, Incomplete and Complete are selected by default, meaning that only those of the currently selected documents/questionnaires that include incomplete or complete tasks for the documents/questionnaires' current task statuses will be included in the report results. For example, if a selected document is currently published and has at least one assignee designated, that document's information will be included in the report whether the assignees have marked the document as read or not. If a selected published document has no assignees designated, that document's information will be excluded from the report.



Select **Skipped** to include information about assigned reading/completion tasks that were skipped because they were not completed before the specified task end date. (For details on the **Task End Date** option in the **Assignees** step of the **Properties Wizard**, see "Advanced Assignee Settings" in the **User's Guide**).

To filter documents/questionnaires to only those within a specific date range, click **Choose a date**, and then click **Date Completed** or **Date Assigned** (the date when an assigned task was completed or assigned).



The default date range is the last 30 days from today's date. To change this setting, click , select a different preset date range, and then click **Apply**. If you select **Custom Range**, also select a start and end date, and then click **Apply**.

Select **Documents with no tasks** to include information from all selected documents/questionnaires, regardless of whether they include assigned tasks for their currently active workflow status. For example, information about published documents with no assignees will be included in the report.

6. Click View Report.

Note: You can also click **View Report** at any time while setting report options. After changing an option, remember to click **View Report** again to refresh the report contents.

- 7. Choose a report layout (see Working with Report Layouts).
- 8. Choose how you want information in the **Summary** pane displayed (Working with the Summary Pane).
- 9. Customize the **Data** grid to show only the data you need in the way you want it represented (Working with the Data Pane).
- 10. (Optional) To save all of the report's current document/questionnaire and user selections, option settings, and customizations for future use, click , type a name and description, and then click **OK**.

Note: If dashboards are enabled, a widget (compact view) is automatically created for the saved **Tasks by Document - Current** report. If personal dashboards are enabled, you can add the report widget to **My Dashboard** (see "Setting Up a Personal Dashboard" in the <u>User's Guide</u>). If the **Home** dashboard is enabled and you're a global or site administrator, you can add the report widget to the system-wide or site dashboard (see "Setting Up a Home Dashboard" in the <u>Administrator's Guide</u>).

 (Optional) Print or save the current report results (see <u>Printing or Saving</u> <u>Report Results</u>).

Report: Tasks by Document - All Tasks

Important: This is one of several next-generation, dynamic grid reports that are fundamentally different than other PolicyTech reports you may have worked with (legacy reports). In legacy reports, all report customization and manipulation is done using report settings, with the report results generated as a static document. In next-generation reports, you set a minimum of report options—such as selecting the documents and users to include—to create report results in the form of an initial framework. The initial report results consist of a Summary section and a Data section, each of which is highly customizable to create precisely the data representation you need.

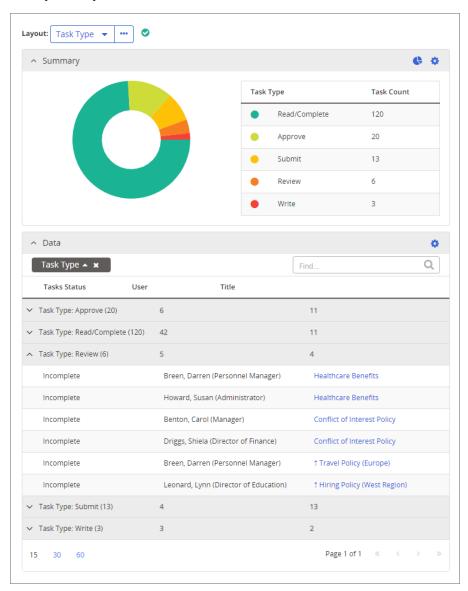
Description

Shows information about all assigned tasks in the selected documents or questionnaires. You can choose to include incomplete and complete tasks as well tasks in upcoming levels.

Available to users with the following roles or permissions:

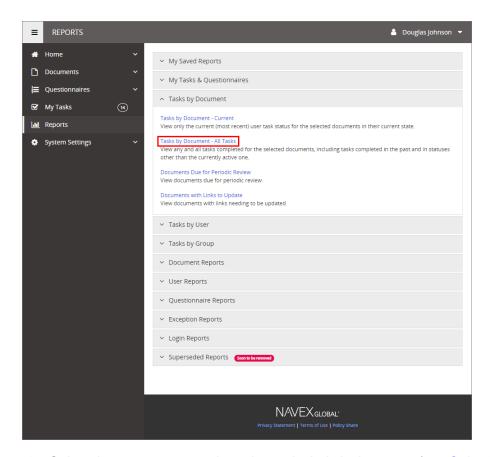
Manager, Report Manager, Administrator

Sample Report:

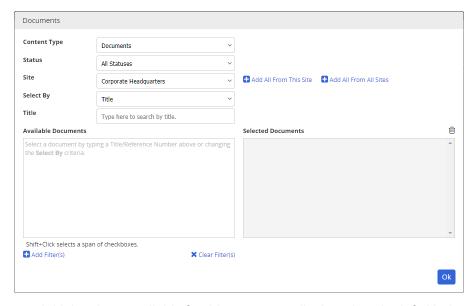


How to Generate

- 1. Click Reports.
- 2. Click Tasks by Document, and then click Tasks by Document All Tasks.

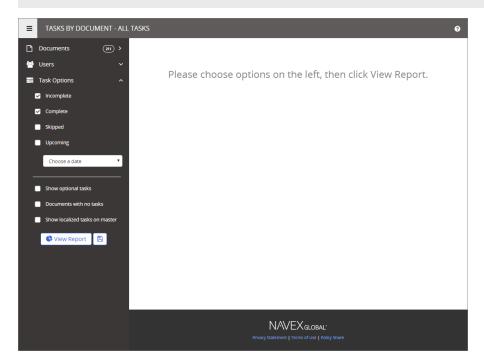


Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.

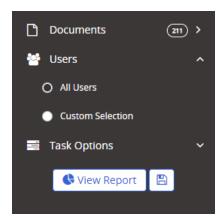


Initial options available for this report are displayed on the left. Notice that the number of currently selected documents or questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.

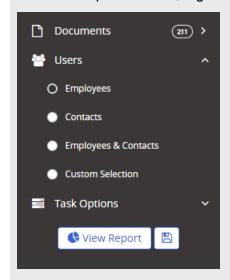


4. (Optional) You have the option to limit the documents/questionnaires included in the report to only those with tasks assigned to specific users. Click **Users**, click **Custom Selection**, and then select users in the same way as you would for a user-based report (see <u>Selecting Users</u> for help).

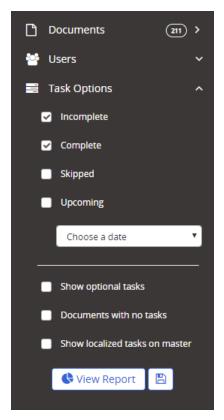


Note: If you see the options shown below, then your organization has enabled the Third-Party Accounts Module. The **Employees** option is selected by default, meaning that only those documents/questionnaires assigned to regular PolicyTech users and not third-party contacts are

included in the report. In addition to the **Employees** and **Custom Selection** options, you can choose **Contacts** to limit included documents/questionnaires to only those assigned to third-party contacts, or choose the **Employees & Contacts** option to include all documents/questionnairs, regardless of the types of users assigned.



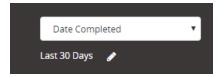
5. (Optional) Under Task Options, Incomplete and Complete are selected by default, meaning that only those of the currently selected documents/questionnaires that include incomplete or complete tasks for the documents'/questionnaires' current task statuses will be included in the report results. For example, if a selected document is currently published and has at least one assignee designated, that document's information will be included in the report whether the assignees have marked the document as read or not. If a selected published document has no assignees designated, that document's information will be excluded from the report.



Select **Skipped** to include information about assigned reading/completion tasks that were skipped because they were not completed before the specified task end date. (For details on the **Task End Date** option in the **Assignees** step of the **Properties Wizard**, see "Advanced Assignee Settings" in the <u>User's Guide</u>).

Select **Upcoming** to include information about tasks assigned in a subsequent level in any workflow status. For example, if a selected document has three review levels and is currently in level 1 of the Review status, selecting **Upcoming** would also include information about tasks assigned to Review levels 2 and 3. If that same document also had multiple approval levels, selecting **Upcoming** would also cause the report to include information about upcoming approval tasks, even though the document is still in Review.

To filter documents/questionnaires to only those within a specific date range, click **Choose a date**, and then click **Date Completed** or **Date Assigned** (the date when an assigned task was completed or assigned).



The default date range is the last 30 days from today's date. To change this setting, click , select a different preset date range, and then click **Apply**. If

you select **Custom Range**, also select a start and end date, and then click **Apply**.

Select **Show optional tasks** to include information about complete, optional reading tasks, where users marked documents as read even though they were not assigned reading tasks for those documents.

Select **Documents with no tasks** to include information from all selected documents/questionnaires, regardless of whether they include assigned tasks. For example, information about published documents with no assignee designations will be included in the report.

Click View Report.

Note: You can also click **View Report** at any time while setting report options. After changing an option, remember to click **View Report** again to refresh the report contents.

- 7. Choose a report layout (see Working with Report Layouts).
- 8. Choose how you want information in the **Summary** pane displayed (Working with the Summary Pane).
- 9. Customize the **Data** grid to show only the data you need in the way you want it represented (Working with the Data Pane).
- 10. (Optional) To save all of the report's current document/questionnaire and user selections, option settings, and customizations for future use, click , type a name and description, and then click **OK**.

Note: If dashboards are enabled, a widget (compact view) is automatically created for the saved **Tasks by Document - All Tasks** report. If personal dashboards are enabled, you can add the report widget to **My Dashboard** (see "Setting Up a Personal Dashboard" in the <u>User's Guide</u>). If the **Home** dashboard is enabled and you're a global or site administrator, you can add the report widget to the system-wide or site dashboard (see "Setting Up a Home Dashboard" in the <u>Administrator's Guide</u>).

11. (Optional) Print or save the current report results (see Print or save the current report results (see Printing or Saving Report Results).

Report: Documents Due for Periodic Review

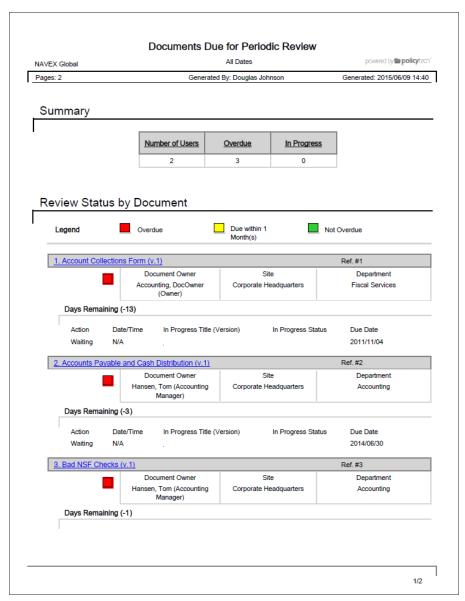
Description

Shows the status of all tasks for documents or questionnaires that are due for periodic review. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

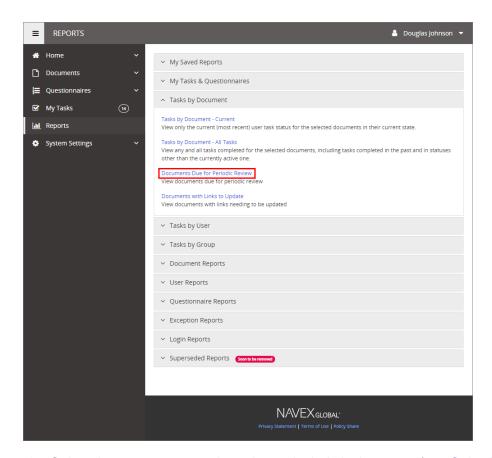
Document Owner, Proxy Author, Administrator, Report Manager

Sample Report:

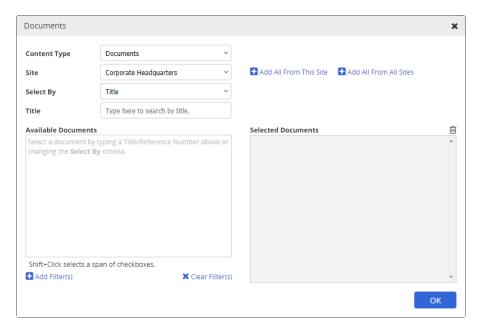


How to Generate

- 1. Click Reports.
- 2. Click **Tasks by Document**, and then click **Documents Due for Periodic Review**.

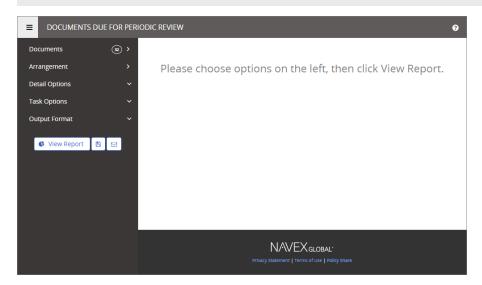


3. Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.

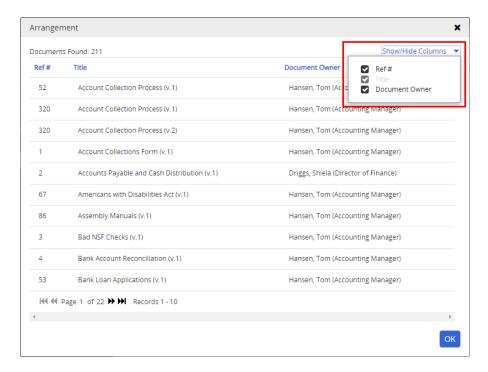


Initial options available for this report are displayed on the left. Notice that the number of currently selected documents or questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

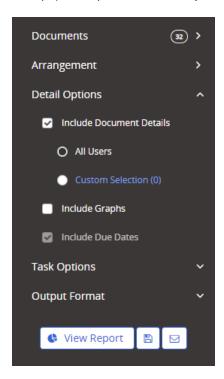
Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.



- 4. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear a check box.



- By default, the document/questionnaire sort order in the report is ascending by title. To change what the documents/questionnaires are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. (Optional) Click **Detail Options**, and then select any of the following:

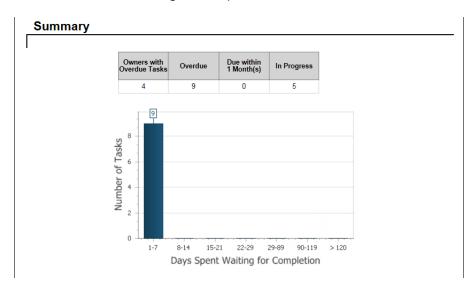


■ Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



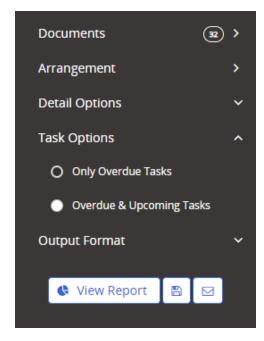
With **Include Document Details** selected, you have the option to limit the documents or questionnaires included in the report to only those with tasks assigned to specific users. Click **Custom Selection**, and then select users in the same way as you would for a user-based report (see <u>Selecting Users</u> for help).

 Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days that tasks for the selected documents

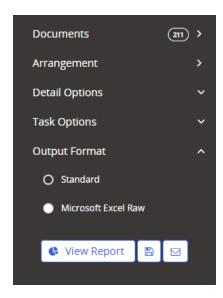


have been waiting for completion.

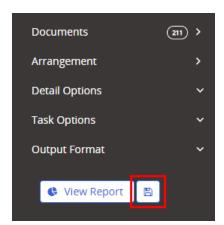
6. Click **Task Options**, and then click **Only Overdue Tasks** or **Overdue & Upcoming Tasks**.



7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.

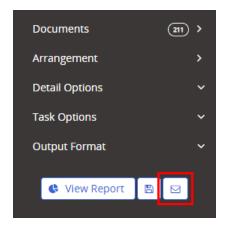


8. (Optional) To save the current document/questionnaire selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



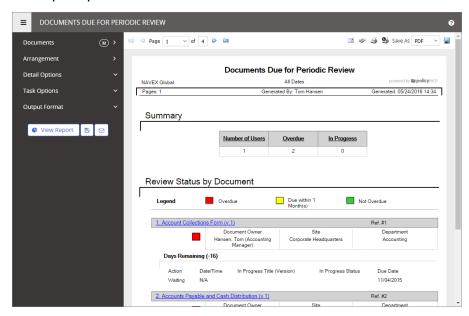
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

9. (Optional and conditional) Depending on your assigned permissions and email setup, after saving this report you may be able to schedule the summary portion of this report to be automatically generated and emailed to you by clicking ⋈ (see Emailing a Report from a Saved Setup for help).



10. Click View Report..

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Documents with Links to Update

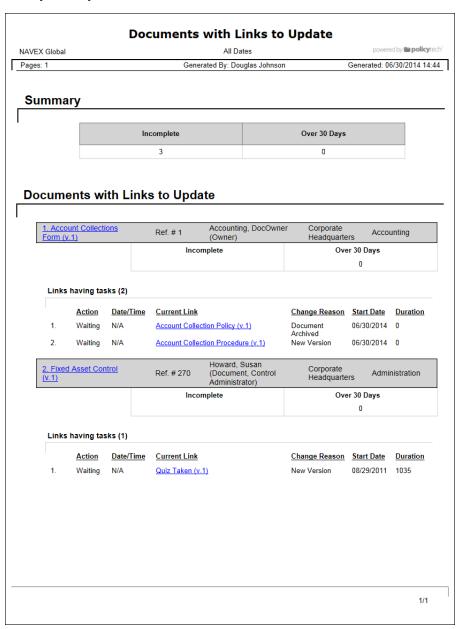
Description

Shows the status of all tasks for documents with outdated links. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

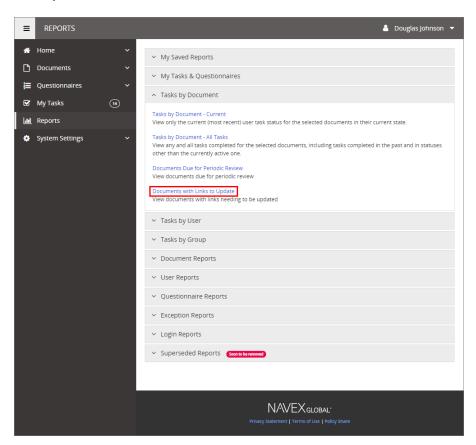
Document Owner, Proxy Author, Administrator, Report Manager

Sample Report:

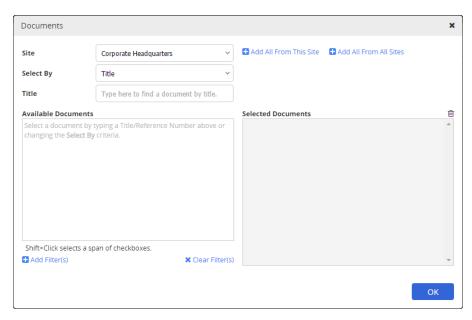


How to Generate

- 1. Click Reports.
- 2. Click **Tasks by Document**, and then click **Documents with Links to Update**.

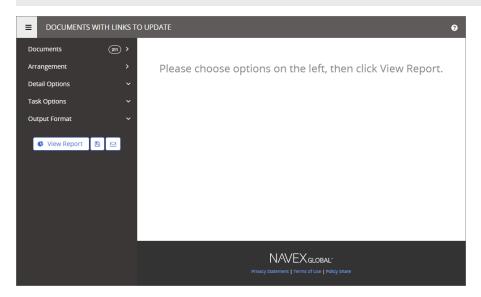


3. Select documents to include in the report (see <u>Selecting Documents</u> for help), and then click **OK**.

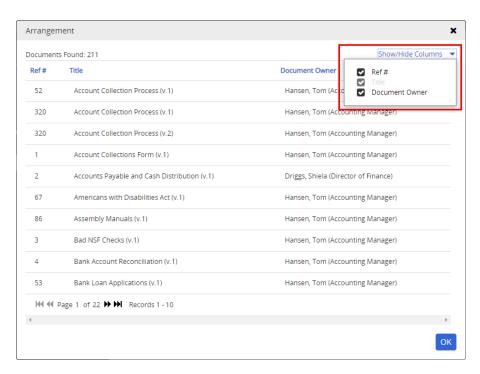


All options available for this report are displayed on the left. Notice that the number of currently selected documents is displayed after the **Documents** option, which you can click anytime to change your document selection.

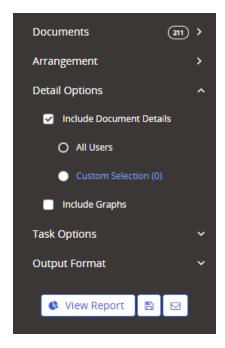
Note: If you change your document selection after clicking **View Report**, click **View Report** again to refresh the report contents.



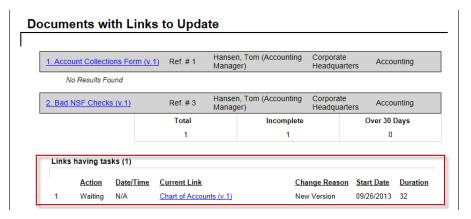
- 4. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear a check box.



- By default, the document sort order in the report is ascending by title. To change what the documents are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. (Optional) Click **Detail Options**, and then select any of the following:

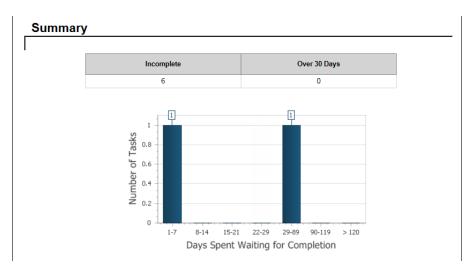


Include Document Details: Shows the tasks associated with each document in the report.

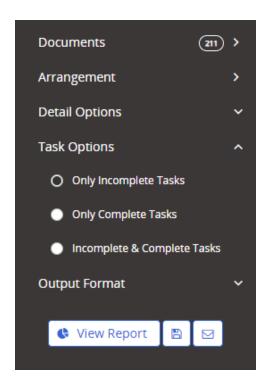


With **Include Document Details** selected, you have the option to limit the documents included in the report to only those with tasks assigned to specific users. Click **Custom Selection**, and then select users in the same way as you would for a user-based report (see <u>Selecting Users</u> for help).

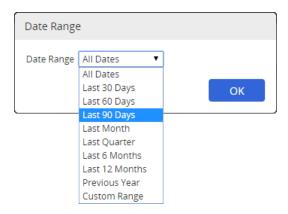
Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days that tasks for the selected documents have been waiting for completion.



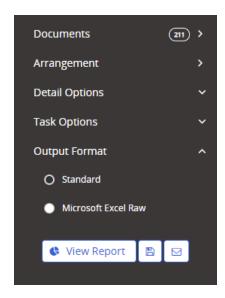
6. Click Task Options, and then click Only Incomplete Tasks, Only Complete Tasks or Incomplete & Complete Tasks.



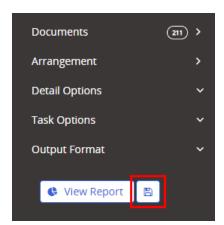
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.

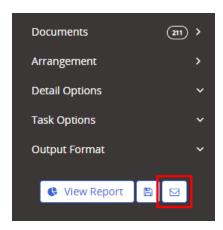


8. (Optional) To save the current document selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



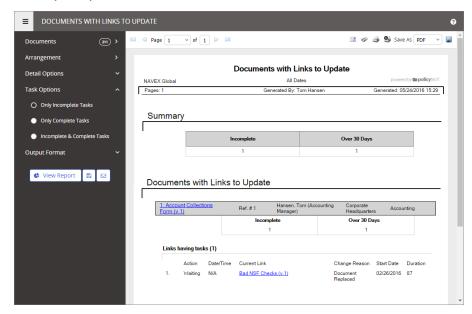
Note: To access a saved report, click $\mathbf{Reports}$, and then click \mathbf{My} \mathbf{Saved} $\mathbf{Reports}$.

 (Optional and conditional) Depending on your assigned permissions and email setup, after saving this report you may be able to schedule the summary portion of this report to be automatically generated and emailed to you by clicking ⋈ (see Emailing a Report from a Saved Setup for help).



10. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Task by User Reports

The **Tasks by User** category includes the following reports:

Tasks by User - Current

Tasks by User - All Tasks

Document Owner - Periodic Review Tasks

Document Owner - Links to Update Tasks

Report: Tasks by User - Current

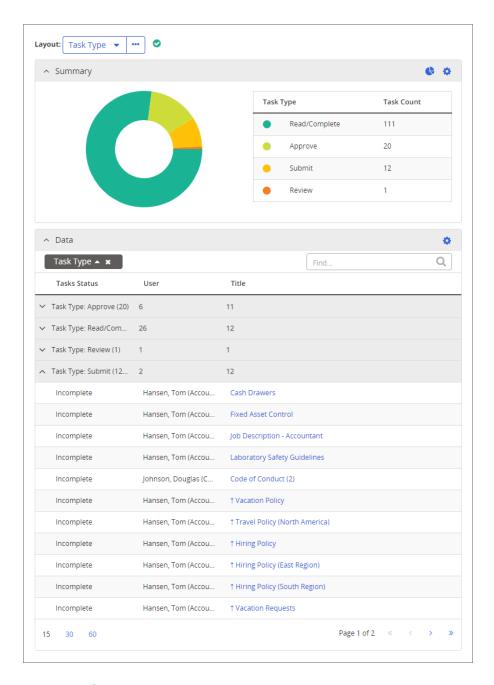
Important: This is one of several next-generation, dynamic grid reports that are fundamentally different than other PolicyTech reports you may have worked with (legacy reports). In legacy reports, all report customization and manipulation is done using report settings, with the report results generated as a static document. In next-generation reports, you set a minimum of report options—such as selecting the documents and users to include—to create report results in the form of an initial framework. The initial report results consist of a Summary section and a Data section, each of which is highly customizable to create precisely the data representation you need.

Description

Shows information about selected users' assigned tasks in currently active workflow statuses. You can choose to include incomplete and complete tasks as well tasks in upcoming levels.

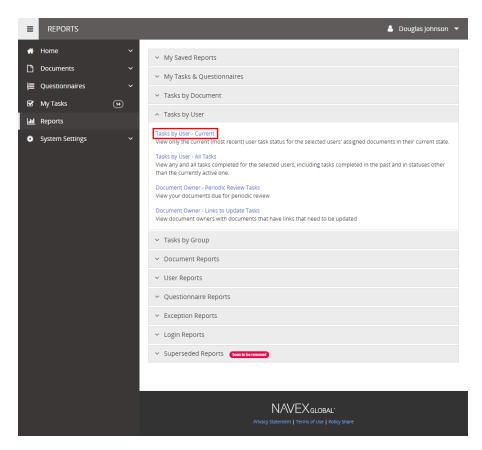
Available to users with the following roles or permissions:

Manager, Report Manager, AdministratorSample Report:

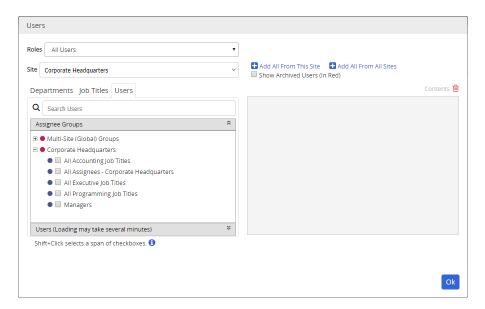


How to Generate

- 1. Click Reports.
- 2. Click Tasks by User, and then click Tasks by User Current.

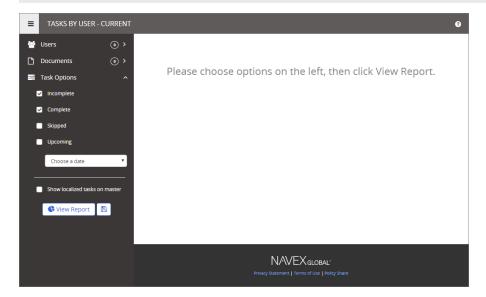


3. Select the users you want included in the report (see <u>Selecting Users</u> for help).

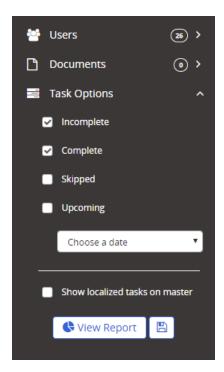


Initial options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.

Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.



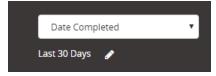
- 4. (Optional) You have the option to limit the users included in the report to only those with tasks assigned to specific documents. Click **Documents**, and then select documents in the same way as you would for a documentbased report (see <u>Selecting Documents</u> for help).
- (Optional) Under Task Options, Incomplete and Complete are selected by default, meaning that only those of the currently selected users with task assignments, whether incomplete or complete, will be included in the report results.



Select **Skipped** to include information about assigned reading/completion tasks that were skipped because they were not completed before the specified task end date. (For details on the **Task End Date** option in the **Assignees** step of the **Properties Wizard**, see "Advanced Assignee Settings" in the <u>User's Guide</u>).

Select **Upcoming** to include information about tasks assigned in a subsequent level in the currently active workflow status. For example, if a selected document has three approval levels and is currently in level 1 of the Approval status, selecting **Upcoming** would also include information about tasks assigned to approval levels 2 and 3.

To filter documents/questionnaires to only those within a specific date range, click **Choose a date**, and then click **Date Completed** or **Date Assigned** (the date when an assigned task was completed or assigned).



The default date range is the last 30 days from today's date. To change this setting, click, select a different preset date range, and then click **Apply**. If you select **Custom Range**, also select a start and end date, and then click **Apply**.

6. Click View Report.

Note: You can also click **View Report** at any time while setting report options. After changing an option, remember to click **View Report** again to refresh the report contents.

- 7. Choose a report layout (see Working with Report Layouts).
- 8. Choose how you want information in the **Summary** pane displayed (Working with the Summary Pane).
- 9. Customize the **Data** grid to show only the data you need in the way you want it represented (Working with the Data Pane).
- (Optional) To save all of the report's current document/questionnaire and user selections, option settings, and customizations for future use, click , type a name and description, and then click OK.

Note: If dashboards are enabled, a widget (compact view) is automatically created for the saved **Tasks by User - Current** report. If personal dashboards are enabled, you can add the report widget to **My Dashboard** (see "Setting Up a Personal Dashboard" in the <u>User's Guide</u>). If the **Home** dashboard is enabled and you're a global or site administrator, you can add the report widget to the system-wide or site dashboard (see "Setting Up a Home Dashboard" in the <u>Administrator's Guide</u>).

 (Optional) Print or save the current report results (see <u>Printing or Saving</u> <u>Report Results</u>).

Report: Tasks by User - All Tasks

Important: This is one of several next-generation, dynamic grid reports that are fundamentally different than other PolicyTech reports you may have worked with (legacy reports). In legacy reports, all report customization and manipulation is done using report settings, with the report results generated as a static document. In next-generation reports, you set a minimum of report options—such as selecting the documents and users to include—to create report results in the form of an initial framework. The initial report results consist of a Summary section and a Data section, each of which is highly customizable to create precisely the data representation you need.

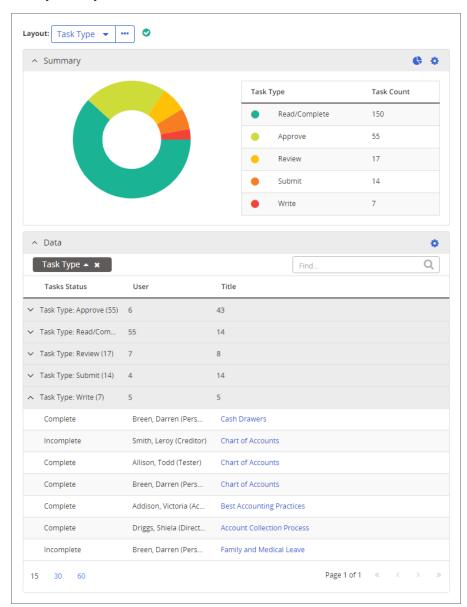
Description

Shows information about all assigned tasks for the selected users. You can choose to include incomplete and complete tasks as well tasks in upcoming levels.

Available to users with the following roles or permissions:

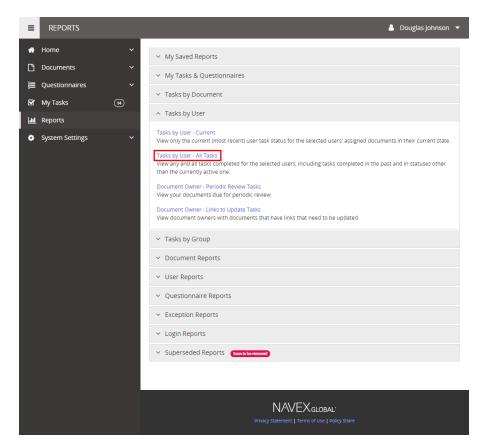
Manager, Report Manager, Administrator

Sample Report:

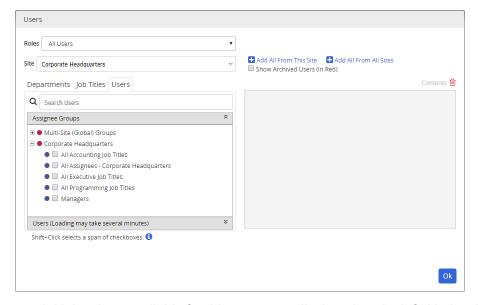


How to Generate

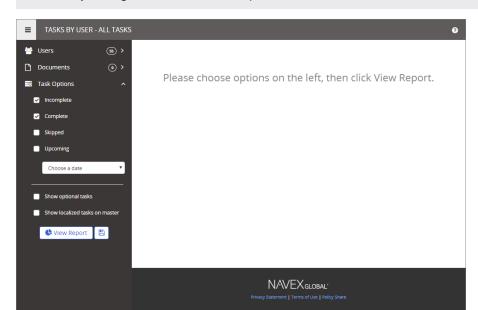
- 1. Click Reports.
- 2. Click Tasks by User, and then click Tasks by User All Tasks.



3. Select the users you want included in the report (see <u>Selecting Users</u> for help).

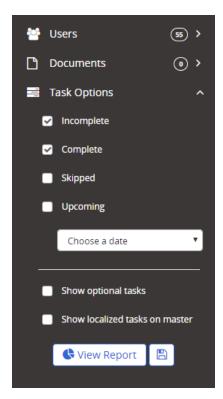


Initial options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.



Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.

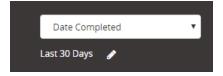
- 4. (Optional) You have the option to limit the users included in the report to only those with tasks assigned to specific documents or questionnaires. Click **Documents**, and then select documents in the same way as you would for a document-based report (see <u>Selecting Documents</u> for help).
- (Optional) Under Task Options, Incomplete and Complete are selected by default, meaning that only those of the currently selected users with task assignments, whether incomplete or complete, will be included in the report results.



Select **Skipped** to include information about assigned reading/completion tasks that were skipped because they were not completed before the specified task end date. (For details on the **Task End Date** option in the **Assignees** step of the **Properties Wizard**, see "Advanced Assignee Settings" in the <u>User's Guide</u>).

Select **Upcoming** to include information about tasks assigned to selected users in a subsequent level in any workflow status. For example, if a document to which a selected user is assigned has three review levels and is currently in level 1 of the Review status, selecting **Upcoming** would also include information about tasks assigned to Review levels 2 and 3. If that same document also had multiple approval levels, selecting **Upcoming** would also cause the report to include information about upcoming approval tasks, even though the document is still in Review.

To filter documents/questoinnaires to only those within a specific date range, click **Choose a date**, and then click **Date Completed** or **Date Assigned** (the date when an assigned task was completed or assigned).



The default date range is the last 30 days from today's date. To change this setting, click , select a different preset date range, and then click **Apply**. If you select **Custom Range**, also select a start and end date, and then click **Apply**.

Select **Show optional tasks** to include information about complete, optional reading tasks, where selected users marked documents as read even though they were not assigned reading tasks for those documents.

6. Click View Report.

Note: You can also click **View Report** at any time while setting report options. After changing an option, remember to click **View Report** again to refresh the report contents.

- Choose a report layout (see Working with Report Layouts).
- 8. Choose how you want information in the **Summary** pane displayed (Working with the Summary Pane).
- 9. Customize the **Data** grid to show only the data you need in the way you want it represented (Working with the Data Pane).
- 10. (Optional) To save all of the report's current document/questionnaire and user selections, option settings, and customizations for future use, click , type a name and description, and then click **OK**.

Note: If dashboards are enabled, a widget (compact view) is automatically created for the saved **Tasks by User - All Tasks** report. If personal dashboards are enabled, you can add the report widget to **My Dashboard** (see "Setting Up a Personal Dashboard" in the <u>User's Guide</u>). If the **Home** dashboard is enabled and you're a global or site administrator, you can add the report widget to the system-wide or site dashboard (see "Setting Up a Home Dashboard" in the <u>Administrator's Guide</u>).

 (Optional) Print or save the current report results (see <u>Printing or Saving</u> Report Results).

Report: Document Owner - Periodic Review Tasks

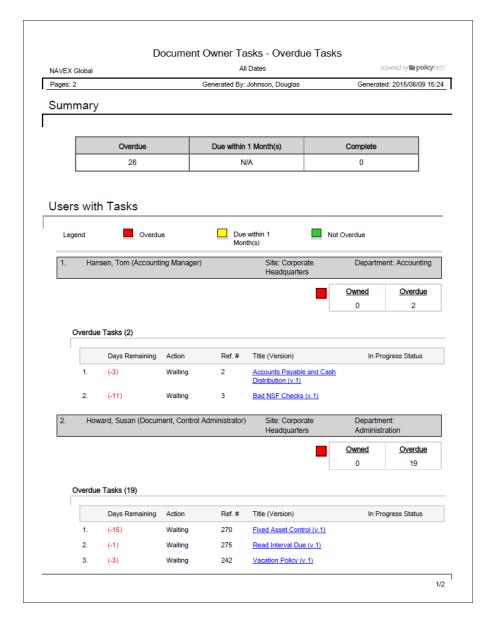
Description

Provides details about the selected users' tasks for performing a periodic review on an approved document or questionnaire. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

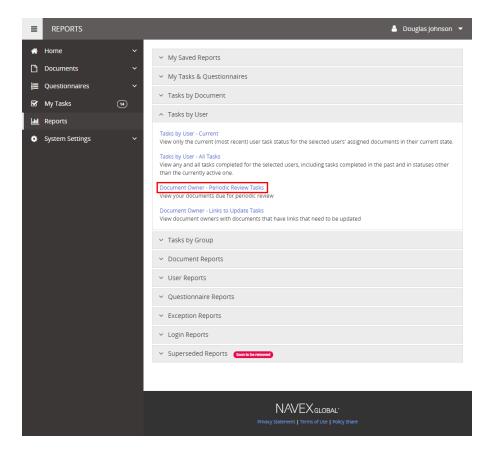
Manager, Report Manager, Administrator

Sample Report:

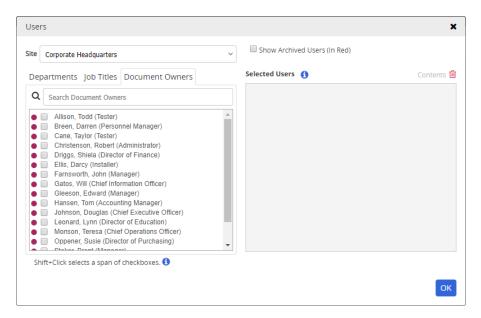


How to Generate

- 1. Click Reports.
- 2. Click Tasks by User, and then click Document Owner Periodic Review Tasks.

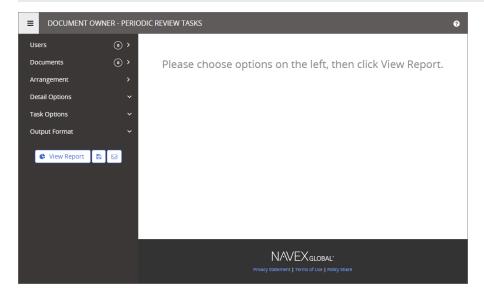


Select the users you want included in the report (see <u>Selecting Users</u> for help).



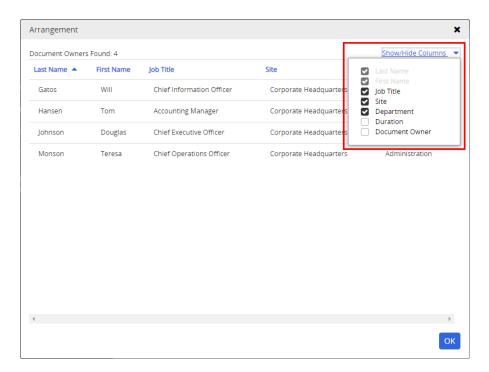
All options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.

Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.

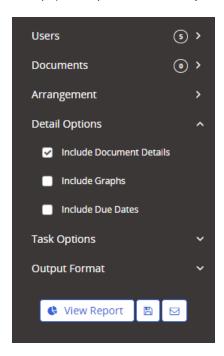


- (Optional) To limit the selected users to only those assigned to specific documents or questionnaires, click **Documents**, and then select documents/questionnairs in the same way as you would for a documentbased report (see <u>Selecting Documents</u> for help).
- 5. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then select or click to clear check boxes.

Note: The **Duration** column shows how many days an incomplete task has been assigned or how many days it took to complete a task.



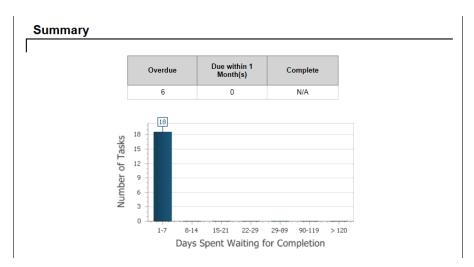
- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 6. (Optional) Click **Detail Options**, and then select any of the following:



Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



 Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days the selected users' tasks have been waiting for completion.

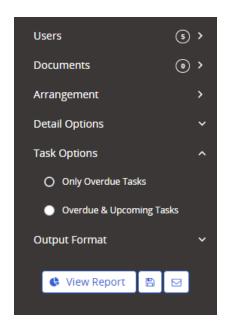


Include Due Dates: Adds a Due Date column to the task details.

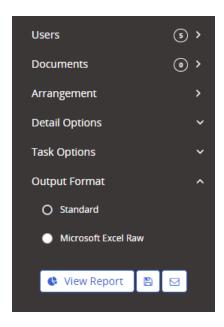
Important: This option applies only if the **Include Document Details** option is selected.



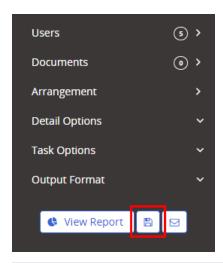
7. (Optional) Click **Task Options**, and then click **Only Overdue Tasks** or **Overdue & Upcoming Tasks**.



8. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



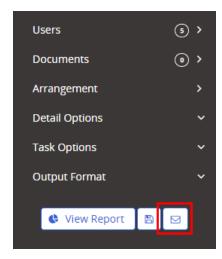
9. (Optional) To save the current user selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

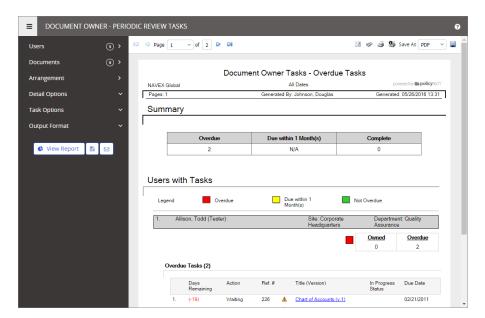
10. (Optional and conditional) Depending on your assigned permissions and email setup, after saving this report you may be able to schedule the summary portion of this report to be automatically generated and emailed to you by clicking

(see Emailing a Report from a Saved Setup for help).



11. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Document Owner - Links to Update Tasks

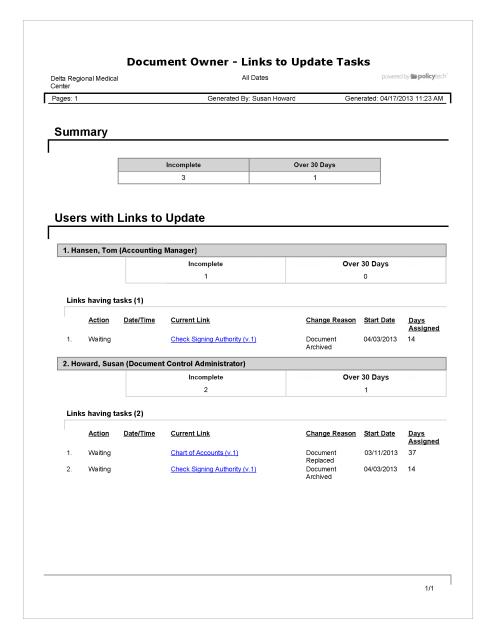
Description

Provides details about the selected users' tasks for updating links within documents they own. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

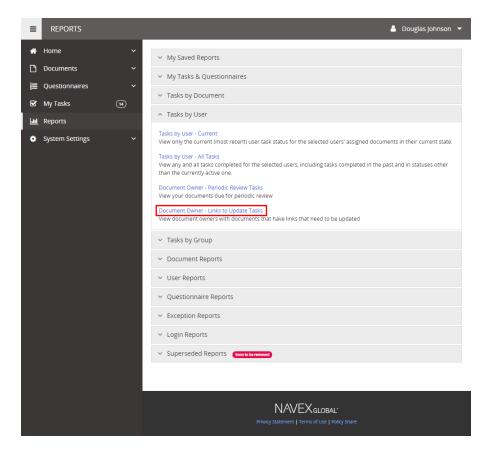
Manager, Report Manager, Administrator

Sample Report:

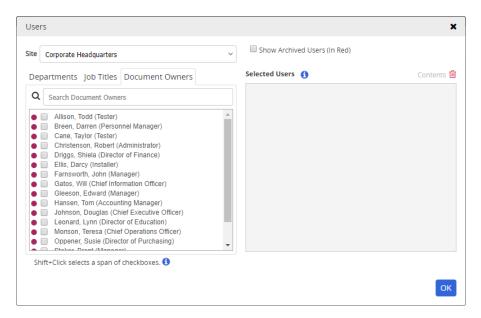


How to Generate

- 1. Click Reports.
- 2. Click **Tasks by User**, and then click **Document Owner Links to Update Tasks**.

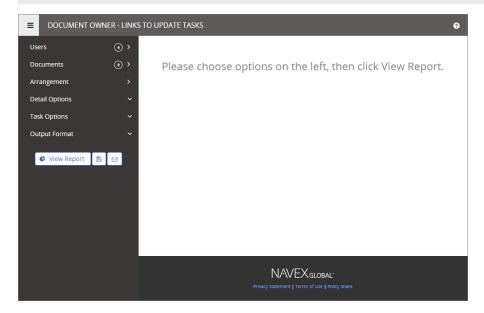


Select the users you want included in the report (see <u>Selecting Users</u> for help).



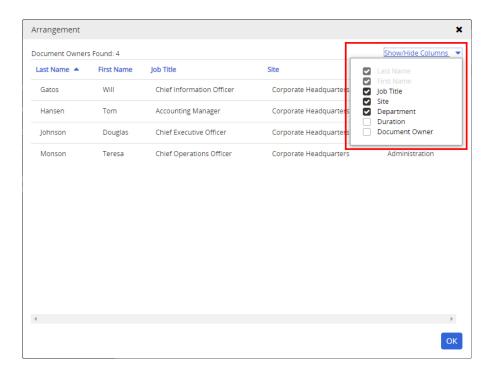
All options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.

Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.

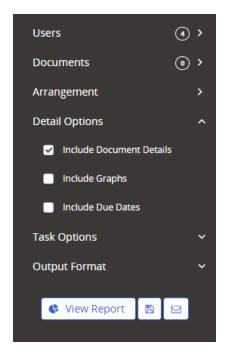


- (Optional) To limit the selected users to only those assigned to specific documents, click **Documents**, and then select documents in the same way as you would for a document-based report (see <u>Selecting Documents</u> for help)..
- 5. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then select or click to clear check boxes.

Note: The **Duration** column shows how many days an incomplete task has been assigned or how many days it took to complete a task.



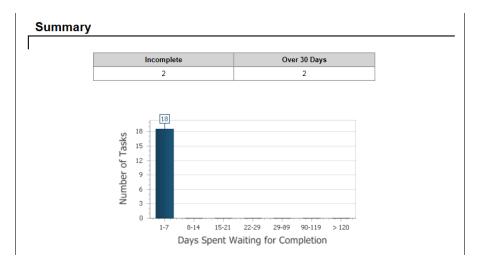
- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 6. (Optional) Click **Detail Options**, and then select any of the following:



Include Document Details: Shows the tasks associated with each document in the report.



 Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days the selected users' tasks have been waiting for completion.

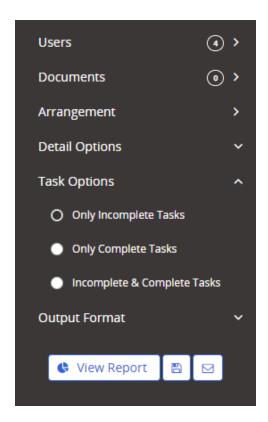


■ Include Due Dates: Adds a Due Date column to the task details.

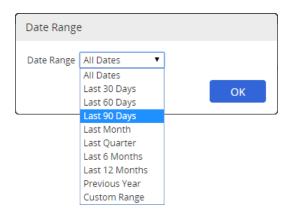
Important: This option applies only if the **Include Document Details** option is selected.



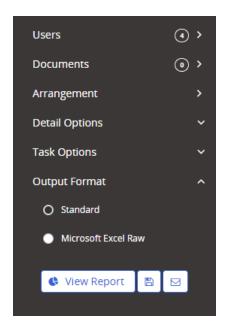
- 7. (Optional) Click **Task Options**, and then do any of the following:
 - In the **Task Options** list, click a single task status (incomplete or complete) or click **Incomplete & Complete Tasks**.



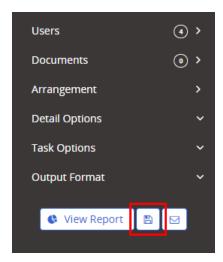
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



8. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



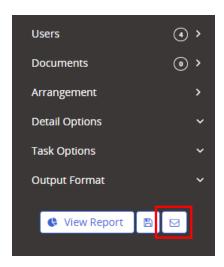
9. (Optional) To save the current user selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

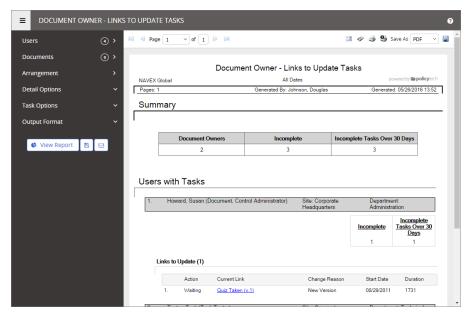
10. (Optional and conditional) Depending on your assigned permissions and email setup, after saving this report you may be able to schedule the summary portion of this report to be automatically generated and emailed to you by clicking

(see Emailing a Report from a Saved Setup for help).

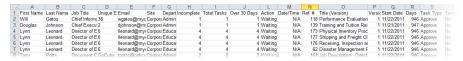


11. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Report for details). If the report contains links, click a link to open that document in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Task by Group Reports

The **Tasks by Group** category includes the following reports:

Writer Groups

Reviewer Groups

Approver Groups

Assignee Groups

Report: Tasks by Group - Writer Groups

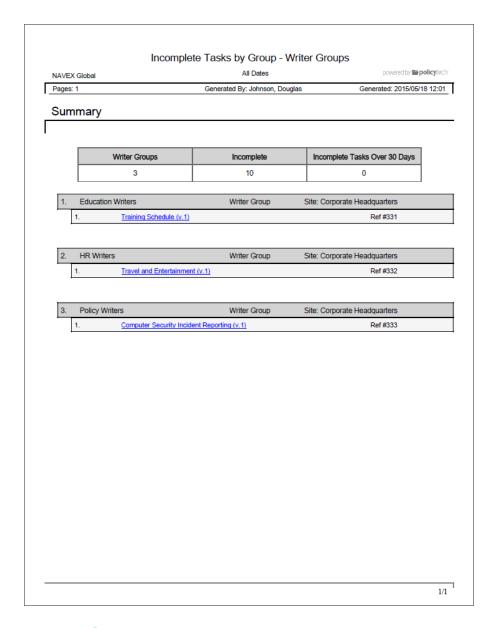
Description

Provides details about the selected writer groups' assigned writing tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

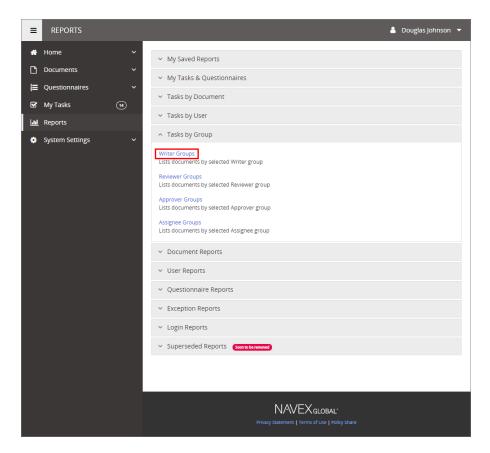
Manager, Report Manager, Administrator

Sample Report:



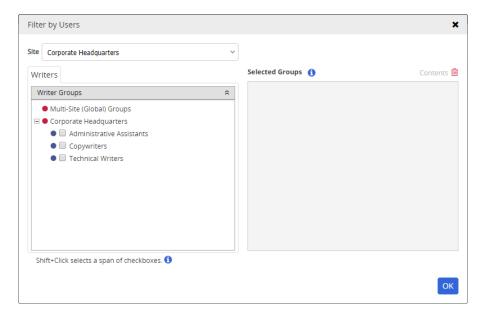
How to Generate

- 1. Click Reports.
- 2. Click Tasks by Group, and then click Writer Groups.



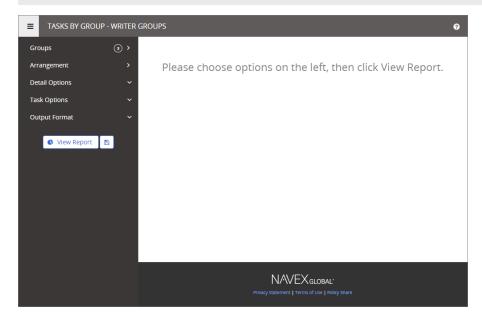
3. Select one or more writer groups.

Important: Be aware that selecting a group in a Tasks by Group report has a different effect than selecting a group in a Tasks by User report. This report lists documents and questionnaires to which specific writer groups have been assigned. Documents/questionnaires assigned only to individual writers will not be included, even if the individual writers happen to be members of the selected writer groups.

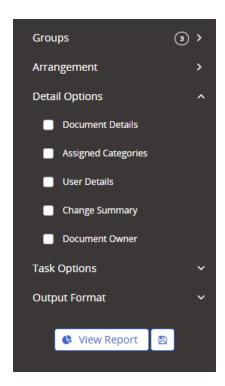


All options available for this report are displayed on the left. Notice that the number of currently selected groups is displayed after the **Groups** option, which you can click anytime to change your user selection.

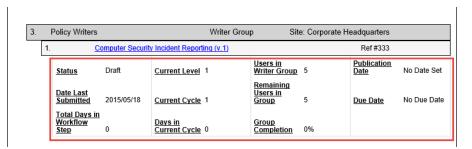
Note: If you change your group selection after clicking **View Report**, click **View Report** again to refresh the report contents.



- 4. (Optional) Click **Arrangement**. By default, the group sort order in the report is ascending. To reverse the sort order, click the **Group Name** column header.
- 5. (Optional) Click **Detail Options**, and then select any of the following:



 Document Details: Adds statistics about each document and questionnaire listed in the report.



Assigned Categories: For each document/questionnaire listed in the report, adds a list of assigned categories.



• User Details: Adds the list of users in each writer group.



■ Change Summary: For each document/questionnaire listed in the report, shows the comments added by the document owner upon submitting the document/questionnaire for review or approval.

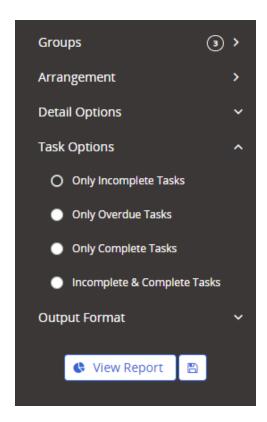
Note: For a document/questionnaire that has not yet been submitted for review or approval, **None** is shown in the **Version Change Summary** area.



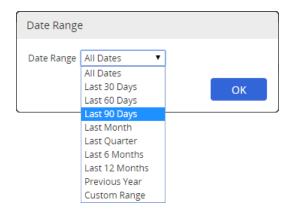
■ **Document Owner:** For each document/questionnaire listed in the report, adds the document owner's name, site, and department.



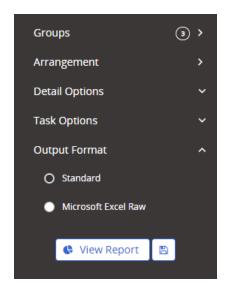
- 6. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, or complete) or click Incomplete & Complete Tasks.



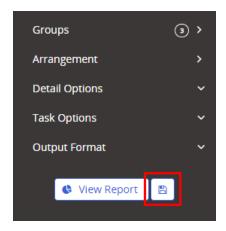
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



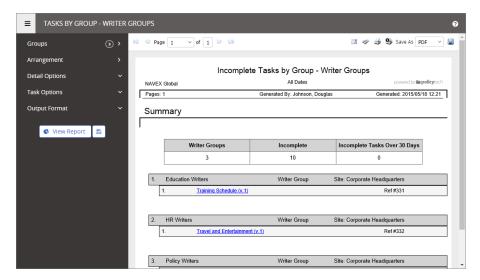
8. (Optional) To save the current group selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



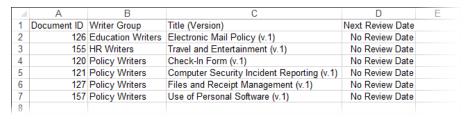
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

9. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Tasks by Group - Reviewer Groups

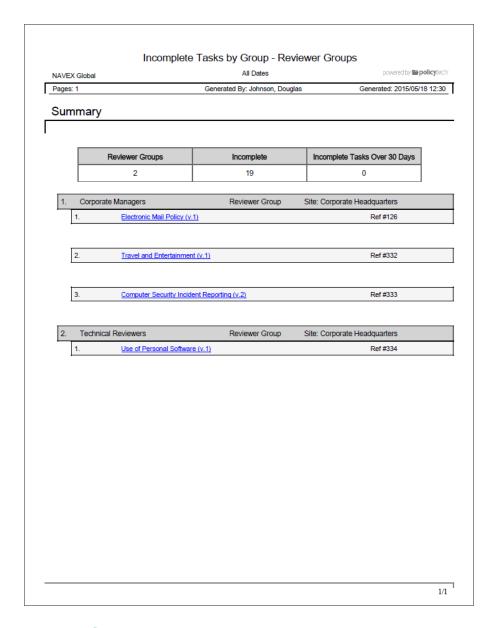
Description

Provides details about the selected reviewer groups' assigned reviewing tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

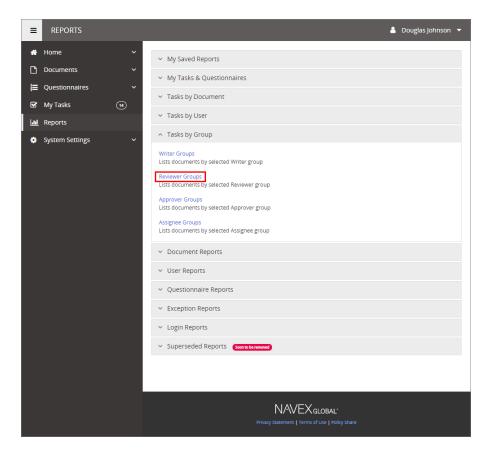
Manager, Report Manager, Administrator

Sample Report:



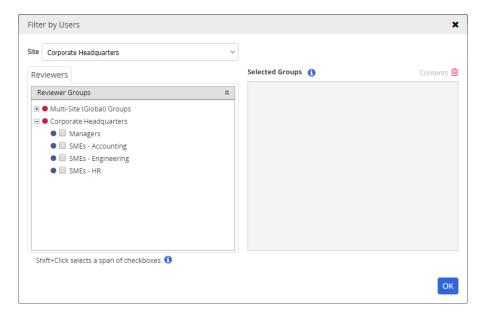
How to Generate

- 1. Click Reports.
- 2. Click **Tasks by Group**, and then click **Reviewer Groups**.



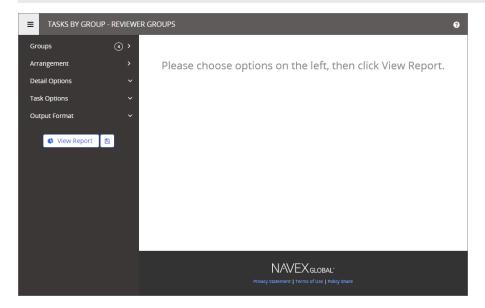
3. Select one or more reviewer groups.

Important: Be aware that selecting a group in a Tasks by Group report has a different effect than selecting a group in a Tasks by User report. This report lists documents and questionnaires to which specific reviewer groups have been assigned. Documents/questionnaires assigned only to individual reviewers will not be included, even if the individual reviewers happen to be members of the selected reviewer groups.

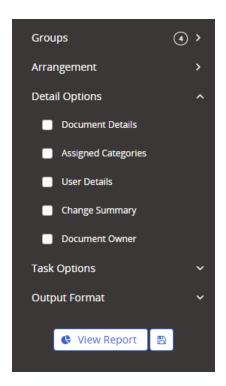


All options available for this report are displayed on the left. Notice that the number of currently selected groups is displayed after the **Groups** option, which you can click anytime to change your user selection.

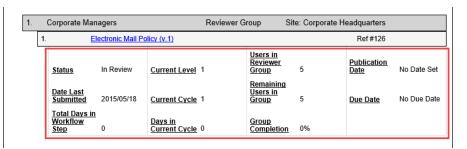
Note: If you change your group selection after clicking **View Report**, click **View Report** again to refresh the report contents.



- (Optional) Click Arrangement. By default, the group sort order in the report is ascending. To reverse the sort order, click the Group Name column header.
- 5. (Optional) Click **Detail Options**, and then select any of the following:



 Document Details: Adds statistics about each document and questionnaire listed in the report.



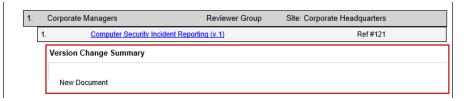
Assigned Categories: For each document/questionnaire listed in the report, adds a list of assigned categories.



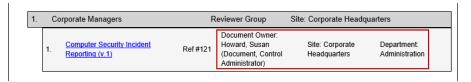
• User Details: Adds the list of users in each reviewer group.



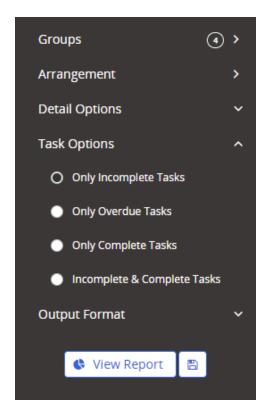
 Change Summary: For each document/questionnaire listed in the report, shows the comments added by the document owner upon submitting the document for review or approval.



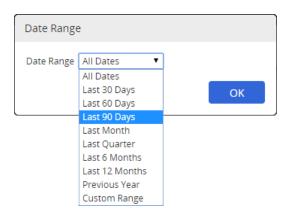
 Document Owner: For each document/questionnaire listed in the report, adds the document owner's name, site, and department.



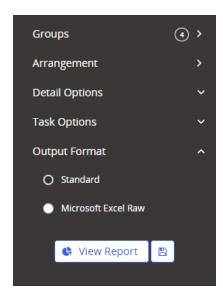
- 6. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, or complete) or click
 Incomplete & Complete Tasks.



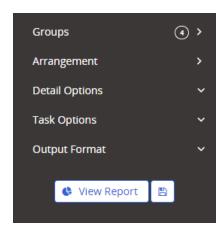
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



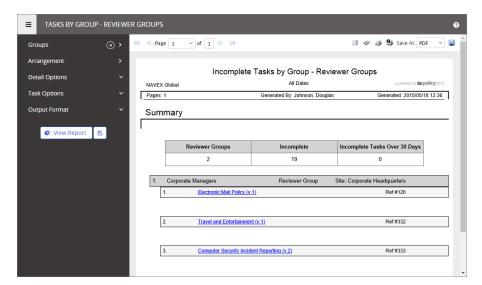
8. (Optional) To save the current group selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



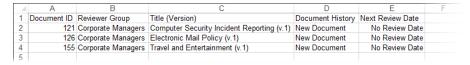
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

9. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Tasks by Group - Approver Groups

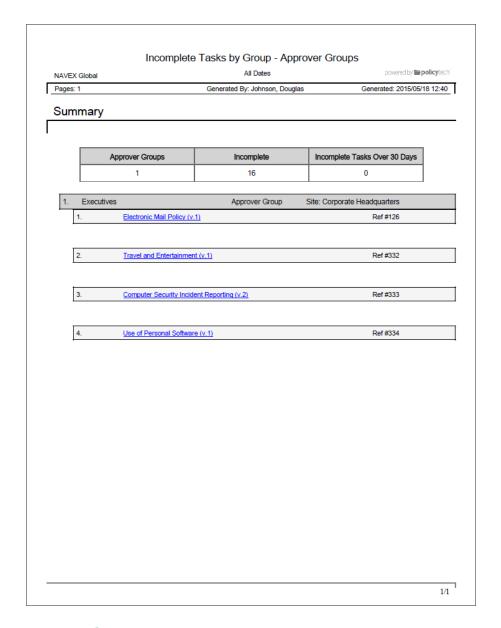
Description

Provides details about the selected approver groups' assigned approval tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

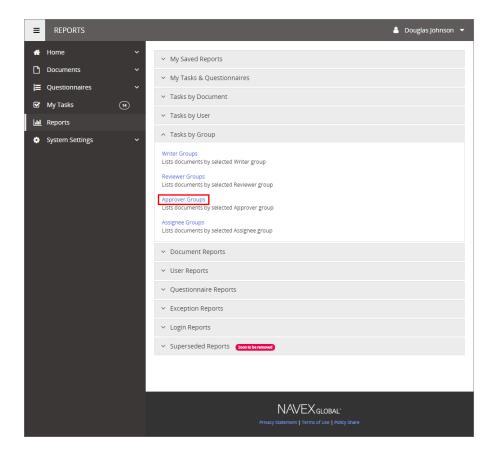
Manager, Report Manager, Administrator

Sample Report:



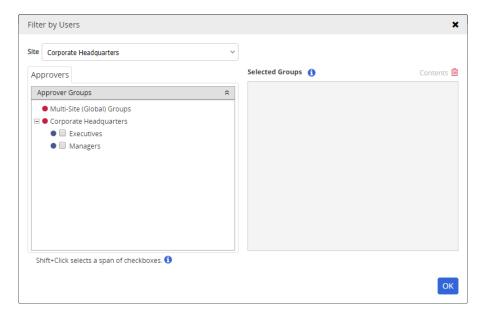
How to Generate

- 1. Click Reports.
- 2. Click Tasks by Group, and then click Approver Groups.



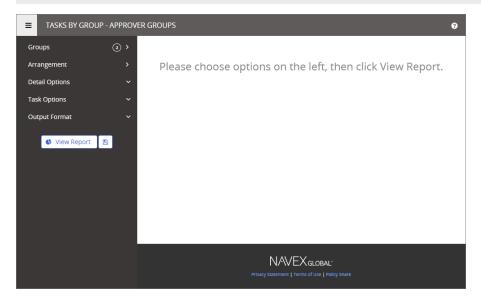
3. Select one or more approver groups.

Important: Be aware that selecting a group in a Tasks by Group report has a different effect than selecting a group in a Tasks by User report. This report lists documents and questionnaires to which specific approver groups have been assigned. Documents/questionnaires assigned only to individual approvers will not be included, even if the individual approvers happen to be members of the selected approver groups.

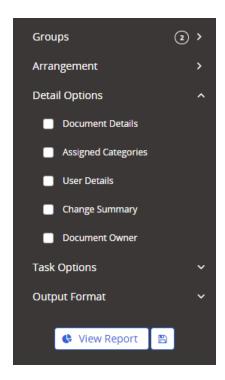


All options available for this report are displayed on the left. Notice that the number of currently selected groups is displayed after the **Groups** option, which you can click anytime to change your user selection.

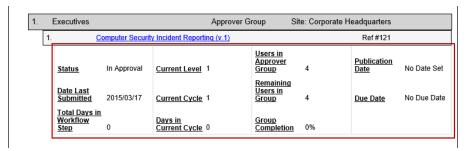
Note: If you change your group selection after clicking **View Report**, click **View Report** again to refresh the report contents.



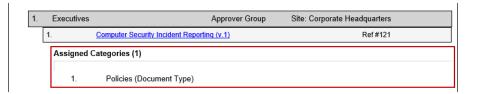
- (Optional) Click Arrangement. By default, the group sort order in the report is ascending. To reverse the sort order, click the Group Name column header.
- 5. (Optional) Click **Detail Options**, and then select any of the following:



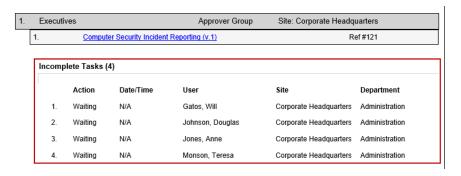
■ **Document Details:** Adds statistics about each document and questionnaire listed in the report.



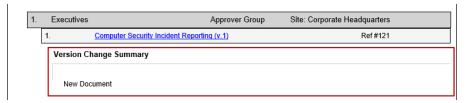
Assigned Categories: For each document/questionnaire listed in the report, adds a list of assigned categories.



• **User Details:** Adds the list of users in each approver group.



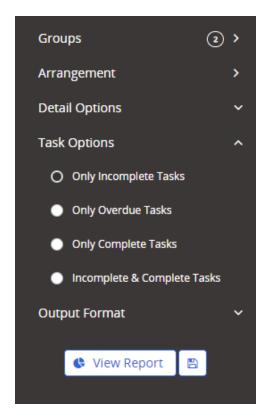
Change Summary: For each document/questionnaire listed in the report, shows the comments added by the document owner upon submitting the document for review or approval.



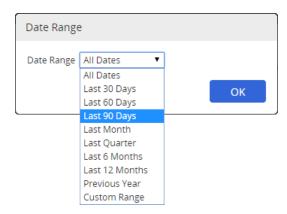
■ **Document Owner:** For each document/questionnaire listed in the report, adds the document owner's name, site, and department.



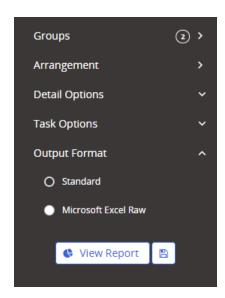
- 6. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, or complete) or click
 Incomplete & Complete Tasks.



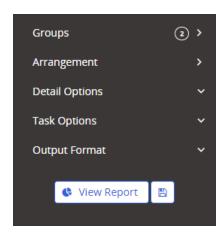
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



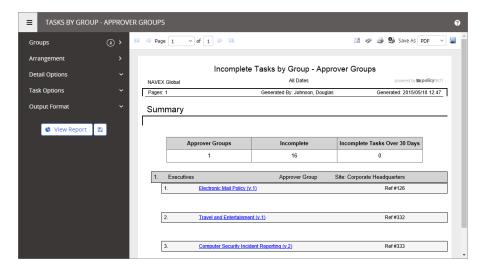
8. (Optional) To save the current group selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



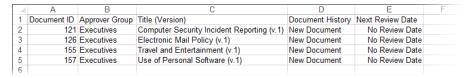
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

9. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Tasks by Group - Reader Groups

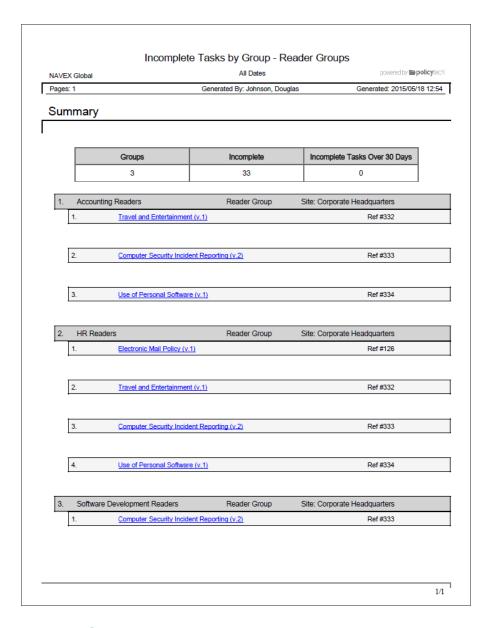
Description

Provides details about the selected reader groups' assigned reading tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

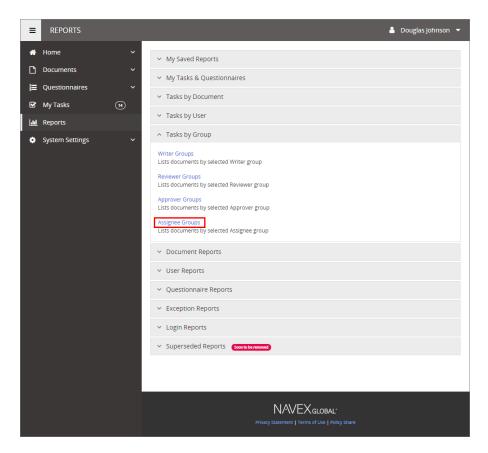
Manager, Report Manager, Administrator

Sample Report:

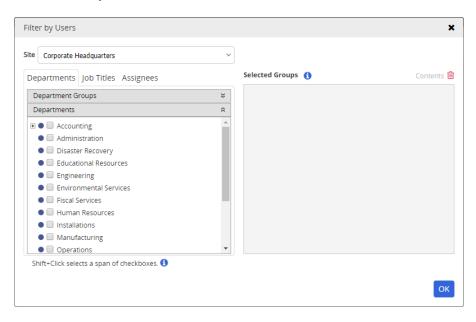


How to Generate

- 1. Click Reports.
- 2. Click Tasks by Group, and then click Reader Groups.



- 3. Do any of the following:
 - In the **Departments** tab, click the **Departments** or **Department Groups** bar, and then select one or more items.



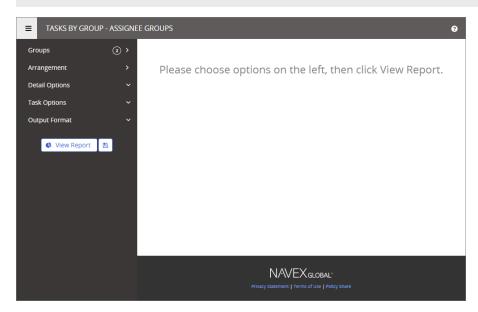
- Click the Job Titles tab, click the Job Titles or Job Title Groups bar, and then select one or more items.
- Click the Readers tab, and then select one or more reader groups.

Important:

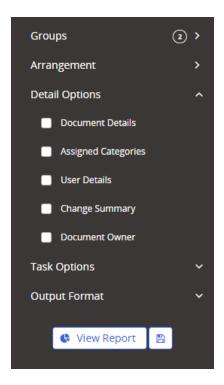
- Be aware that selecting a group in a Tasks by Group report has a different effect than selecting a group in a Tasks by User report. This report lists documents and questionnaires to which specific reader groups have been assigned. Documents/questionnaires assigned only to individual readers will not be included, even if the individual readers happen to be members of the selected reader groups.
- Unlike when selecting writers, reviewers, and approvers, when selecting readers, you can also select departments, department groups, job titles, and job title groups. That is because each of these entities is treated as a group when making reader assignments, whereas selecting any of these entities for writers, reviewers, or approvers simply facilitates adding multiple users at once.

All options available for this report are displayed on the left. Notice that the number of currently selected groups is displayed after the **Groups** option, which you can click anytime to change your user selection.

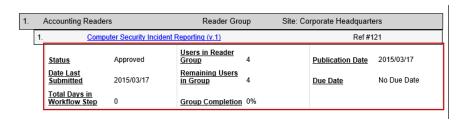
Note: If you change your group selection after clicking **View Report**, click **View Report** again to refresh the report contents.



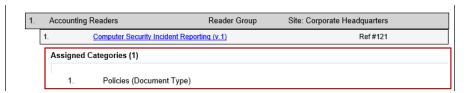
- (Optional) Click Arrangement. By default, the group sort order in the report is ascending. To reverse the sort order, click the Group Name column header.
- 5. (Optional) Click **Detail Options**, and then select any of the following:



 Document Details: Adds statistics about each document and questionnaire listed in the report.



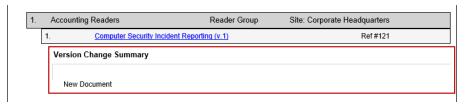
Assigned Categories: For each document/questionnaire listed in the report, adds a list of assigned categories.



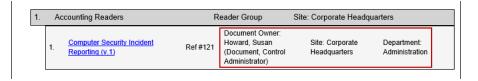
User Details: Adds the list of users in each reader group.



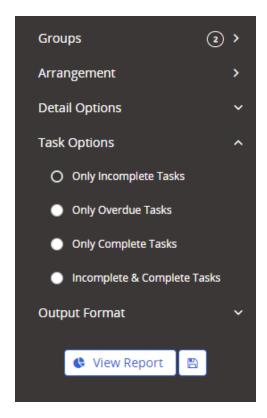
 Change Summary: For each document/questionnaire listed in the report, shows the comments added by the document owner upon submitting the document for review or approval.



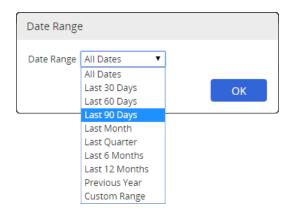
 Document Owner: For each document/questionnaire listed in the report, adds the document owner's name, site, and department.



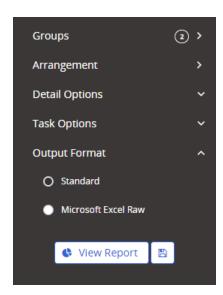
- 6. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, or complete) or click Incomplete & Complete Tasks.



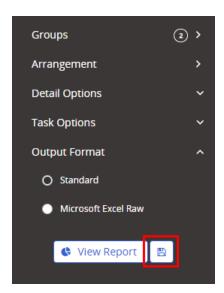
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



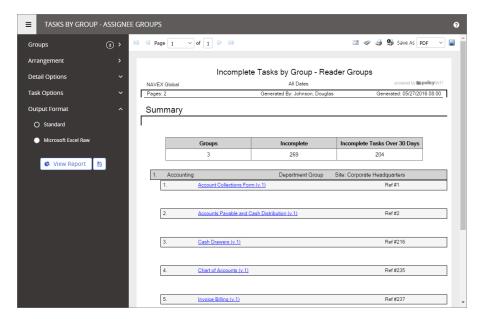
8. (Optional) To save the current group selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



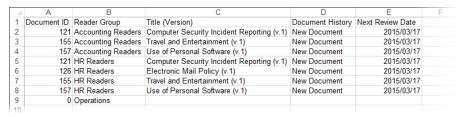
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

9. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Document Reports

The **Document Reports** category includes the following:

Document Assignments by Title

Document Count by Owner

Documents Accessed

Document Duration in Workflow

Linked Documents

Documents within Date Range

Documents Approved as of a Specific Date

Change Summary with Version History and Documents Replaced

Print Multiple Documents

Email Bounce Backs by Document

Report: Document Assignments by Title

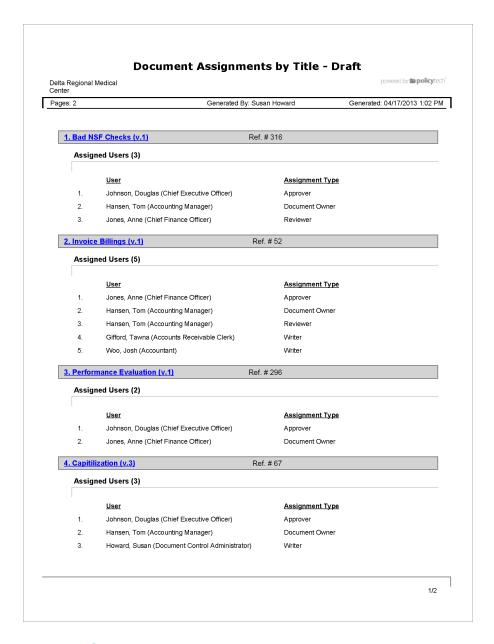
Description

For the selected documents or questionnaires, shows all user assignments along with what role each user performs.

Available to users with the following roles or permissions:

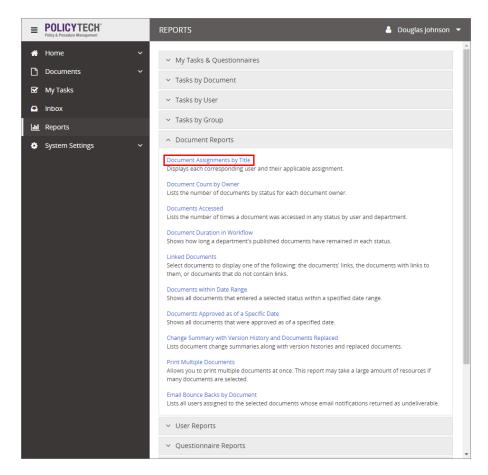
Document Owner, Proxy Author, Report Manager, Administrator

Sample Report:

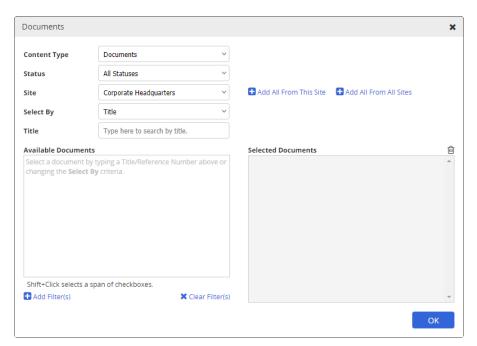


How to Generate

- 1. Click Reports.
- 2. Click **Document Reports**, and then click **Document Assignments by Title**.

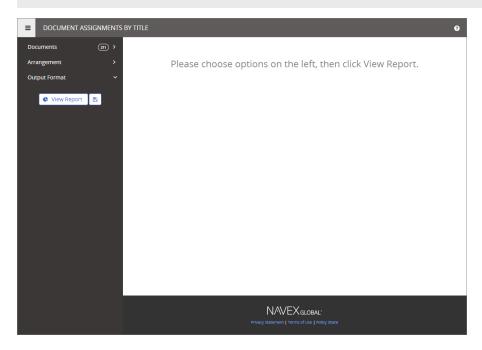


3. Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.

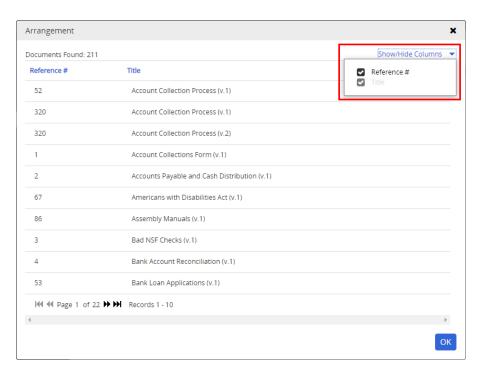


All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

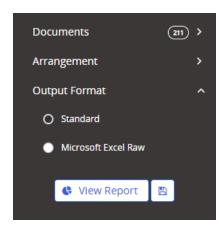
Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.



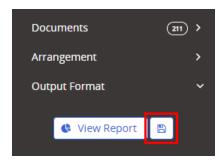
- 4. (Optional) Click Arrangement and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear a check box.



- By default, the document/questionnaire sort order in the report is ascending by title. To change what the documents/questionnaires are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



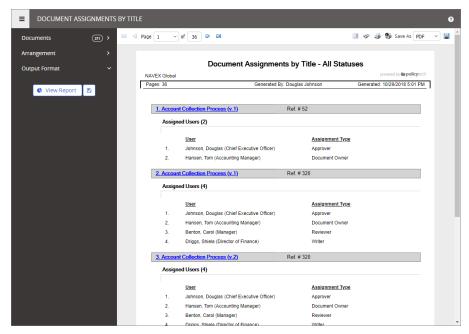
6. (Optional) To save the current document/questionnaire selections and option settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.



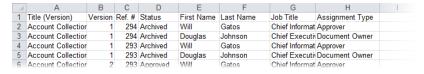
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

7. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see <u>Working with a Finished Legacy Report</u> for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Document Count by Owner

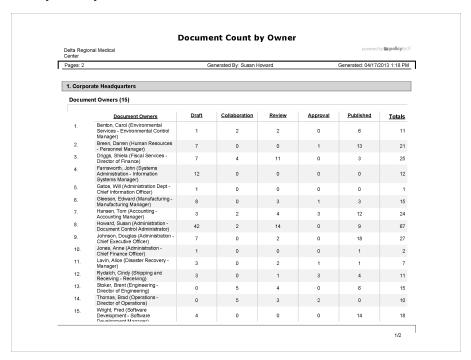
Description

For each document owner, shows how many assigned documents and questionnaires are in each status.

Available to users with the following roles or permissions:

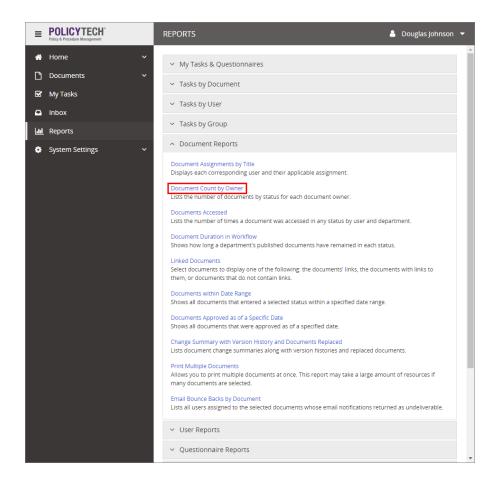
Document Owner, Proxy Author, Report Manager, Administrator

Sample Report:



How to Generate

- 1. Click Reports.
- 2. Click Document Reports, and then click Document Count by Owner.



3. In the Output Format area, click Standard or Microsoft Excel Raw.



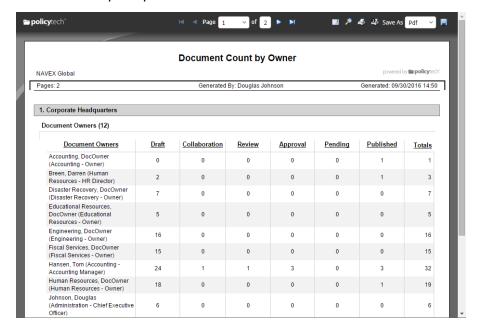
4. (Optional) To save the **Output Format** setting for future use, click , type a name and description, click **Save and Close**, and then click **OK**.

Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

5. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to

another PolicyTech user, print all or part of it, and save it to disk in several different formats (see <u>Working with a Finished Legacy Report</u> for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Documents Accessed

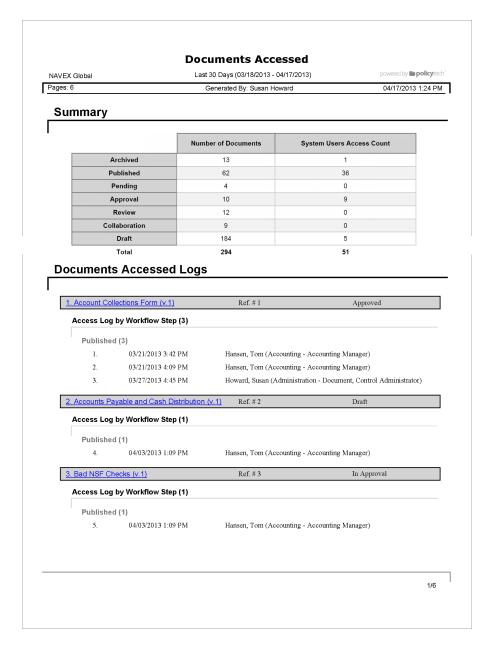
Description

Shows which documents or questionnaires were accessed by which users within a specific date range.

Available to users with the following roles or permissions:

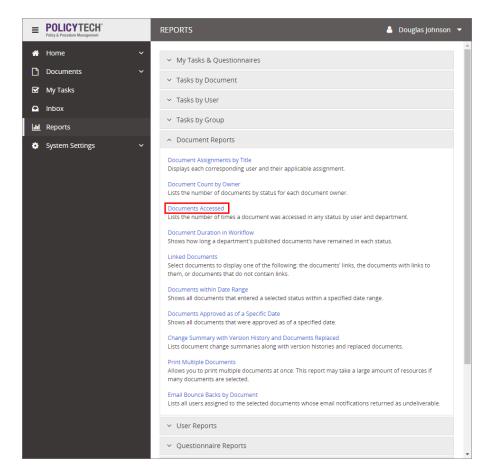
Document Owner, Proxy Author, Report Manager, Administrator

Sample Report:

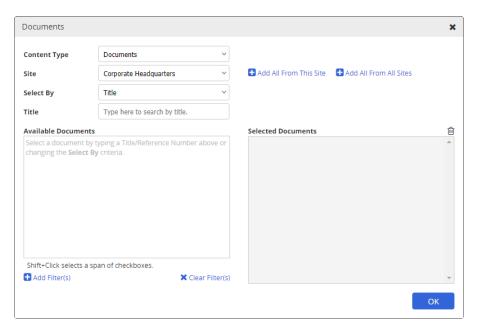


How to Generate

- 1. Click Reports.
- 2. Click Document Reports, and then click Documents Accessed.

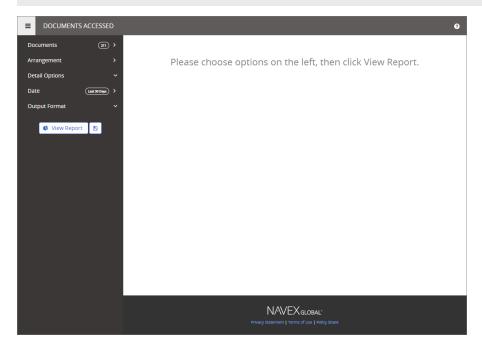


3. Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.

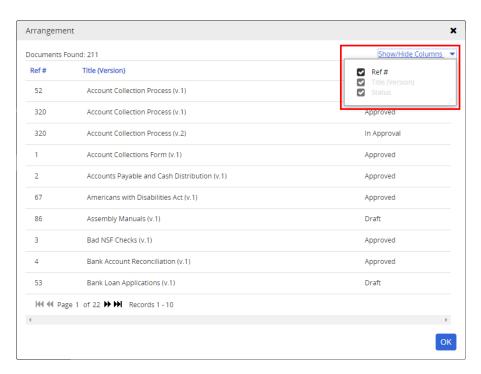


All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

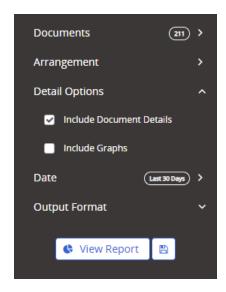
Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.



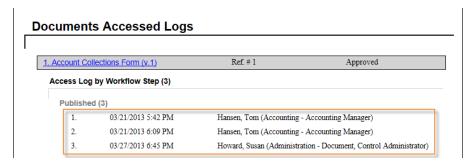
- 4. (Optional) Click Arrangement and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear the **Ref** # check box.



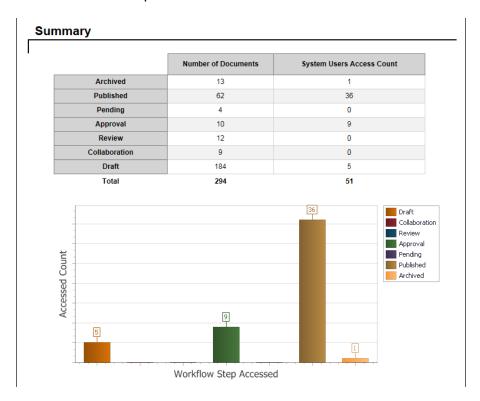
- By default, the document/questionnaire sort order in the report is ascending by title. To change what the documents/questionnaires are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. (Optional) Click **Detail Options**, and then select any of the following:



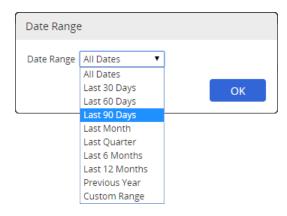
■ Include Document Details: Includes a list of users who accessed each selected document/questionnaire.



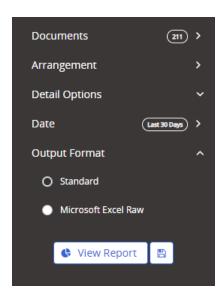
Include Graphs: Adds a graph to the Summary area of the report. The graph shows the number of users who accessed the selected documents/questionnaires in each status.



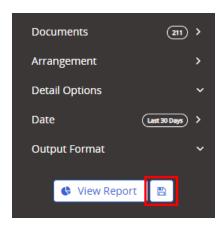
6. (Optional) By default, this report checks when the selected documents/questionnaires were accessed regardless of the access date. To limit results to a date range, click **Date**, and then select a range. If you click **Custom Range**, also type or select **From** and **To** dates. Click **OK**.



7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



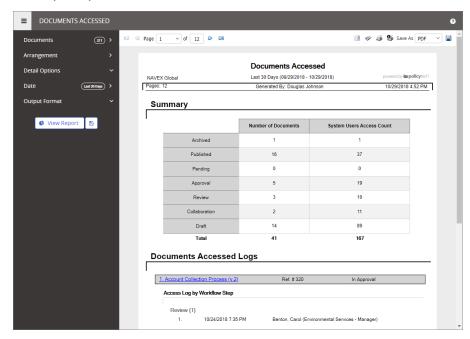
8. (Optional) To save the current document/questionnaire selections and option settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.



Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

9. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Document Duration in Workflow

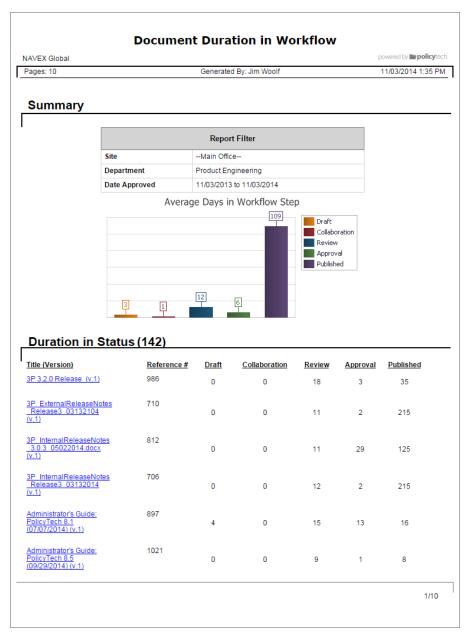
Description

Shows how long each selected document was in each of the workflow statuses. The summary graph shows averages for all published documents.

Available to users with the following roles or permissions:

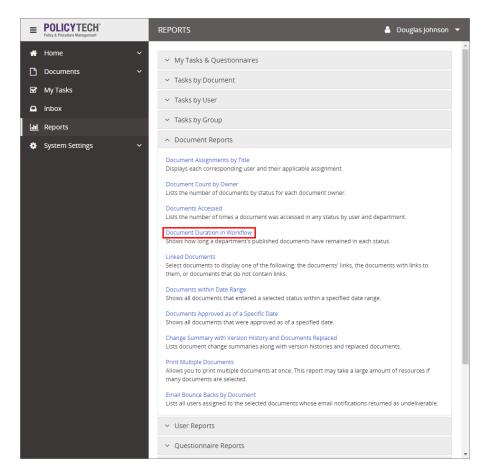
Document Owner, Proxy Author, Report Manager, Administrator

Sample Report:

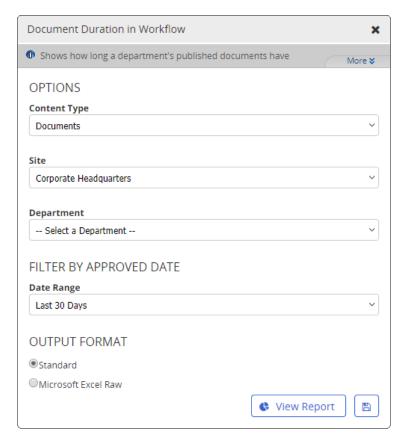


How to Generate

- 1. Click Reports.
- Click Document Reports, and then click Document Duration in Workflow.



3. For **Content Type**, select whether to see information about documents or questionnaires.

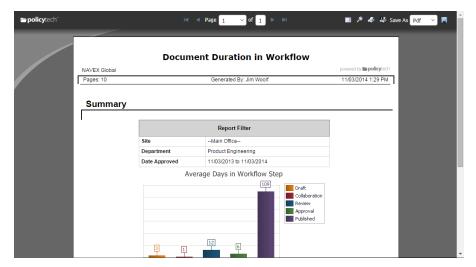


- 4. Select a site and department.
- 5. Select a date range. If you click **Custom Range**, also type or select **From** and **To** dates.
- 6. In the Output Format area, click Standard or Microsoft Excel Raw.
- 7. (Optional) To save the current settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.

Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

8. Click View Report.

If you chose the **Standard** output format, the report opens in a new window where you can view, print, and save the document to disk in several different formats. If the report contains links, click a link to open that document or questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Linked Documents

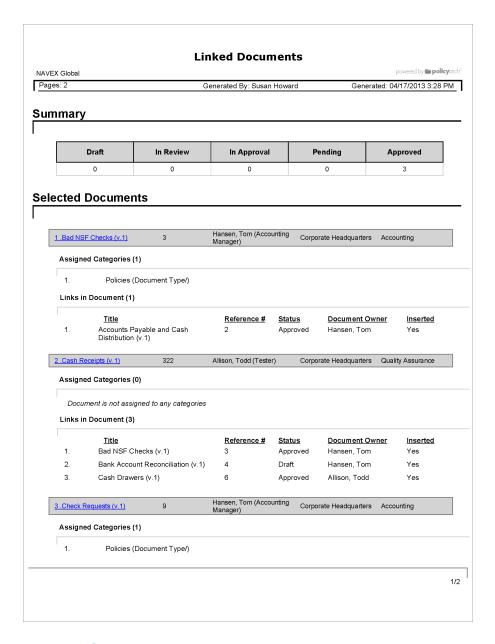
Description

Shows the inserted links, if any, for each of the selected documents. You can also choose to show which documents are linking to the selected documents or only those selected documents that contain no links.

Available to users with the following roles or permissions:

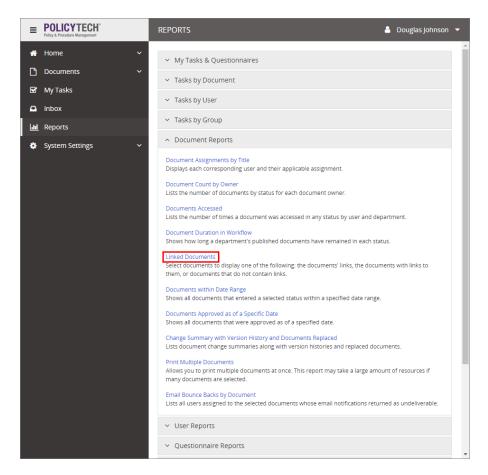
Document Owner, Proxy Author, Report Manager, Administrator

Sample Report:

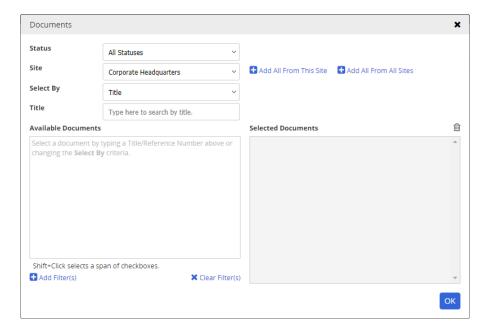


How to Generate

- 1. Click Reports.
- 2. Click Document Reports, and then click Linked Documents.

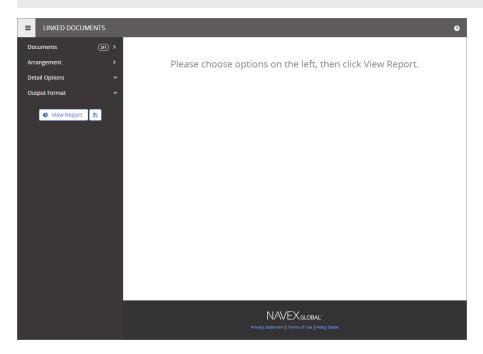


3. Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.

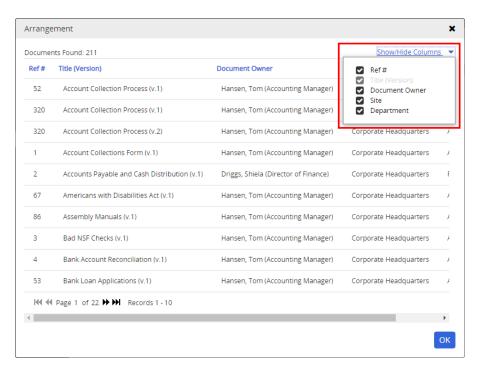


All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

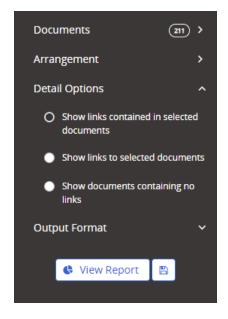
Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.



- 4. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear a check box.

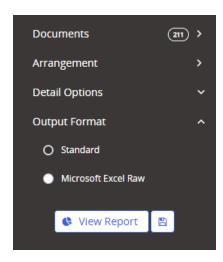


- By default, the document/questionnaire sort order in the report is ascending by title. To change what the documents/questionnaires are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. (Optional) Click **Detail Options**, and then select any of the following:

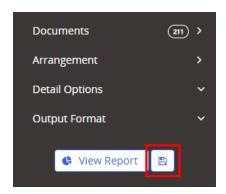


- Show links contained in selected documents
- Show links to selected documents

- Show documents containing no links
- Show localization workflow documents (Available only when the Localization Workflow module has been enabled. See "Running Localization Workflow Reports" in the <u>Localization Workflow</u> <u>Supplement.</u>)
- 6. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



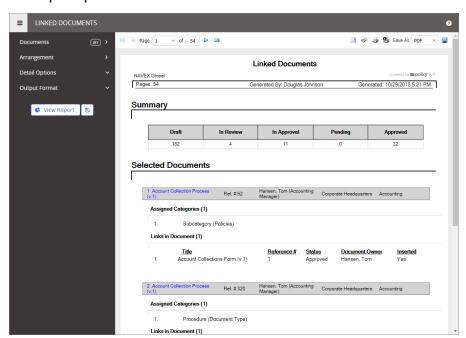
7. (Optional) To save the current document/questionnaire selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

8. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see <u>Working with a Finished Legacy Report</u> for details). If the report contains links, click a document or questionnaire link to open that



document/questionnaire in PolicyTech or click a user name to open another report specific to that user.

If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Documents within Date Range

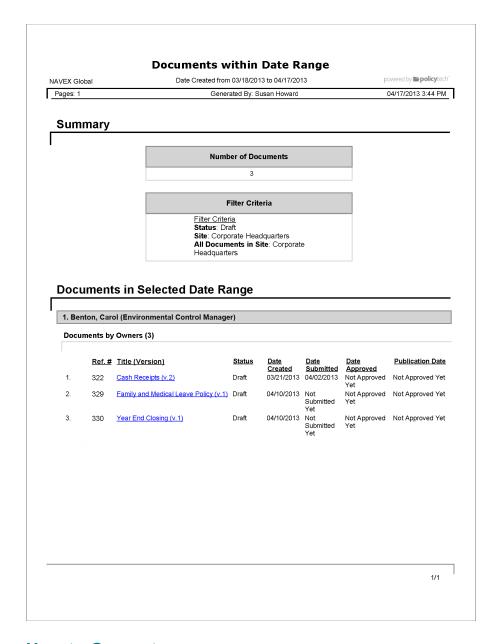
Description

Shows which documents were created (first saved in draft status) within the selected date range.

Available to users with the following roles or permissions:

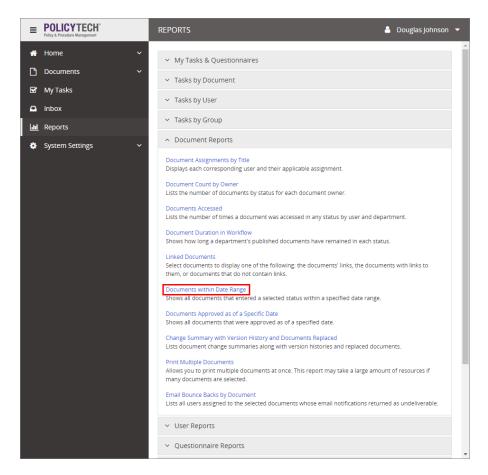
Document Owner, Proxy Author, Report Manager, Administrator

Sample Report:

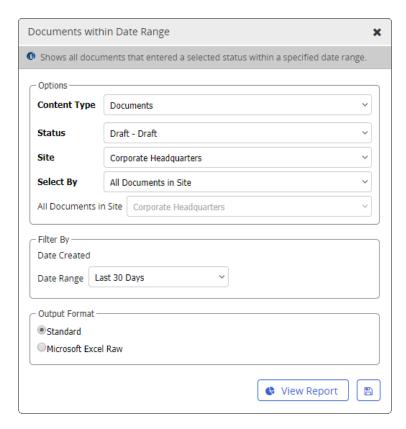


How to Generate

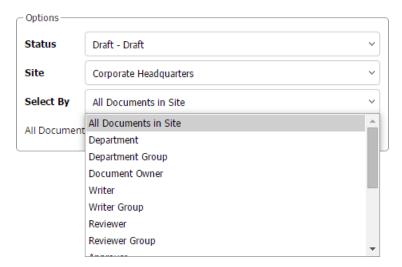
- 1. Click Reports.
- 2. Click **Document Reports**, and then click **Documents within Date** Range.



3. For **Content Type**, select whether to see information about documents or questionnaires.

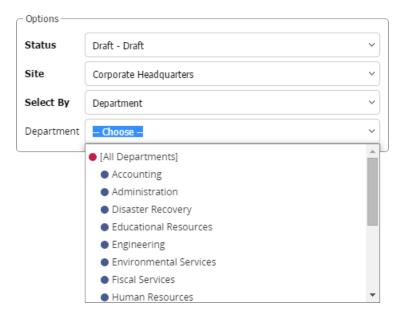


- 4. Select the status of the documents/questionnaires you want included in the report.
- 5. If your PolicyTech system has multiple sites, select a site.
- 6. For **Select By**, click an option for how you want to select documents/questionnaires within the selected status and site.



7. The list below **Select By** changes, depending on the **Select By** option you choose. Do one of the following:

- If the **Select By** setting is currently **All Documents in Site**, no further options are available and you can move on to the next step.
- If the Select By setting is any other option, in the list below Select By, click an item. For example, if you click Department for Select By, then, in the Department list, click a department.

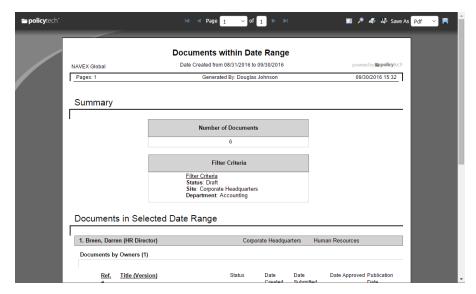


- In the Filter By area, in the Date Range list, click a range. If you click Custom Range, also type or select From and To dates, and then click Apply.
- 8. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.
- 9. (Optional) To save the current settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.

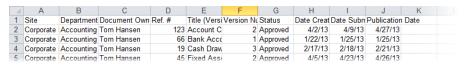
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

10. Click View Report.

If you chose the **Standard** output format, the report opens in a new window where you can view, print, and save the document to disk in several different formats. If the report contains links, click a document/questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Documents Approved as of a Specific Date

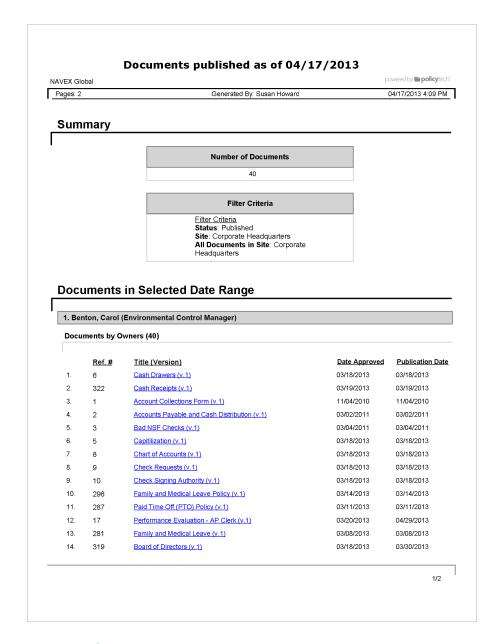
Description

Shows all documents or questionnaires that were approved before or on the specified date.

Available to users with the following roles or permissions:

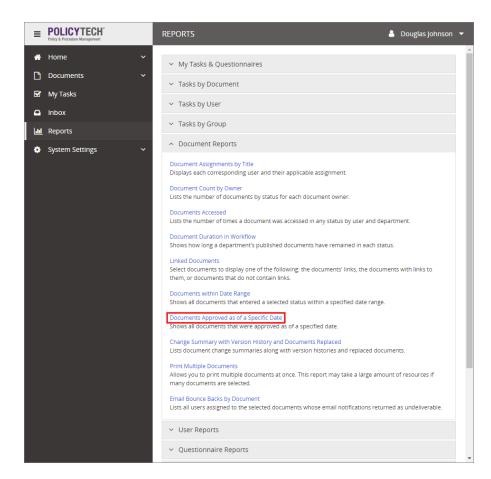
Document Owner, Proxy Author, Report Manager, Administrator

Sample Report:

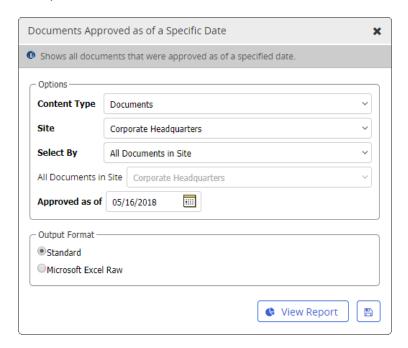


How to Generate

- 1. Click Reports.
- 2. Click **Document Reports**, and then click **Documents Approved as of a Specific Date**.



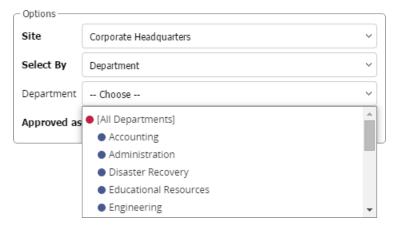
3. For **Content Type**, select whether to see information about documents or questionnaires.



- 4. If your PolicyTech system has multiple sites, select a site.
- 5. In the **Select By** list, click an option for how you want to select documents/questionnaires within the selected site.



- 6. The list below **Select By** changes, depending on the **Select By** option you choose. Do one of the following:
 - If the Select By setting is currently All Documents in Site, no further options are available and you can move on to the next step.
 - If the Select By setting is any other option, in the list below Select By, click an item. For example, if you click Department for Select By, then, in the Department list, click a department.

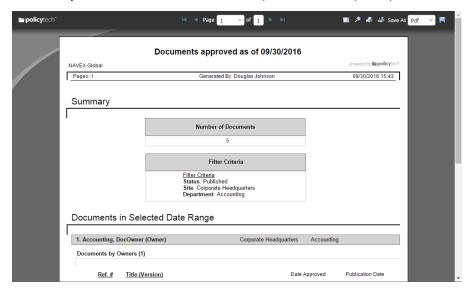


- 6. Next to the **Approved as of** box, click , and then click a date.
- 7. In the Output Format area, click Standard or Microsoft Excel Raw.
- 8. (Optional) To save the current settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.

Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

Click View Report.

If you chose the **Standard** output format, the report opens in a new window where you can view, print, and save the document to disk in several different formats. If the report contains links, click a document/questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.

Screenshot...



Report: Change Summary with Version History and Documents Replaced

Description

When submitting a new document or questionnaire, or a new version of an existing document/questionnaire, to review or approval, a document owner must include the reason for creating the new document/questionnaire or a summary of changes to the existing document/questionnaire. This report shows the change summaries written by document owners upon submitting those documents/questionnaires (new or new version) for review or approval.

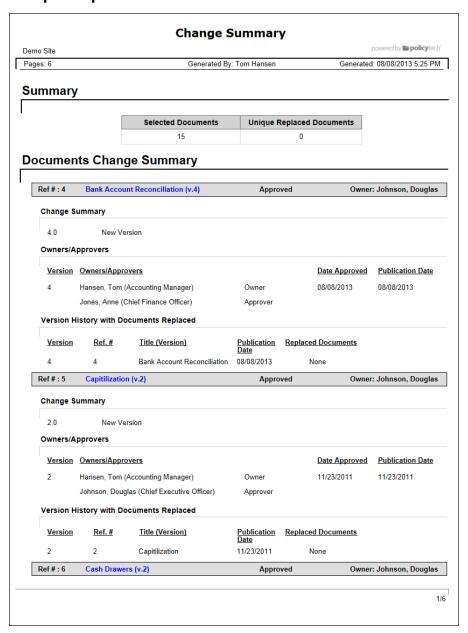
Note: By default, the text "New Document" or "New Version" is added to the text box when a document owner submits a document/questionnaire for review or approval. PolicyTech does not require the document owner to

change the default text, though your organization may require a more detailed explanation.

Available to users with the following roles or permissions:

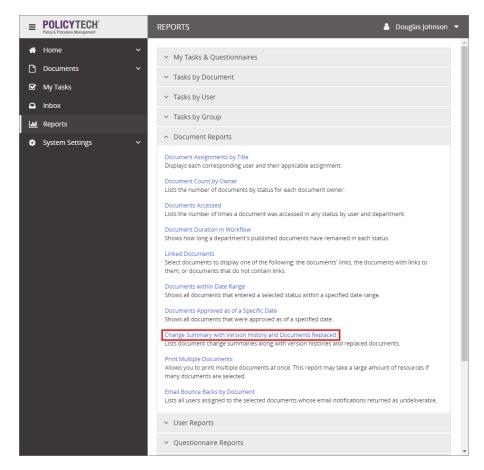
Document Owner, Proxy Author, Report Manager, Administrator

Sample Report:

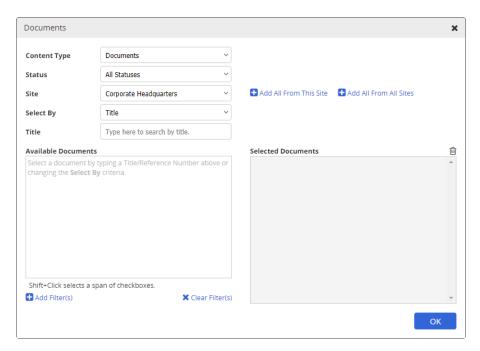


How to Generate

- 1. Click Reports.
- 2. Click **Document Reports**, and then click **Change Summary with Version History and Documents Replaced**.

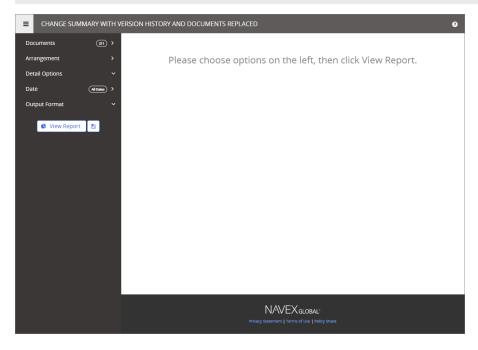


3. Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.



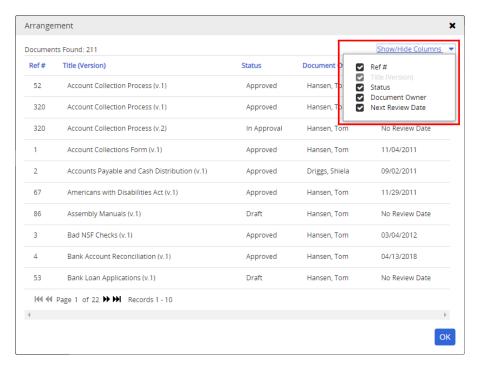
All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.

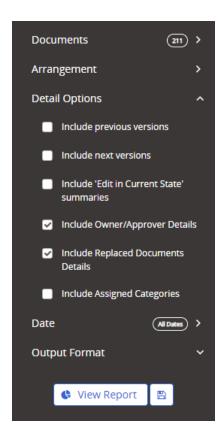


4. (Optional) Click **Arrangement** and do any of the following:

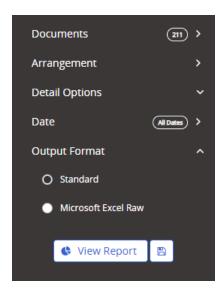
■ To change the default report columns, click **Show/Hide Columns**, and then select or click to clear check boxes.



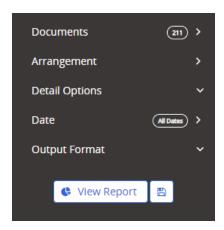
- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. Click **Detail Options**, and then select the information you want included in the report. See <u>Detail Options</u> below for details.



6. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



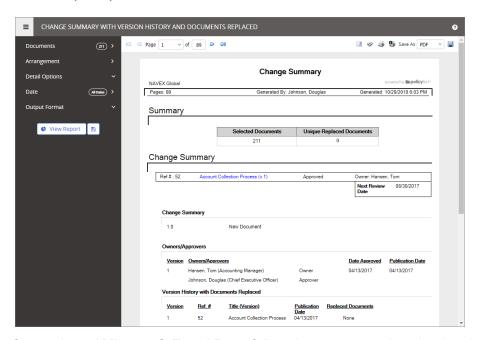
7. (Optional) To save the current document/questionnaire selections and option settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.



Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

8. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Detail Options

Include previous versions. Includes the change summaries for any previous versions of the selected document/questionnaire.

Include next versions. If a selected document/questionnaire is not the latest version, this option adds the change summaries for each later version.

With non-approved versions. Displayed only when Include next versions is selected. Select this option if you want to include the change summaries of versions currently in the review or approval status.

Note: Selecting **Include next versions** without selecting **With non-approved versions** applies only if you select documents/questionnaires in the archived status that were replaced by a newer version.

Include 'Edit in Current State' summaries. A document owner or administrator can make minor changes to an approved document without creating a new version and sending it through the approval process. When a user does this, PolicyTech requires the user to summarize changes and creates a minor version, appending a period and a minor version number to the major version number, such as 1.1 or 1.2. Selecting Include 'Edit in Current State' summaries adds minor version change summaries to the report.

Note: This option does not apply to questionnaires.

With system changes. Displayed only when Include 'Edit in Current State' summaries is selected. PolicyTech creates minor versions of a document each time it automatically updates something in the document, such as an inserted document property or a link to another PolicyTech document. Select this option if you want to include change summaries for system-generated minor versions.

Note: This option does not apply to questionnaires.

Include Owner/Approver Details. Adds the names and job titles (if included in the users' profiles) of the document owner and approver of each document version.

Include Replaced Document Details. Adds a list of documents, if any, each version replaced when it was published.

Note: This option does not apply to questionnaires.

Include Assigned Categories. For each included document/questionnaire, adds a list of its assigned categories.

Report: Print Multiple Documents

Description

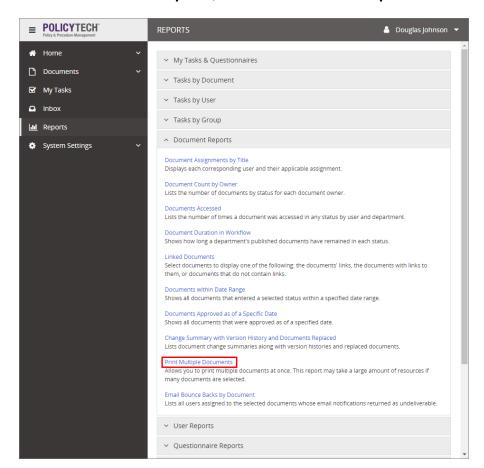
Lets you select and print multiple Microsoft Word and Excel documents at once.

Available to users with the following roles or permissions:

Document Owner, Proxy Author, Report Manager, Administrator

How to Generate

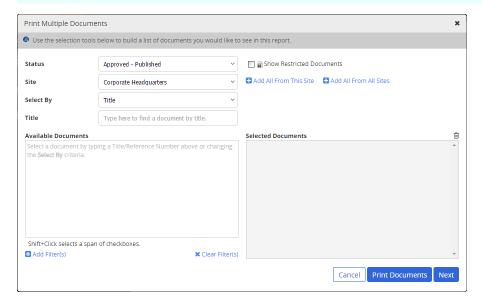
- 1. Click Reports.
- 2. Click **Document Reports**, and then click **Print Multiple Documents**.



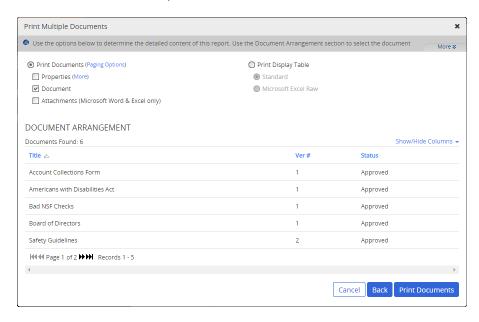
3. Select documents to include in the report (see <u>Selecting Documents</u> for help), and then click **OK**.

Important: By default, only documents assigned the All Users (default) security level are displayed in the Available Documents box. To display and have the option to select documents assigned the Restricted - High or Restricted - Severe security level, click Show Restricted Documents.

Restricted document titles are preceded by the icon and are displayed in red font.



- 4. Do one of the following:
 - To start the automated printing of the selected documents, click Print Documents.
 - To change one or more report settings, click Next, and then continue with the next step.

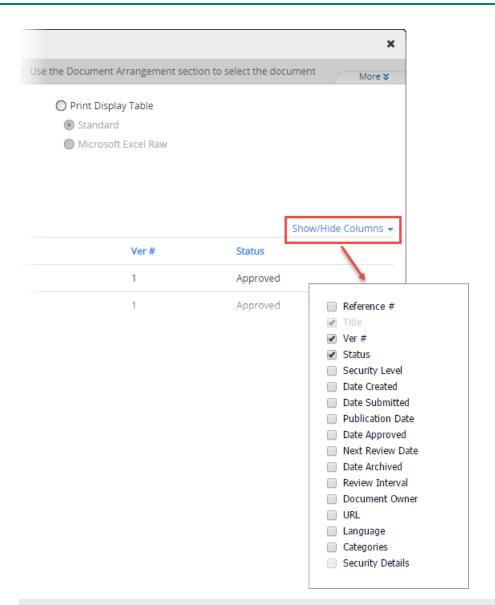


5. Select one of the following outputs for the selected documents:

- **Print Documents:** Automatically opens and prints all selected documents. To change what is printed by default, see Print Documents Options below. If you select this option, skip step 6.
- Print Display Table: A display table is what is currently displayed in the Document Arrangement area, which you can modify (see the next step below). After selecting this option, select Standard to create a report containing the document list, or select Microsoft Excel Raw to export the list to an Excel (.xls) file.
- 6. The **Document Arrangement** area controls what document information is included in the report and the document sort order. Do any of the following:
 - By default, a Print Multiple Documents report includes the following information about each document listed in the **Document** Arrangement area:
 - Reference number
 - Title
 - Version number
 - Status
 - Date Created
 - Date Submitted
 - Publication Date
 - Date Approved
 - Next Review Date

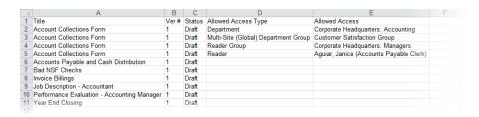
To change the default report columns, click **Show/Hide Columns**, and then select or click to clear check boxes.

Important: Changing what is displayed in the Document Arrangement list does not affect output when Print Documents is selected, but it does affect the output for Print Display Table. With Print Display Table and Standard selected, clicking to clear the following columns hides them in the Document Arrangement list, but it does not remove them from the standard display table: Reference #, Ver #, Review Interval, Document Owner, URL. With Print Display Table and Microsoft Excel Raw selected, all column changes you make directly affect what is included in the exported display table file.



Note: The Security Details option functions differently than the other Show/Hide Columns options. First, it is only selectable if Microsoft Excel Raw is selected. Second, it causes two columns to be added to the display table: Allowed Access Type and Allowed Access. These two columns will contain information only for documents that have the Restricted - High or Restricted - Severe security level assigned, and only if one or more other allowed users are selected (for details on security levels, see "Step 7: Security" in the User's Guide). The Allowed Access Type column shows how other allowed users were selected (by department, by job title, or by readers), and the Allowed Access column shows the departments, job titles, and readers that were selected. Notice in the example below that a separate row is included for each of a document's Allowed Access entities that were selected.

Screenshot...



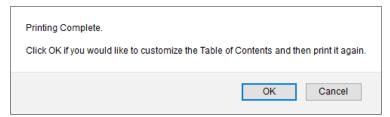
By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.

Note: Changes to the document sort column and sort order directly affect both **Print Display Table** outputs.

- 7. Do one of the following, depending on what output you've selected:
 - Print Documents: To start the automated printing of the selected documents, click Print Documents.

Important: PolicyTech opens and prints each selected document one after the other. This may take several minutes if many documents are selected. Do not attempt to work with any open document until the printing process has completely finished.

The last thing to be printed is the table of contents page, at which time you'll see the message displayed below.

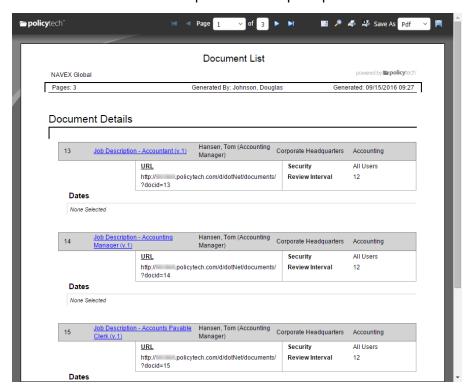


To use the default table of contents that has already been printed, click **Cancel**, which closes the table of contents.

To edit the default table of contents page, click **OK**, and then make changes as you would with any other Word document within PolicyTech. When finished, print the modified table of contents from within Word.

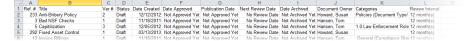
Print Display Table: Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or



questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.

If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Print Documents Options

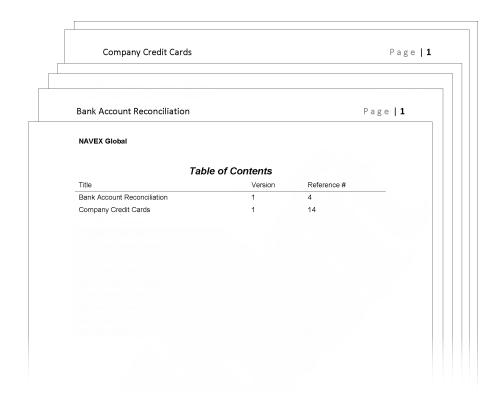
Use the following options to customize what is printed with the selected documents.

Paging Options

When you print multiple documents, PolicyTech adds a table of contents page listing each document printed. The paging options control pagination of the printed material and whether page numbers are displayed in the table of contents.

Click **Paging Options** and then click one of the following:

Keep Original Paging: Uses whatever automatic page numbering has been inserted into the documents, restarting pagination for each successive document. Page numbers are not included on the table of contents page, or on properties cover pages, if that option is selected.



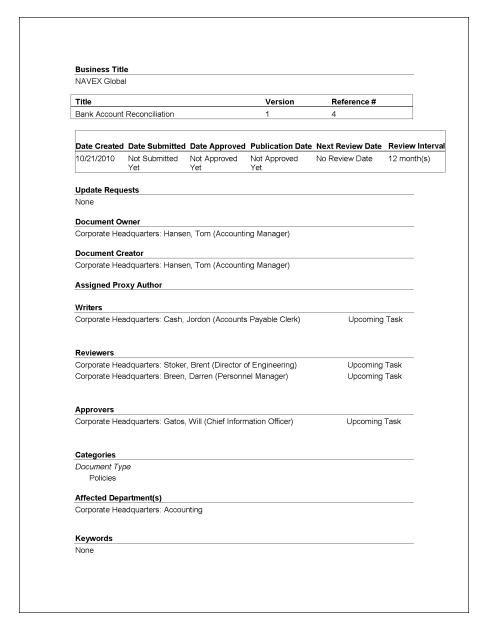
■ Continuous Paging: Starts pagination with the first document in the list and continues with that pagination (does not start over) in each successive document and any attached Word or Excel documents. Page numbers are added to properties cover pages, if included, and for each document listed in the table of contents.

Note: If any of the selected documents contain automatic page numbering with a format similar to "Page 1 of 5," the current page number will be updated to be continuous throughout the print batch, but the "of" number will not. For example, you could see something like "Page 7 of 5."



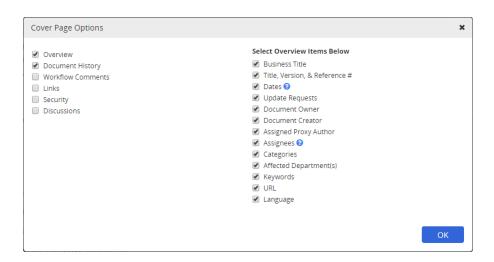
Properties

Select **Properties** if you want a cover page with properties added for each document.



To change which properties are included on each cover page, click **More**, and then, in the **Select Overview Items Below** area, click to clear the check boxes of the properties you don't want included. Click **OK**.

To include more information than just properties on the cover page, click **More**, select additional items from the menu on the left, and then click **OK**.



Attachments

If one or more of the selected documents has attached Word or Excel files, select **Attachments** to have those documents printed as well.

Important: Only Word and Excel attachments will be printed. Any other attachment file types will be skipped.

Report: Email Bounce Backs by Document

Description

Shows which task emails were undeliverable for the selected documents or questionnaires.

Note: If, in the **Bulk Mail Settings** tab of **Email** preferences, the **Distribute Bulk mail by BCC** setting has been selected, undeliverable emails cannot be logged by PolicyTech or included in this report.

Available to users with the following roles or permissions:

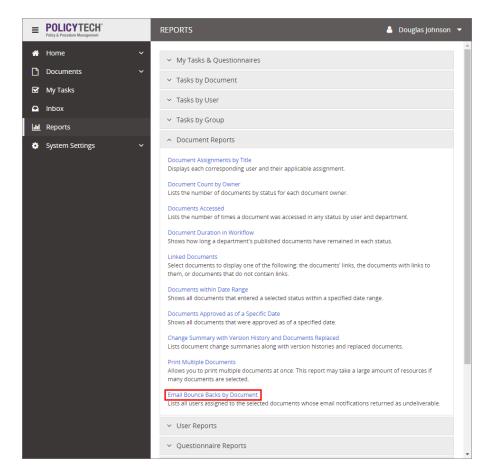
Document Owner, Proxy Author, Report Manager, Administrator

Sample Report:

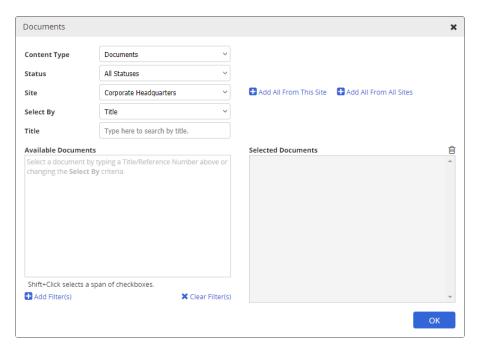


How to Generate

- 1. Click Reports.
- 2. Click **Document Reports**, and then click **Email Bounce Backs by Document**.

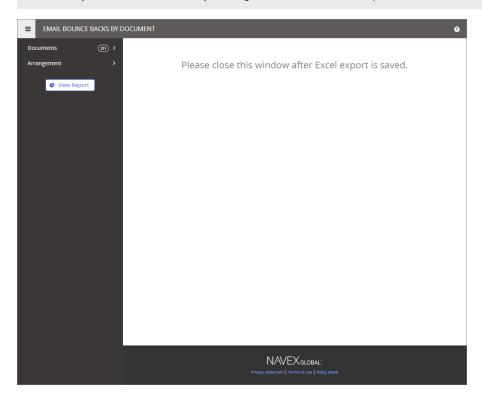


3. Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.

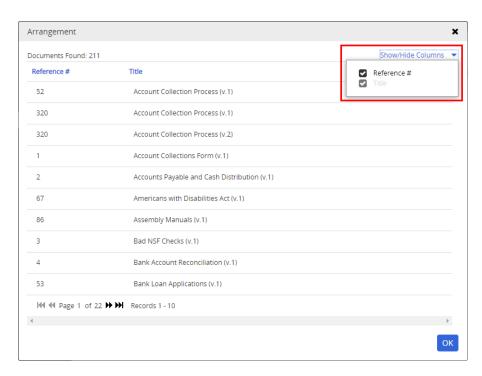


All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.



- 4. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear the **Ref** # check box.



- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. Click **View Report**, and then follow the prompts to download and open the Excel file.



User Reports

The **User Reports** category includes the following:

Document Assignments by User

Documents Accessed by User

Users Canceled Mark as Read

User Permissions

Users with Bounce Back Emails

Dedicated Licenses

Report: Document Assignments by User

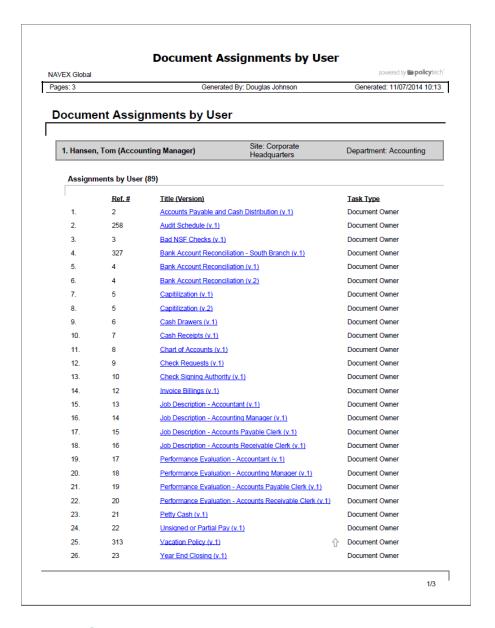
Description

Shows all document and questionnaire assignments for the selected users.

Available to users with the following roles or permissions:

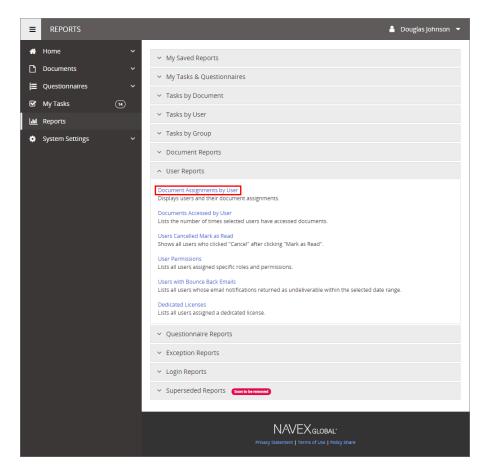
Manager, Report Manager, Administrator

Sample Report:

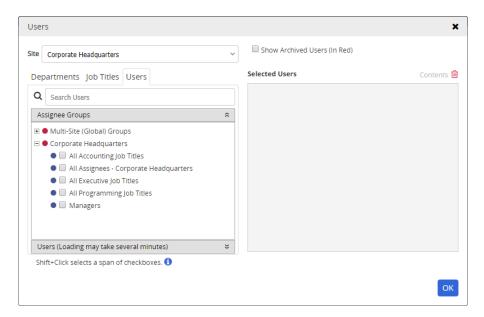


How to Generate

- 1. Click Reports.
- 2. Click User Reports, and then click Document Assignments by User.

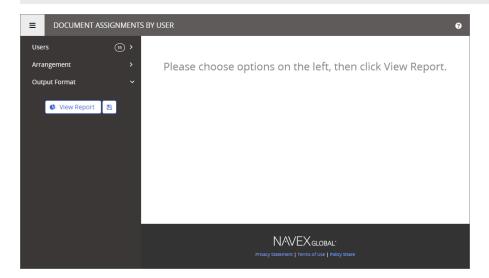


3. Select the users you want included in the report (see <u>Selecting Users</u> for help).

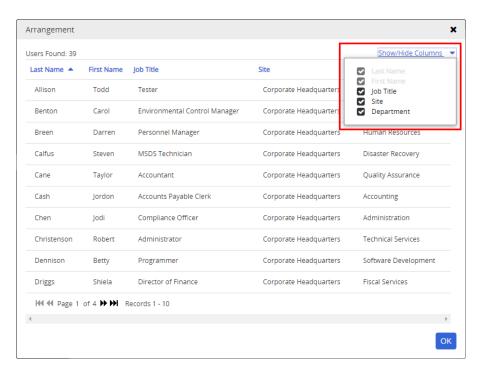


All options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.

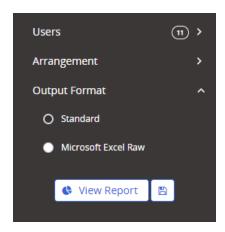
Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.



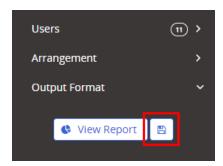
- 4. (Optional) Click Arrangement and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear a check box.



- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



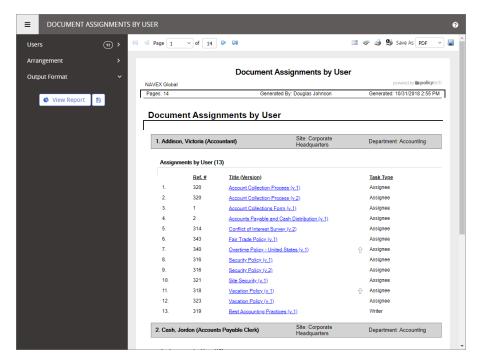
6. (Optional) To save the current user selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



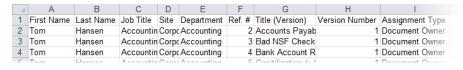
Note: To access a saved report, click $\mathbf{Reports}$, and then click \mathbf{My} \mathbf{Saved} $\mathbf{Reports}$.

7. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



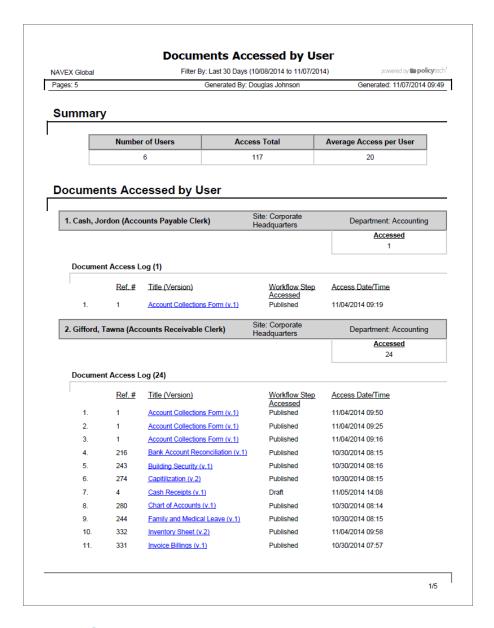
Report: Documents Accessed by User

Description

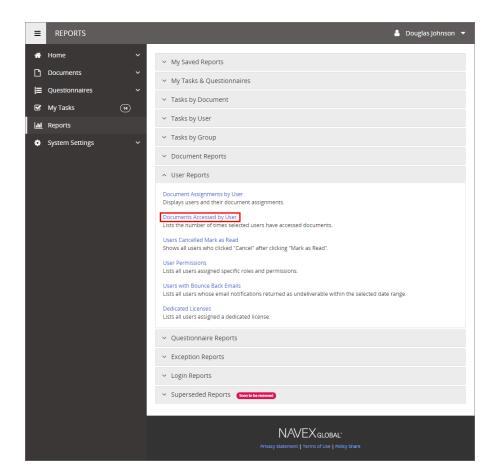
Shows which documents and questionnaires were accessed by the selected users within the selected date range.

Available to users with the following roles or permissions:

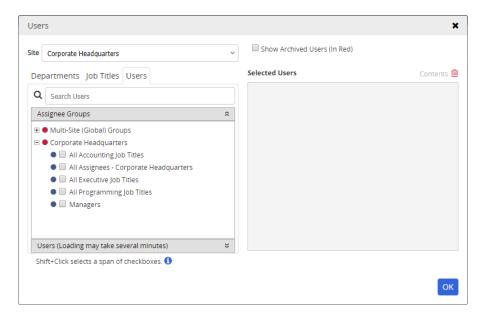
Manager, Report Manager, Administrator



- 1. Click Reports.
- 2. Click User Reports, and then click Documents Accessed by User.

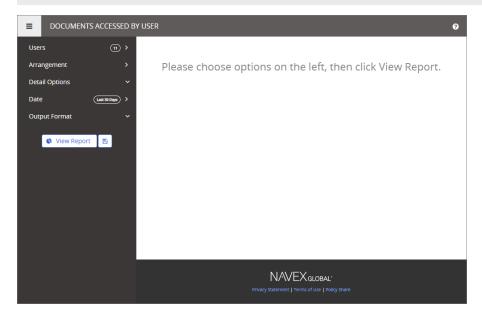


3. Select the users you want included in the report (see <u>Selecting Users</u> for help).

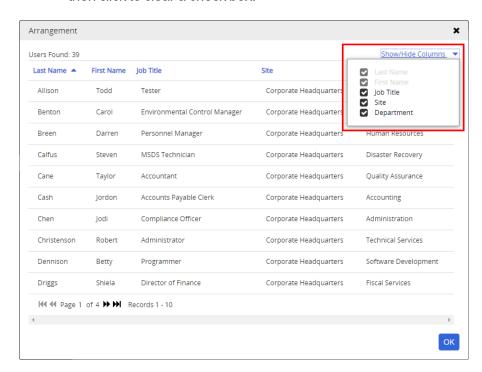


All options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.

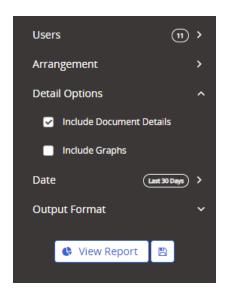
Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.



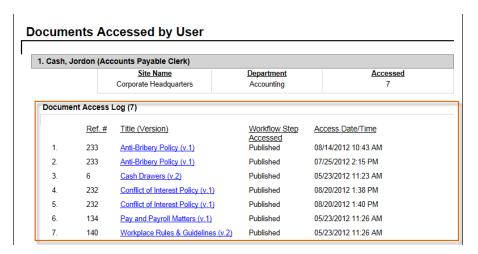
- 4. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear a check box.



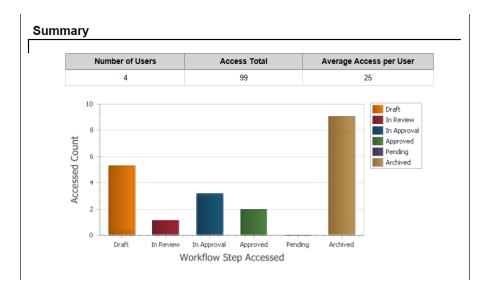
- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. (Optional) Click **Detail Options**, and then select any of the following:



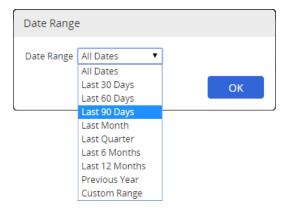
■ Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



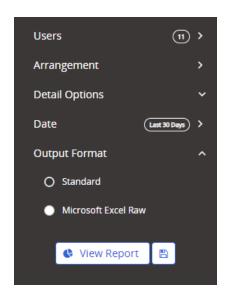
 Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days the selected users' tasks have been waiting for completion.



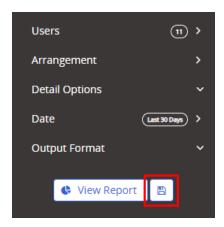
 (Optional) To show only those instances of document/questionnaire access that fall within a certain date range, click **Date**, select a date range, and then click **OK**. If you click **Custom Range**, also type or select **From** and **To** dates, and then click **OK**.



7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



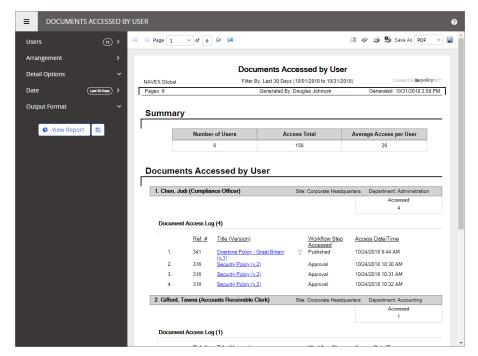
8. (Optional) To save the current user selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



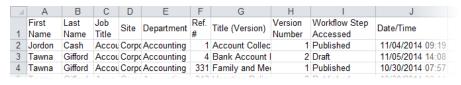
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

9. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



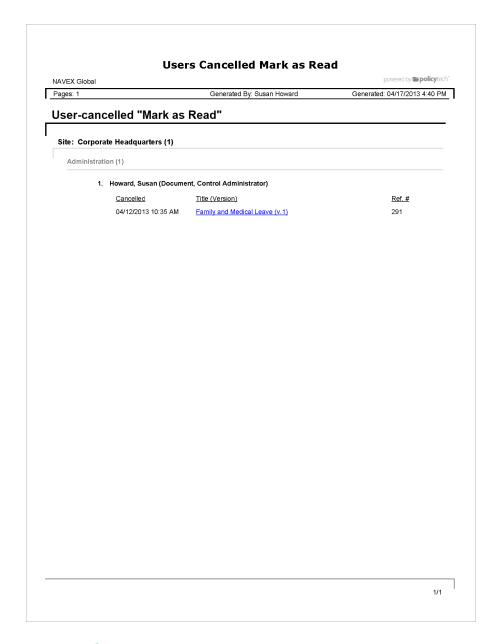
Report: Users Canceled Mark as Read

Description

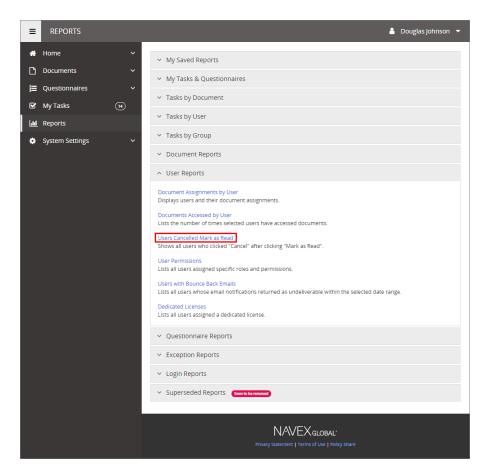
Shows all users who clicked **Mark as Read** in a document or **Submit Answers** in a questionnaire and then, instead of confirming the action, clicked **Cancel**.

Available to users with the following roles or permissions:

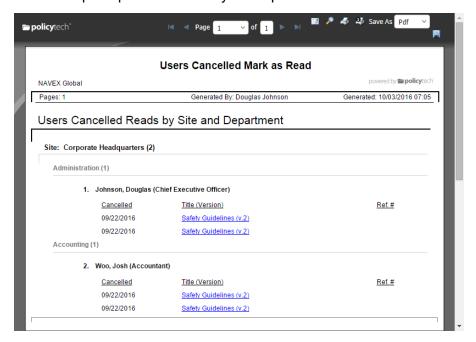
Manager, Report Manager, Administrator



- 1. Click Reports.
- 2. Click User Reports, and then click Users Cancelled Mark As Read.



The report opens immediately in a separate browser window.



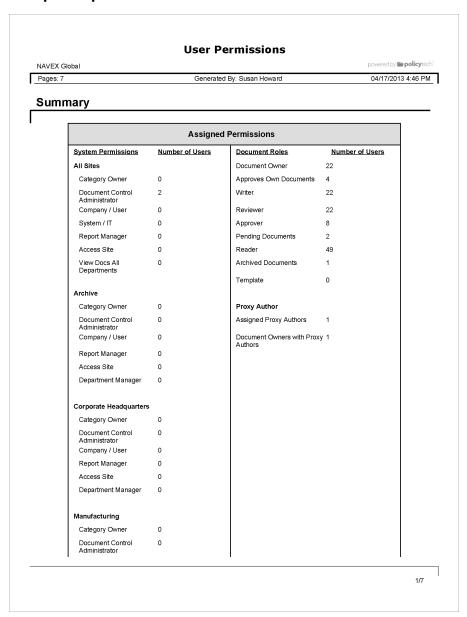
Report: User Permissions

Description

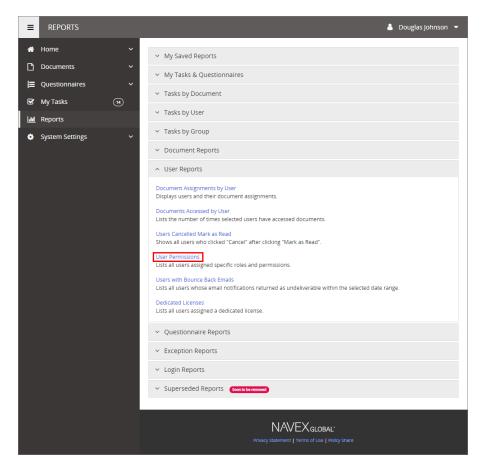
Shows the number of users assigned each role and system permission.

Available to users with the following roles or permissions:

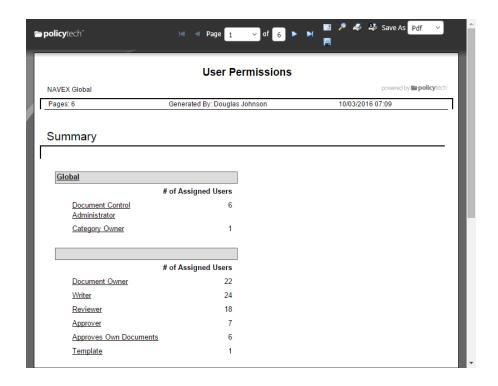
Report Manager, Administrator, Company/User



- 1. Click Reports.
- 2. Click User Reports, and then click User Permissions.



The report opens immediately in a separate browser window.



Report: Users with Bounce Back Emails

Description

Shows which task emails were undeliverable for the selected readers during a specified time period.

Note: If, in the **Bulk Mail Settings** tab of **Email** preferences, the **Distribute Bulk mail by BCC** setting has been selected, undeliverable emails cannot be logged by PolicyTech or included in this report.

Available to users with the following roles or permissions:

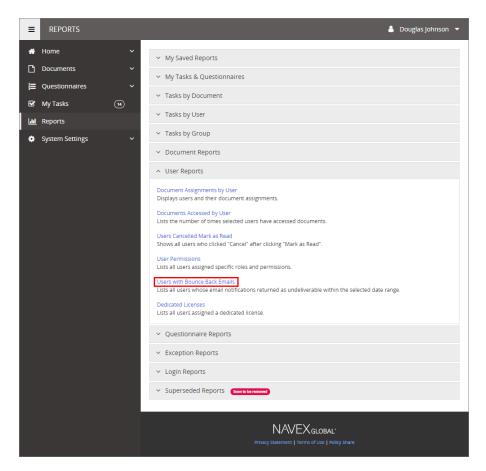
Report Manager, Administrator

Sample Report:

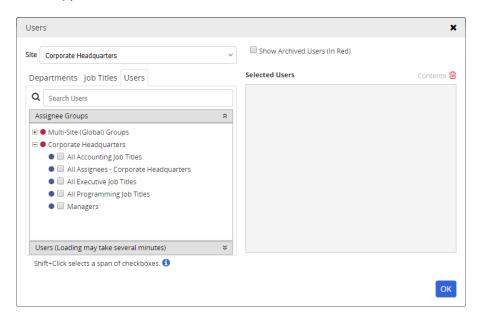


How to Generate

- 1. Click Reports.
- 2. Click User Reports, and then click Users with Bounce Back Emails.

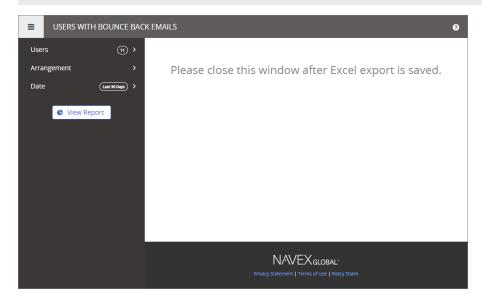


3. Select the users you want included in the report (see <u>Selecting Users</u> for help).

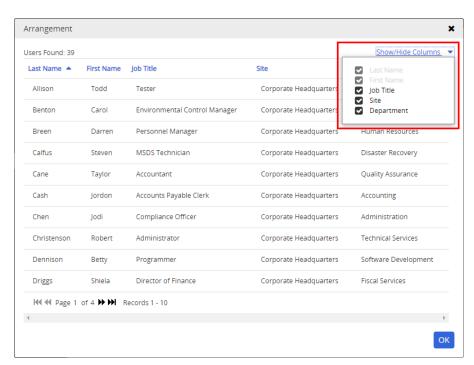


All options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.

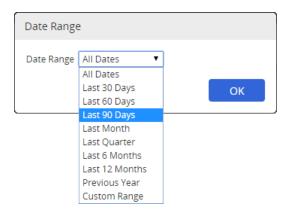
Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.



- 4. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear a check box.



- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- (Optional) To show only those bounce back email instances that fall within a certain date range, click **Date**, select a date range, and then click **OK**. If you click **Custom Range**, also type or select **From** and **To** dates, and then click **OK**.



6. Click **View Report**, and then follow the prompts to download and open the Excel file.



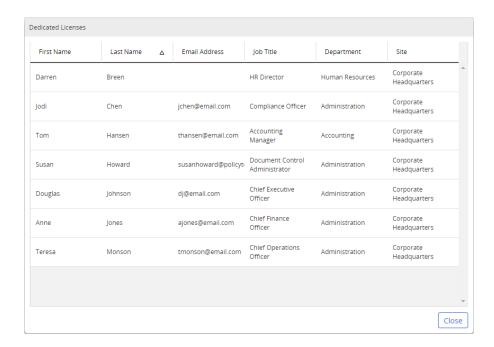
Report: Dedicated Licenses

Description

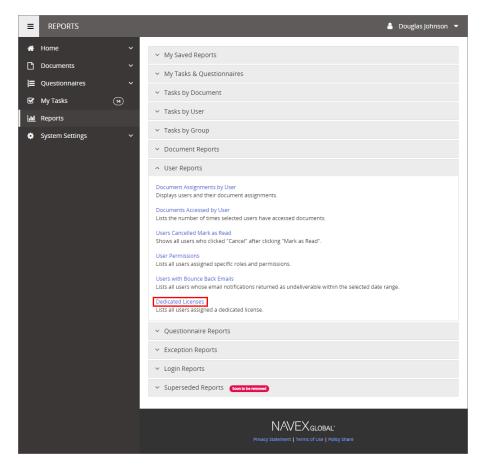
Shows a list of users assigned dedicated licenses.

Available to users with the following roles or permissions:

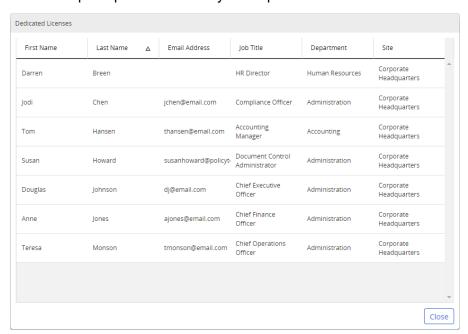
Administrator



- 1. Click Reports.
- 2. Click User Reports, and then click Dedicated Licenses.



The report opens immediately in a separate browser window.



Questionnaire Reports

The Questionnaire Reports category includes the following:

Questionnaire Results By Document

Questionnaire Results By User

Questionnaire Statistics

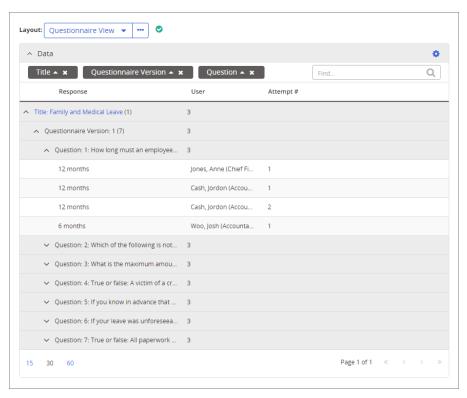
Report: Questionnaire Results by Document

Description

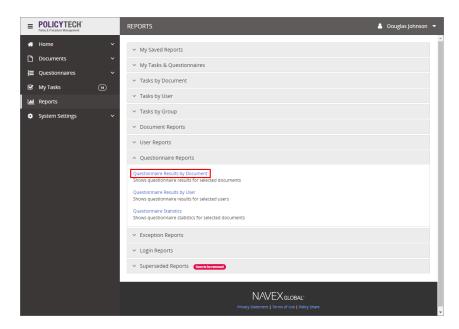
Shows all users' questionnaire results by question for the selected documents or questionnaires.

Available to users with the following roles or permissions:

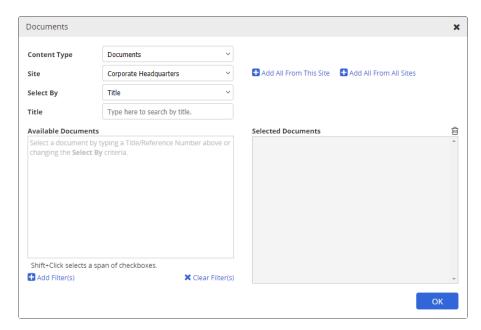
Document Owner, Report Manager, Administrator



- 1. Click Reports.
- Click Questionnaire Reports, and then click Questionnaire Results by Document.



3. Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.

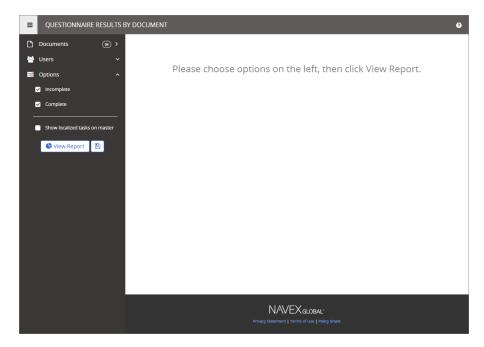


All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after

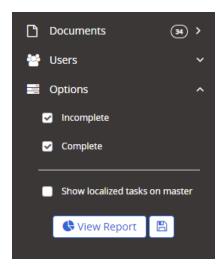
the **Documents** option, which you can click anytime to change your document/questionnaire selection.

Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.

 (Optional) To limit the selected documents to only those assigned to specific users, click **Users** and make selections in the same way as you would for a user-based report (see <u>Selecting Users</u> for help).



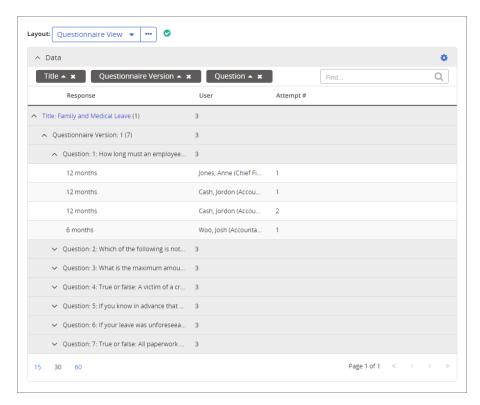
5. (Optional) Under Options, Incomplete and Complete are selected by default, meaning that information about all users assigned to complete the selected questionnaires will be included in the report results, whether or not those users have already submitted their questionnaire responses. Click to clear the Incomplete or Complete check box to exclude that information.



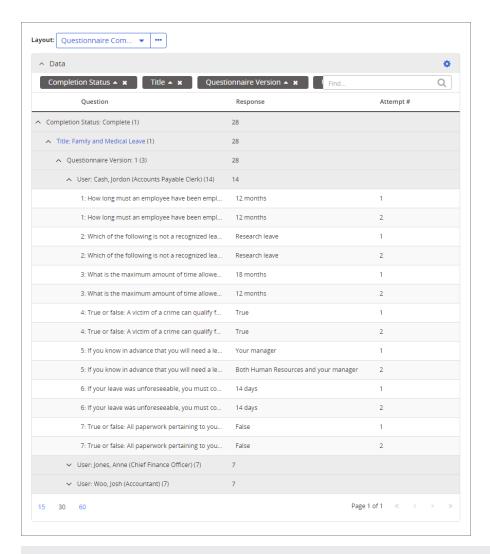
If Localization Workflow is enabled, you will also see the **Show localized tasks on master** option. Select this option if you want the questionnaire results from synced localized copies included with the master document's/questionnaire's results.

- 6. Click View Report.
- 7. For Layout, select Questionnaire View or Questionnaire Completion View.

Questionnaire View organizes report data by document/questionnaire title, then by questionnaire version, and then by question, with individual user status and results for each question.



Questionnaire Completion View organizes report data by completion status—complete and incomplete—then by document/questionnaire title, then by questionnaire version, then by user, with each user's responses.



Note: For details on how to create and work with custom layouts, see the following sections of the Working with Report Layouts section:

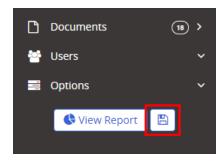
Creating a Custom Report Layout

Selecting a Custom or Shared Report Layout

Modifying or Deleting a Custom Report Layout

Setting a Default Report Layout

- 8. Customize the **Data** grid to show only the data you need in the way you want it represented (Working with the Data Pane).
- 9. (Optional) To save all of the report's current document/questionnaire and user selections, option settings, and customizations for future use, click , type a name and description, and then click **OK**.



10. (Optional) Print or save the current report results (see <u>Printing or Saving</u> Report Results).

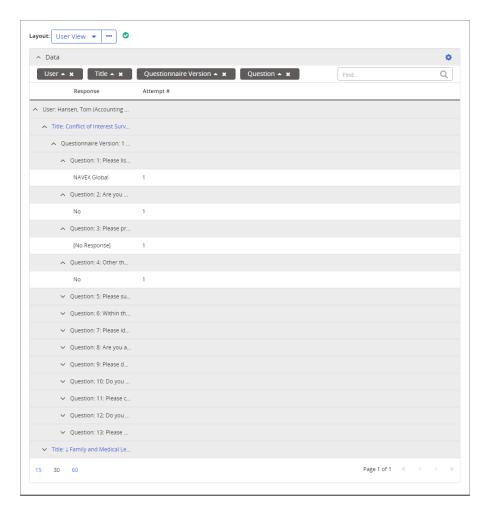
Report: Questionnaire Results by User

Description

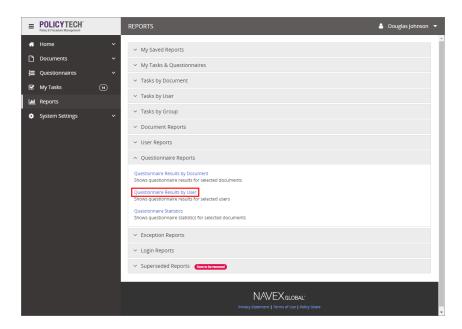
Shows all questionnaire results for the selected users.

Available to users with the following roles or permissions:

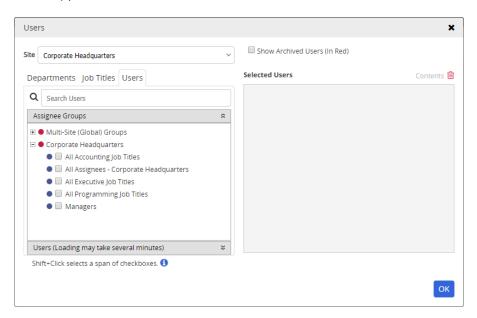
Manager, Report Manager, Administrator



- 1. Click Reports.
- 2. Click **Questionnaire Reports**, and then click **Questionnaire Results by User**.

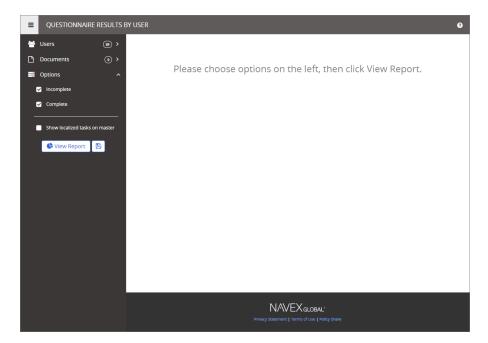


Select the users you want included in the report (see <u>Selecting Users</u> for help).

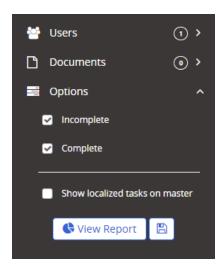


All options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.

Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.



- 4. (Optional) To limit the selected users to only those assigned to specific documents or questionnaires, click **Documents**, and then select documents/questionnairs in the same way as you would for a documentbased report (see <u>Selecting Documents</u> for help)..
- 5. (Optional) Under Options, Incomplete and Complete are selected by default, meaning that information about all users assigned to complete the selected questionnaires will be included in the report results, whether or not those users have already submitted their questionnaire responses. Click to clear the Incomplete or Complete check box to exclude that information.

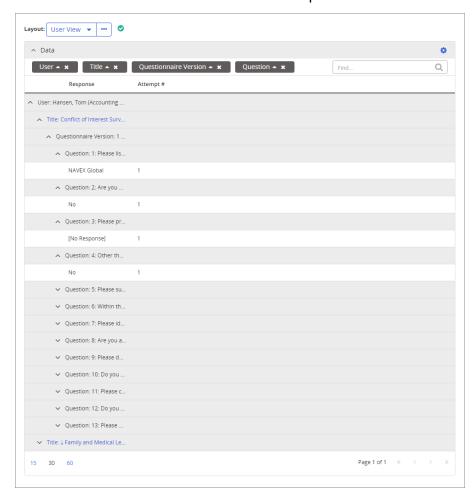


If Localization Workflow is enabled, you will also see the **Show localized tasks on master** option. Select this option if you want the questionnaire results from synced localized copies included with the master document's/questionnaire's results.

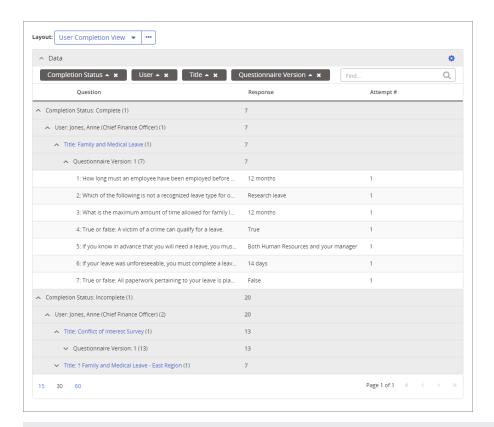
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

- Click View Report.
- 7. For Layout, select User View or User Completion View.

User View organizes report data by user, then by assigned document/questionnaire, then by questionnaire version, and finally by question, with individual user status and results for each question.



User Completion View organizes report data by completion status—complete and incomplete—then by user, then by document/questionnaire title, and finally by question, with each user's responses.



Note: For details on how to create and work with custom layouts, see the following sections of the Working with Report Layouts section:

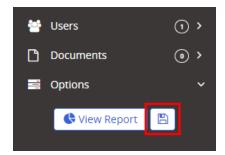
Creating a Custom Report Layout

Selecting a Custom or Shared Report Layout

Modifying or Deleting a Custom Report Layout

Setting a Default Report Layout

- 8. Customize the **Data** grid to show only the data you need in the way you want it represented (Working with the Data Pane).
- 9. (Optional) To save all of the report's current document/questionnaire and user selections, option settings, and customizations for future use, click , type a name and description, and then click **OK**.



 (Optional) Print or save the current report results (see <u>Printing or Saving</u> <u>Report Results</u>).

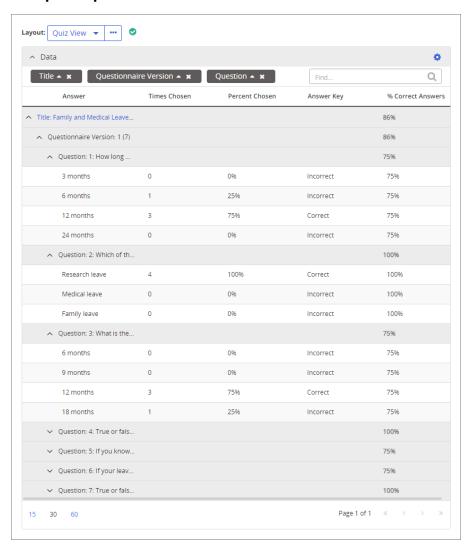
Report: Questionnaire Statistics

Description

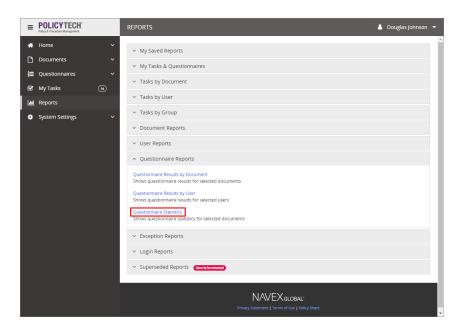
For the selected questionnaires or documents with questionnaires, shows results statistics for each question and answer.

Available to users with the following roles or permissions:

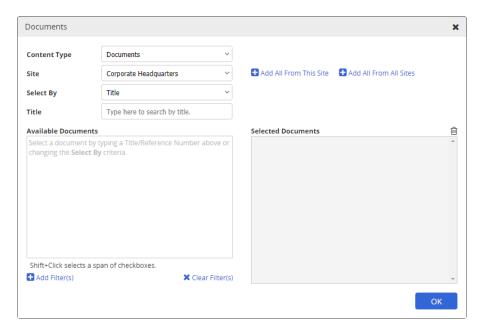
Manager, Report Manager, Administrator



- 1. Click Reports.
- 2. Click Questionnaire Reports, and then click Questionnaire Results by User.



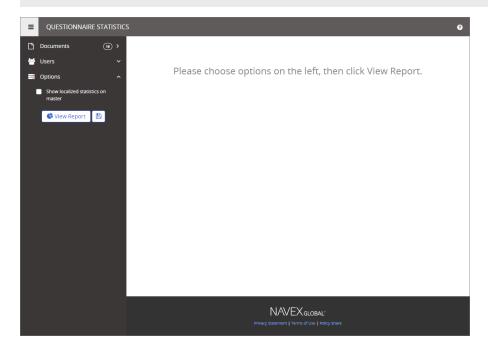
3. Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.



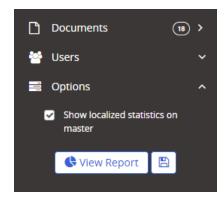
All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after

the **Documents** option, which you can click anytime to change your document/questionnaire selection.

Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.



- 4. (Optional) To limit the selected documents to only those assigned to specific users, click **Users** and make selections in the same way as you would for a user-based report (see <u>Selecting Users</u> for help).
- (Conditional) If Localization Workflow is enabled, under **Options**, select **Show localized statistics on master** if you want the questionnaire statistics from synced localized copies included with the master document's/questionnaire's statistics.



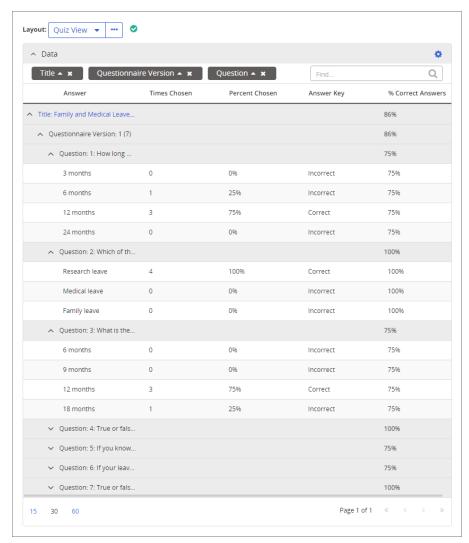
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

6. Click View Report.

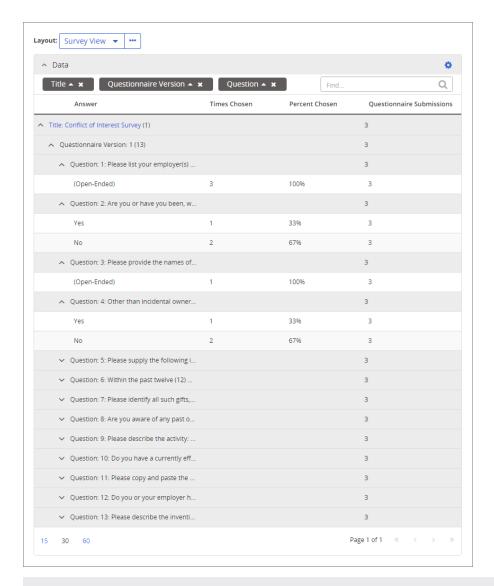
Note: You can also click **View Report** at any time while setting report options. After changing an option, remember to click **View Report** again to refresh the report contents.

7. For Layout, select Quiz View or Survey View.

Quiz View includes the **Answer Key** column to show which are the correct answers, and the **% Correct Answers** column.



Survey View includes the **Questionnaire Submissions** column to show how many times each questionnaire has been completed.



Note: For details on how to create and work with custom layouts, see the following sections of the <u>Working with Report Layouts</u> section:

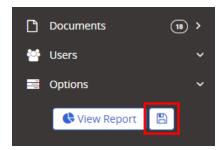
Creating a Custom Report Layout

Selecting a Custom or Shared Report Layout

Modifying or Deleting a Custom Report Layout

Setting a Default Report Layout

- 8. Customize the **Data** grid to show only the data you need in the way you want it represented (Working with the Data Pane).
- 9. (Optional) To save all of the report's current document/questionnaire and user selections, option settings, and customizations for future use, click , type a name and description, and then click **OK**.



10. (Optional) Print or save the current report results (see <u>Printing or Saving Report Results</u>).

Exception Reports

The **Exception Reports** category includes the following report.

Report: Exceptions by Document

Description

Shows all users who chose questionnaire answers designated as exceptions.

Available to users with the following roles or permissions:

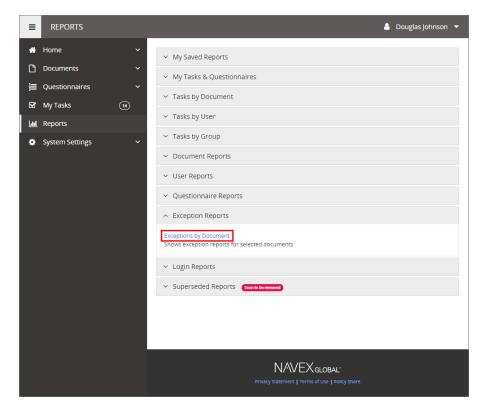
Report Manager, Administrator

Sample Report:

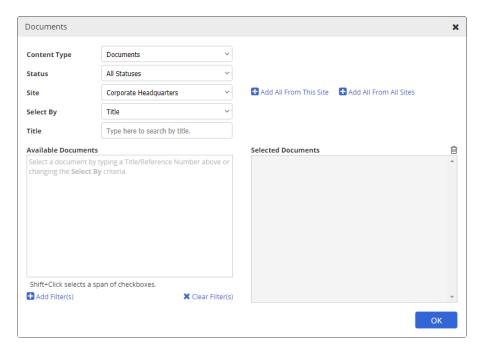


How to Generate

- 1. Click Reports.
- 2. Click Exception Reports, and then click Exceptions by Document.

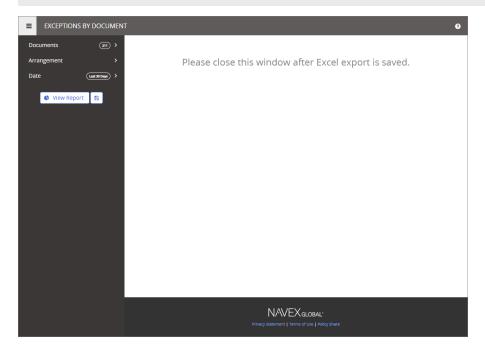


3. Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.

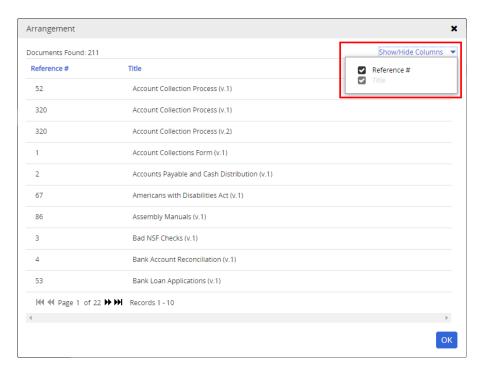


All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

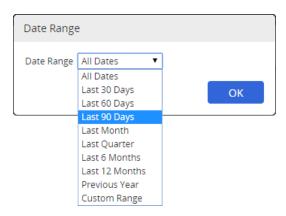
Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.



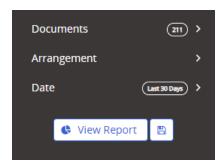
- 4. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear the **Reference** # check box.



- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- (Optional) By default, this report checks the selected documents/questionnaires regardless of their approval dates. To limit results to a date range, click **Date**, and then select a range. If you click **Custom Range**, also type or select **From** and **To** dates. Click **OK**.



6. (Optional) To save the current document/questionnaire selections and option settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.



Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

7. Click **View Report**. A separate browser window opens along with a Windows system prompt. After opening or saving the file, close the browser window.



Login Reports

Go to a section listed below for a description of and instructions on how to generate a login report.

Failed Logins Due to Insufficient Licenses

Users Currently Logged In

Report: Failed Logins Due to Insufficient Licenses

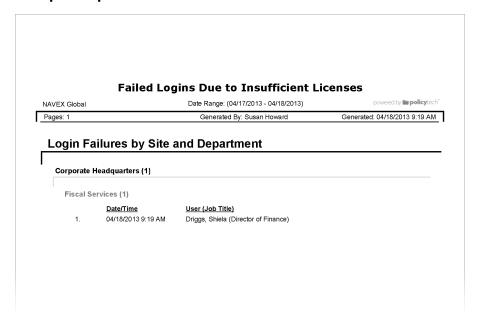
Description

Shows each failed login attempt within the specified date range.

Available to users with the following roles or permissions:

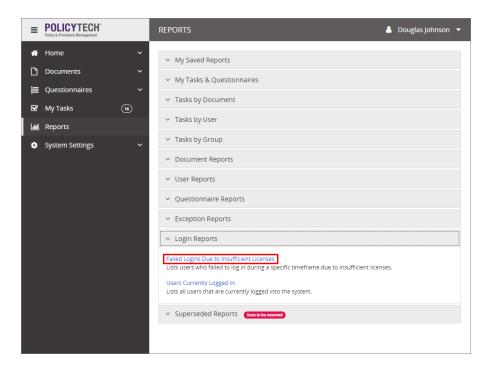
Administrator, System/IT

Sample Report:

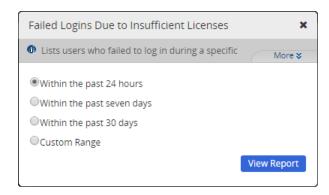


How to Generate

- 1. Click Reports.
- 2. Click Login Reports, and then click Failed Logins Due to Insufficient Licenses.

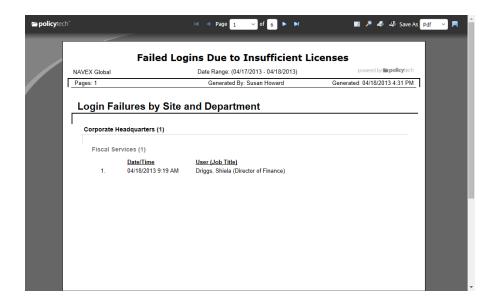


3. Select a preset date range or create a custom one.



4. Click View Report.

The report opens in a separate browser window.



Report: Users Currently Logged In

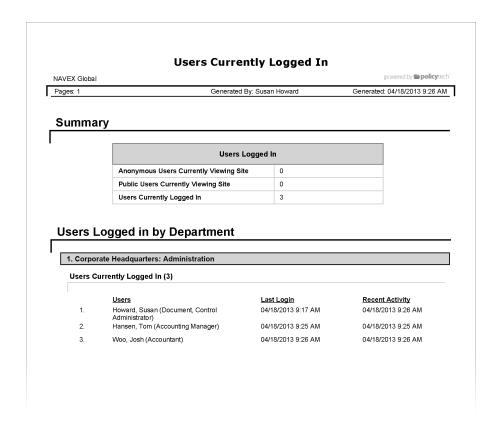
Description

Shows which users are currently logged in to PolicyTech.

Available to users with the following roles or permissions:

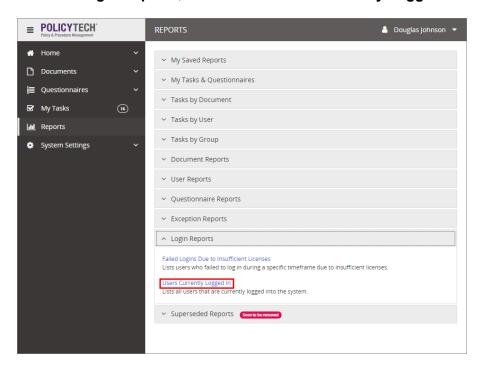
Administrator, System/IT

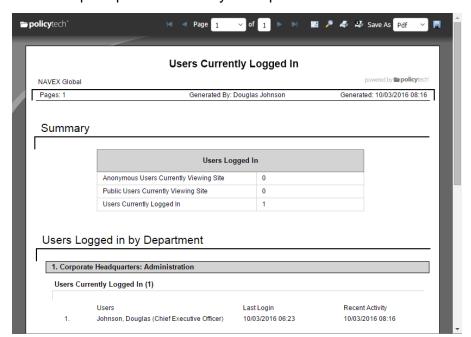
Sample Report:



How to Generate

- 1. Click Reports.
- 2. Click Login Reports, and then click Users Currently Logged In.





The report opens immediately in a separate browser window.

Superseded Reports

The following reports have been superseded by their next-generation counterparts.

Writer Tasks (Tasks by User)

Reviewer Tasks (Tasks by User)

Approver Tasks (Tasks by User)

Reader Tasks (Tasks by User)

Document Owner - Resubmit for Review Tasks (Tasks by User)

All Workflow Tasks (Tasks by User)

In Draft (Tasks by Document)

In Collaboration (Tasks by Document)

In Review (Tasks by Document)

In Approval (Tasks by Document)

In Published (Tasks by Document)

All Workflow Statuses (Tasks by Document)

Writer Tasks (My Tasks & Questionnaires)

Reviewer Tasks (My Tasks & Questionnaires)

Approver Tasks (My Tasks & Questionnaires)

Reader Tasks (My Tasks & Questionnaires)

All Workflow Tasks (My Tasks & Questionnaires)

Questionnaire Results by Document (Questionnaire Reports)

Questionnaire Results by User (Questionnaire Reports)

Report: Tasks by User - Writer Tasks

Important: This report has been superseded by the <u>Tasks by User - Current</u> and <u>Tasks by User - All Tasks</u> reports. Because this report will be removed from PolicyTech in a future release, we strongly recommend using the next-generation reports instead. See <u>Transitioning to Next-Generation Reports</u> for help.

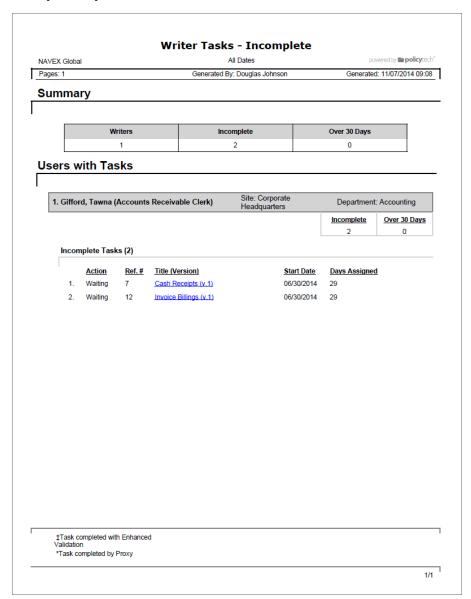
Description

Provides details about the selected users' assigned writing tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

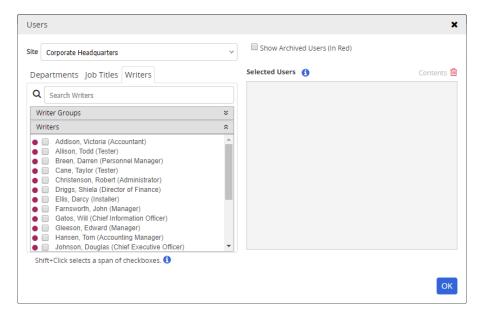
Manager, Report Manager, Administrator

Sample Report:



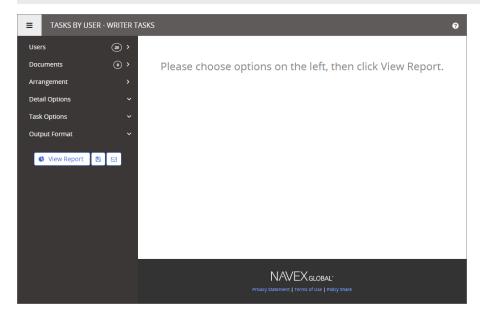
How to Generate

- 1. Click Reports.
- 2. Click Superseded Reports, and then click Writer Tasks (Tasks by User).
- 3. Select the users you want included in the report (see <u>Selecting Users</u> for help).



All options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.

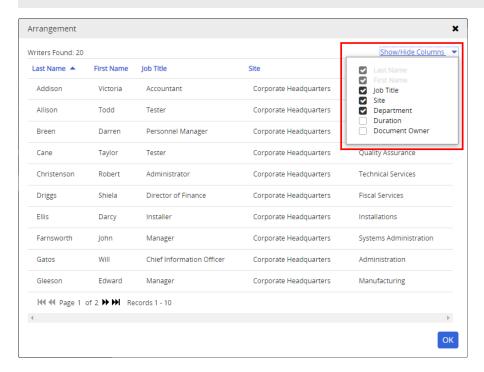
Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.



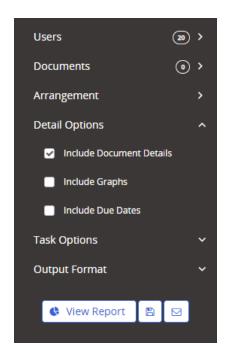
- 4. (Optional) To limit the selected users to only those assigned to specific documents or questionnaires, click **Documents**, and then select documents/questionnairs in the same way as you would for a documentbased report (see <u>Selecting Documents</u> for help)..
- 5. (Optional) Click **Arrangement** and do any of the following:

■ To change the default report columns, click **Show/Hide Columns**, and then select or click to clear check boxes.

Note: The **Duration** column shows how many days an incomplete task has been assigned or how many days it took to complete a task.



- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 6. (Optional) Click **Detail Options**, and then select any of the following:



■ Include Document Details: Shows the tasks associated with each user in the report.



 Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days the selected users' tasks have been waiting for completion.

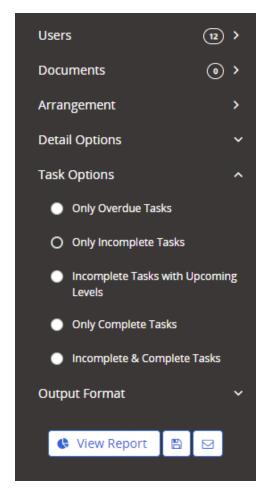


■ Include Due Dates: Adds a Due Date column to the task details.

Important: This option applies only if the **Include Document Details** option is selected.



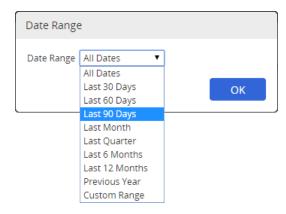
- 7. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, incomplete with upcoming levels, or complete) or click Incomplete & Complete Tasks.



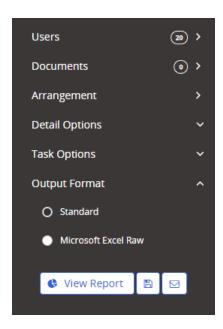
If you select **Incomplete Tasks with Upcoming Levels**, information will be shown about any tasks that assigned reviewers have not yet received notification for. These could be tasks for documents or questionnaires that have not yet reached the reviewer status or tasks for documents/questionnaires currently in review but that have not yet reached a reviewer's assigned level.



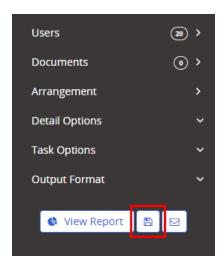
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



8. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.

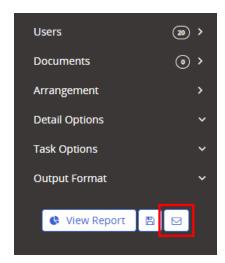


9. (Optional) To save the current user selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



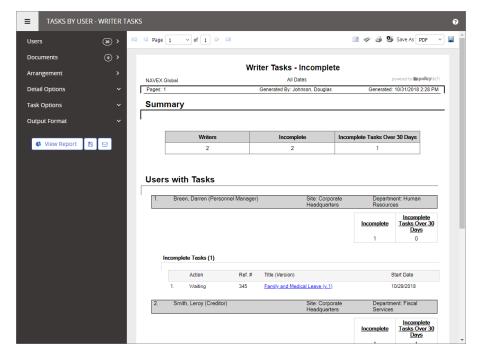
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

10. (Optional and conditional) Depending on your assigned permissions and email setup, after saving this report you may be able to schedule the summary portion of this report to be automatically generated and emailed to you by clicking (see <u>Emailing a Report from a Saved Setup</u> for help).

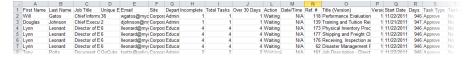


11. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Tasks by User - Reviewer Tasks

Important: This report has been superseded by the <u>Tasks by User - Current</u> and <u>Tasks by User - All Tasks</u> reports. Because this report will be removed from PolicyTech in a future release, we strongly recommend using the next-generation reports instead. See <u>Transitioning to Next-Generation Reports</u> for help.

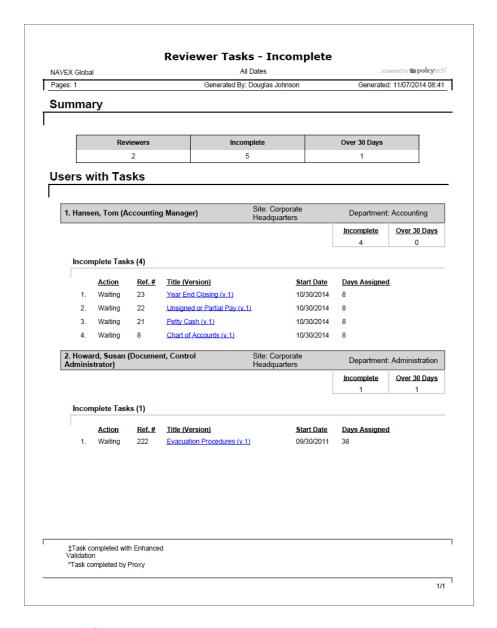
Description

Provides details about the selected users' assigned reviewing tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

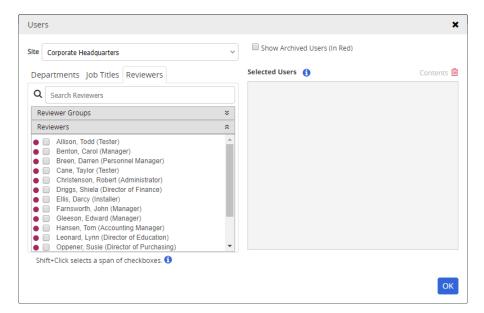
Manager, Report Manager, Administrator

Sample Report:



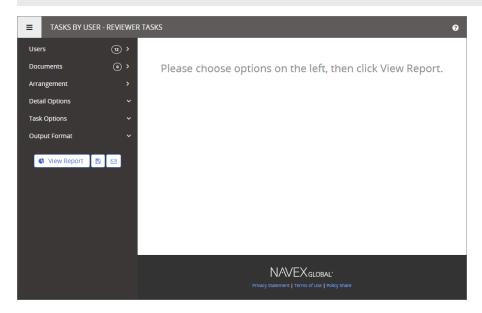
How to Generate

- 1. Click Reports.
- Click Superseded Reports, and then click ReviewerTasks (Tasks by User).
- 3. Select the users you want included in the report (see <u>Selecting Users</u> for help).



All options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.

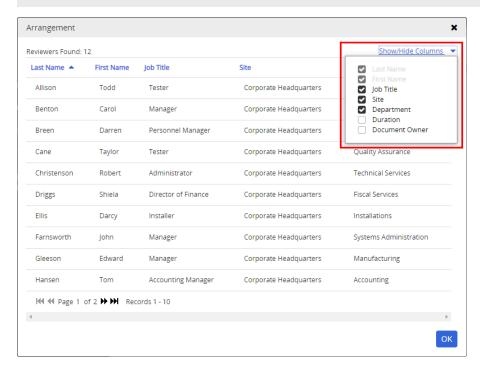
Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.



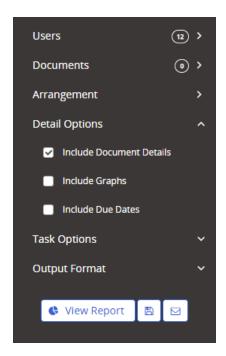
- 4. (Optional) To limit the selected users to only those assigned to specific documents or questionnaires, click **Documents**, and then select documents/questionnairs in the same way as you would for a documentbased report (see <u>Selecting Documents</u> for help)..
- 5. (Optional) Click **Arrangement** and do any of the following:

■ To change the default report columns, click **Show/Hide Columns**, and then select or click to clear check boxes.

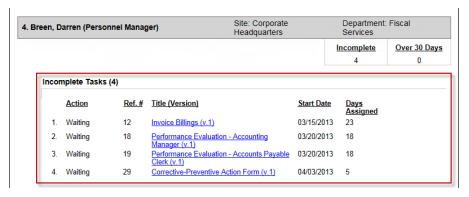
Note: The **Duration** column shows how many days an incomplete task has been assigned or how many days it took to complete a task.



- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 6. (Optional) Click **Detail Options**, and then select any of the following:



Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



■ Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days the selected users' tasks have been waiting for completion.

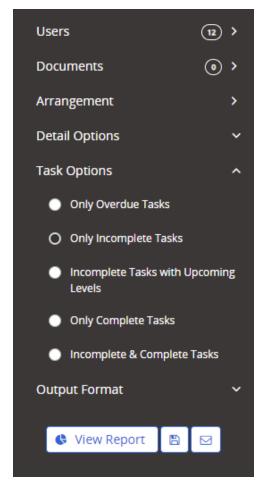


Include Due Dates: Adds a Due Date column to the task details.

Important: This option applies only if the **Include Document Details** option is selected.



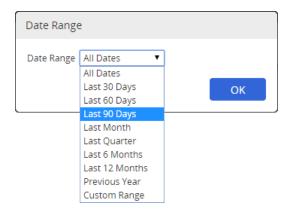
- 7. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, incomplete with upcoming levels, or complete) or click Incomplete & Complete Tasks.



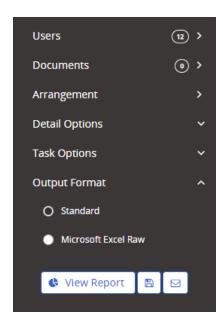
If you select **Incomplete Tasks with Upcoming Levels**, information will be shown about any tasks that assigned reviewers have not yet received notification for. These could be tasks for documents or questionnaires that have not yet reached the reviewer status or tasks for documents/questionnaires currently in review but that have not yet reached a reviewer's assigned level.



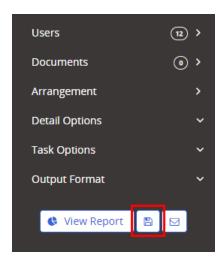
If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



8. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



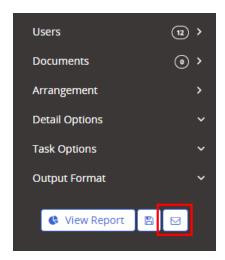
9. (Optional) To save the current user selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

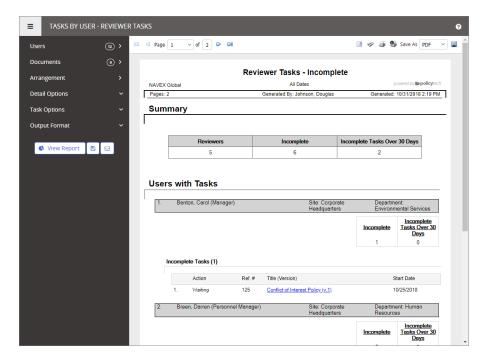
10. (Optional and conditional) Depending on your assigned permissions and email setup, after saving this report you may be able to schedule the summary portion of this report to be automatically generated and emailed to you by clicking

(see Emailing a Report from a Saved Setup for help).

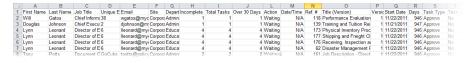


11. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Tasks by User - Approver Tasks

Important: This report has been superseded by the <u>Tasks by User - Current</u> and <u>Tasks by User - All Tasks</u> reports. Because this report will be removed from PolicyTech in a future release, we strongly recommend using the next-generation reports instead. See <u>Transitioning to Next-Generation Reports</u> for help.

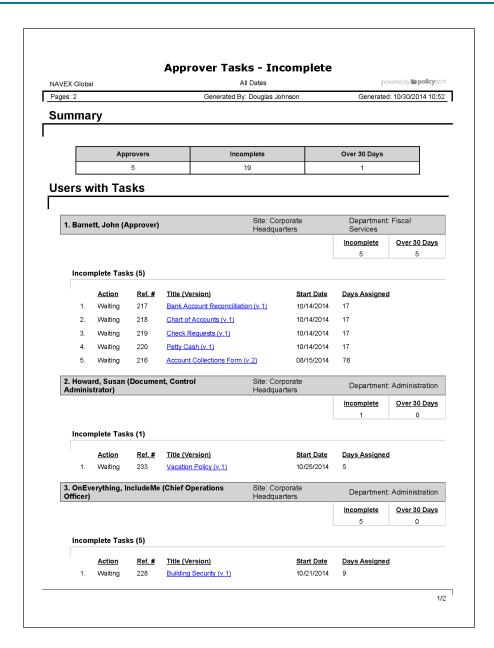
Description

Provides details about the selected users' assigned approval tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

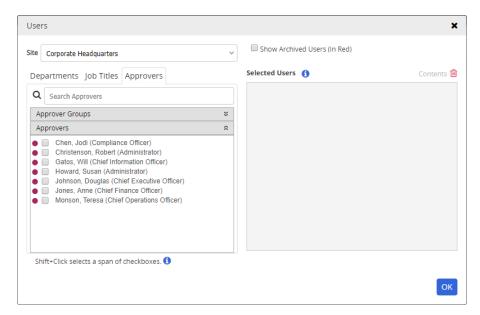
Manager, Report Manager, Administrator

Sample Report:



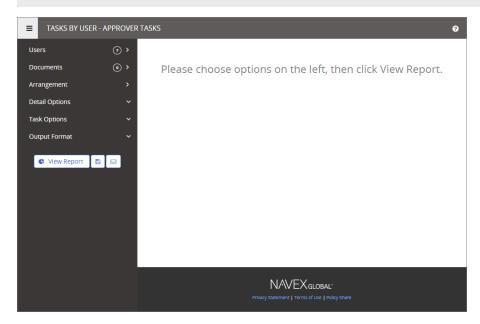
How to Generate

- 1. Click Reports.
- 2. Click Superseded Reports, and then click ApproverTasks (Tasks by User).
- 3. Select the users you want included in the report (see <u>Selecting Users</u> for help).



All options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.

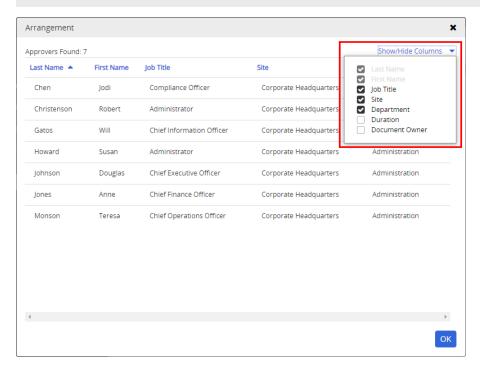
Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.



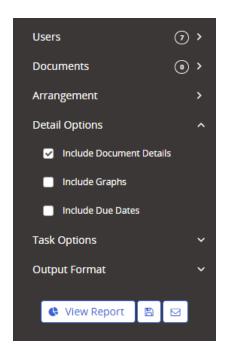
- 4. (Optional) To limit the selected users to only those assigned to specific documents or questionnaires, click **Documents**, and then select documents/questionnairs in the same way as you would for a documentbased report (see <u>Selecting Documents</u> for help)..
- 5. (Optional) Click **Arrangement** and do any of the following:

■ To change the default report columns, click **Show/Hide Columns**, and then select or click to clear check boxes.

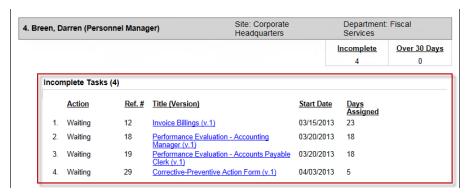
Note: The **Duration** column shows how many days an incomplete task has been assigned or how many days it took to complete a task.



- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 6. (Optional) Click **Detail Options**, and then select any of the following:



■ Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



 Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days the selected users' tasks have been waiting for completion.

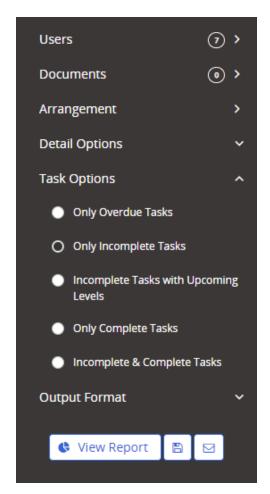


Include Due Dates: Adds a Due Date column to the task details.

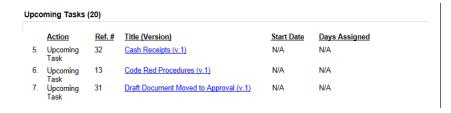
Important: This option applies only if the **Include Document Details** option is selected.



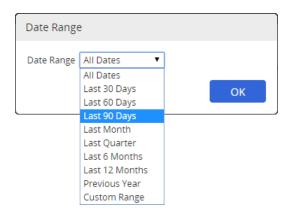
- 7. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, incomplete with upcoming levels, or complete) or click Incomplete & Complete Tasks.



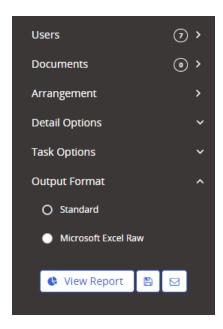
If you select **Incomplete Tasks with Upcoming Levels**, information will be shown about any tasks that assigned reviewers have not yet received notification for. These could be tasks for documents or questionnaires that have not yet reached the reviewer status or tasks for documents/questionnaires currently in review but that have not yet reached a reviewer's assigned level.



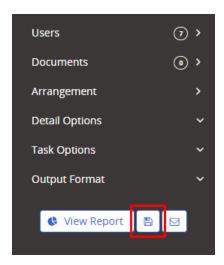
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



8. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



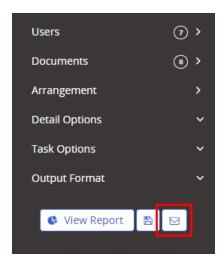
9. (Optional) To save the current user selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

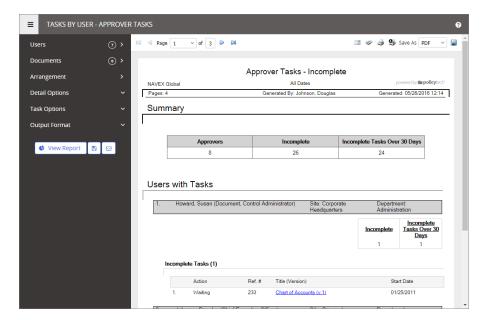
10. (Optional and conditional) Depending on your assigned permissions and email setup, after saving this report you may be able to schedule the summary portion of this report to be automatically generated and emailed to you by clicking

(see Emailing a Report from a Saved Setup for help).

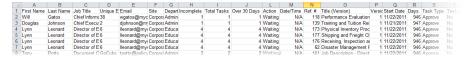


11. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Tasks by User - Assignee Tasks

Important: This report has been superseded by the <u>Tasks by User - Current</u> and <u>Tasks by User - All Tasks</u> reports. Because this report will be removed from PolicyTech in a future release, we strongly recommend using the next-generation reports instead. See <u>Transitioning to Next-Generation Reports</u> for help.

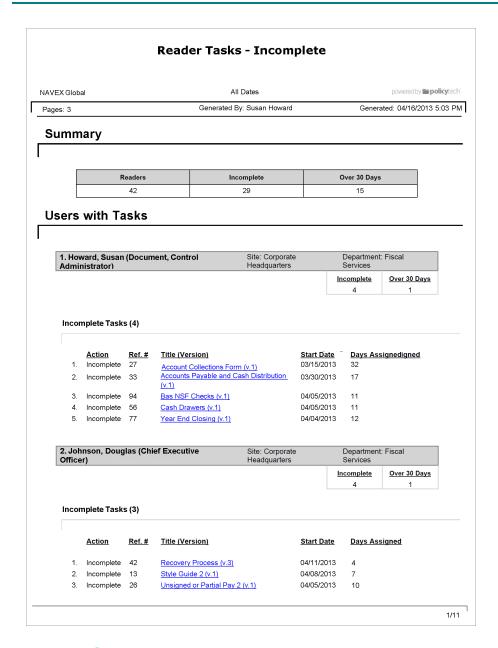
Description

Provides details about the selected users' assigned reading tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

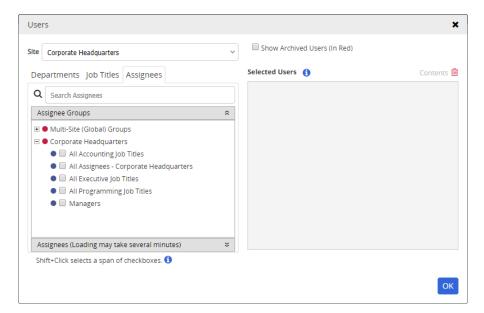
Manager, Report Manager, Administrator

Sample Report:



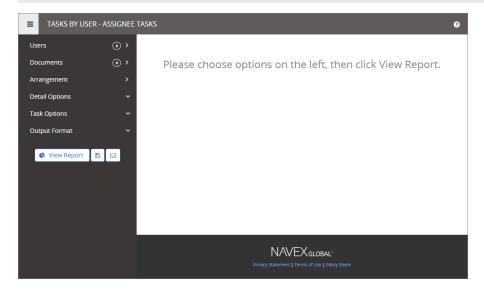
How to Generate

- 1. Click Reports.
- 2. Click Superseded Reports and then click Reader Tasks (Tasks by User).
- 3. Select the users you want included in the report (see <u>Selecting Users</u> for help).



All options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.

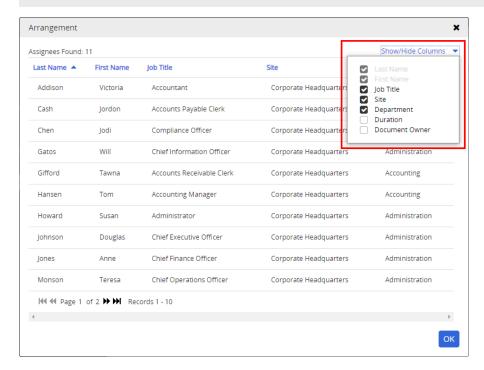
Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.



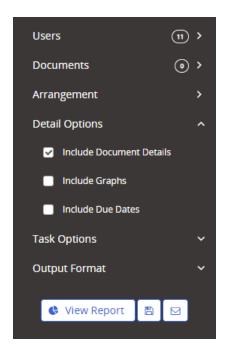
- 4. (Optional) To limit the selected users to only those assigned to specific documents or questionnaires, click **Documents**, and then select documents/questionnairs in the same way as you would for a documentbased report (see <u>Selecting Documents</u> for help)..
- 5. (Optional) Click **Arrangement** and do any of the following:

■ To change the default report columns, click **Show/Hide Columns**, and then select or click to clear check boxes.

Note: The **Duration** column shows how many days an incomplete task has been assigned or how many days it took to complete a task.



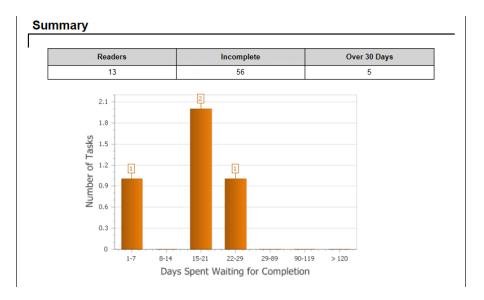
- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 6. (Optional) Click **Detail Options**, and then select any of the following:



■ Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



■ Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days the selected users' tasks have been waiting for completion.

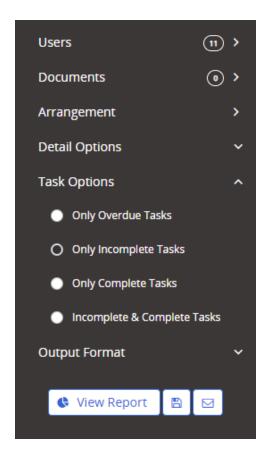


Include Due Dates: Adds a Due Date column to the task details.

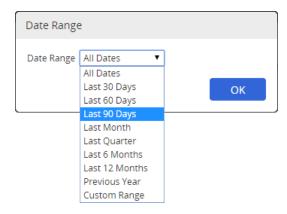
Important: This option applies only if the **Include Document Details** option is selected.



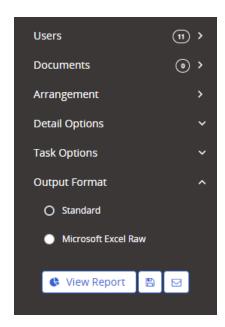
- 7. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, or complete) or click
 Incomplete & Complete Tasks.



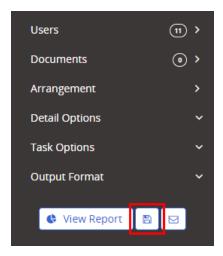
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



8. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



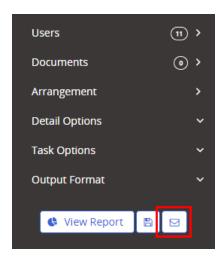
9. (Optional) To save the current user selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

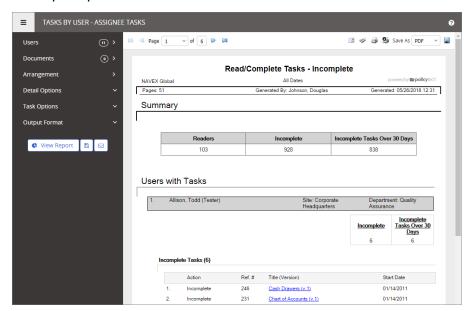
10. (Optional and conditional) Depending on your assigned permissions and email setup, after saving this report you may be able to schedule the summary portion of this report to be automatically generated and emailed to you by clicking

(see Emailing a Report from a Saved Setup for help).

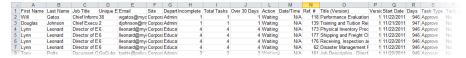


11. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Document Owner - Resubmit for Review Tasks

Important: This report has been superseded by the <u>Tasks by User - Current</u> and <u>Tasks by User - All Tasks</u> reports. Because this report will be removed from PolicyTech in a future release, we strongly recommend using the next-generation reports instead. See <u>Transitioning to Next-Generation Reports</u> for help.

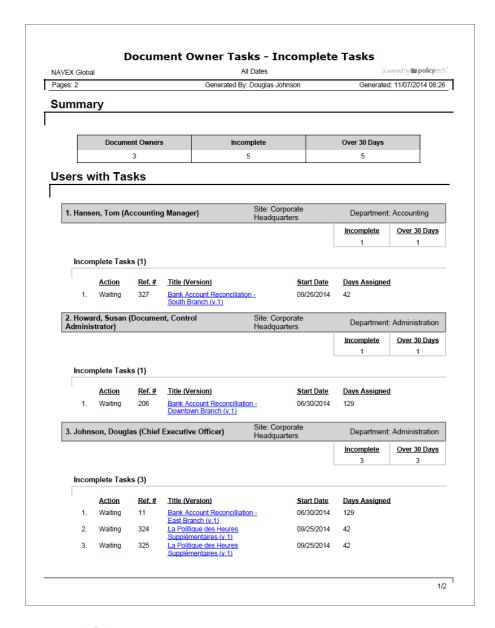
Description

Provides details about the selected users' tasks for resubmitting a document or questionnaire for review after it has been returned to draft status from review or approval. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

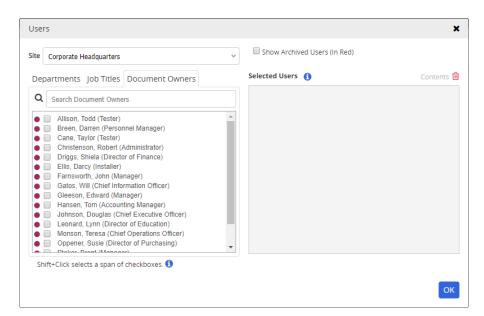
Manager, Report Manager, Administrator

Sample Report:



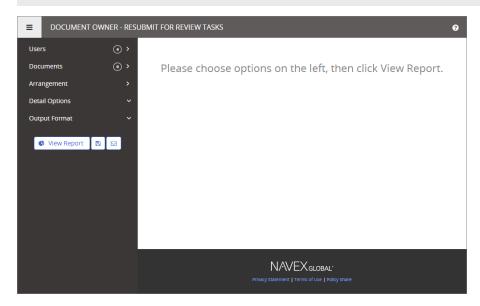
How to Generate

- 1. Click Reports.
- 2. Click Superseded Reports, and then click Document Owner Resubmit for Review Tasks (Tasks by User).
- Select the users you want included in the report (see <u>Selecting Users</u> for help).



All options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.

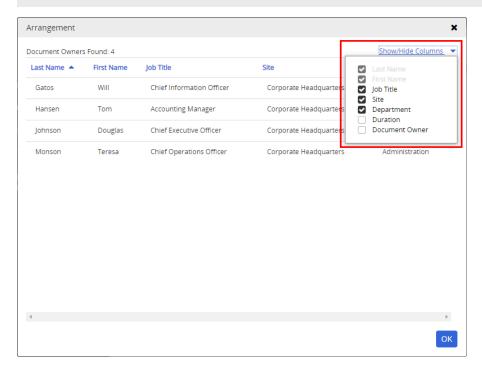
Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.



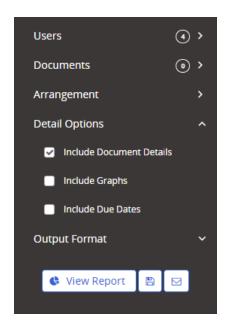
- 4. (Optional) To limit the selected users to only those assigned to specific documents or questionnaires, click **Documents**, and then select documents/questionnairs in the same way as you would for a document-based report (see <u>Selecting Documents</u> for help)..
- 5. (Optional) Click **Arrangement** and do any of the following:

■ To change the default report columns, click **Show/Hide Columns**, and then select or click to clear check boxes.

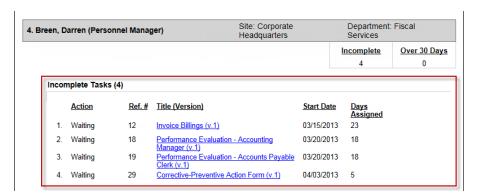
Note: The **Duration** column shows how many days an incomplete task has been assigned or how many days it took to complete a task.



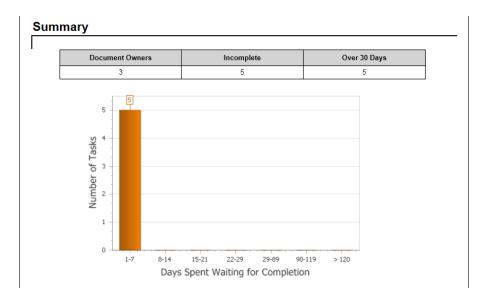
- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 6. (Optional) Click **Detail Options**, and then select any of the following:



Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



 Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days the selected users' tasks have been waiting for completion.

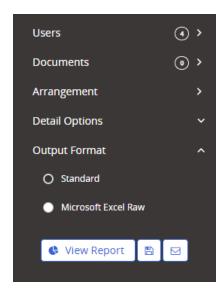


Include Due Dates: Adds a Due Date column to the task details.

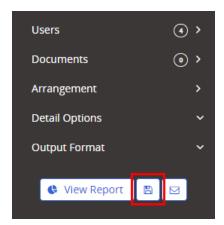
Important: This option applies only if the **Include Document Details** option is selected.



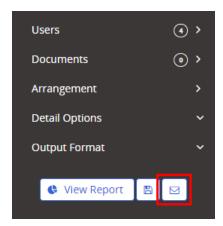
7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



8. (Optional) To save the current user selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.

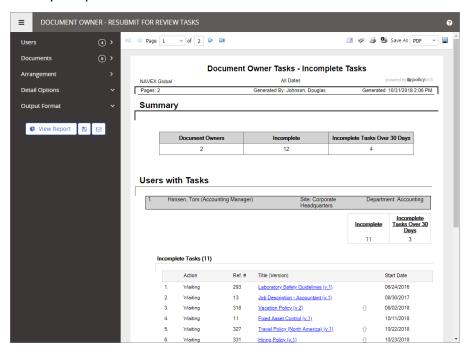


Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

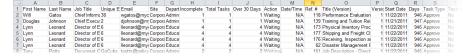


10. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Tasks by User - All Workflow Tasks

Important: This report has been superseded by the <u>Tasks by User - Current</u> and <u>Tasks by User - All Tasks</u> reports. Because this report will be removed from PolicyTech in a future release, we strongly recommend using the next-generation reports instead. See <u>Transitioning to Next-Generation Reports</u> for help.

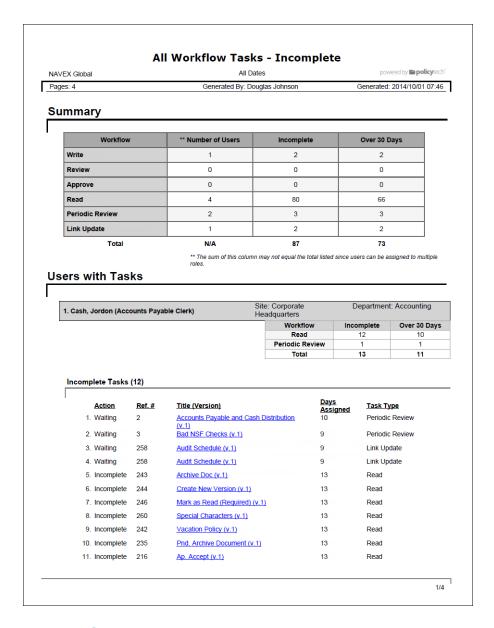
Description

Provides details about all of the selected users' assigned tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

Manager, Report Manager, Administrator

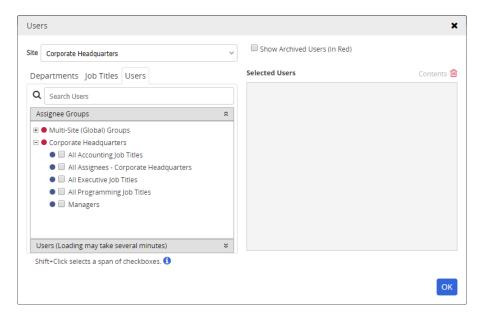
Sample Report:



How to Generate

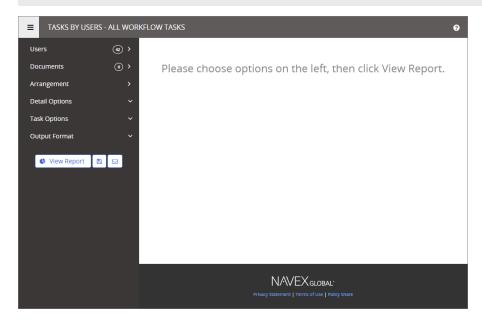
- 1. Click Reports.
- 2. Click Superseded Reports, and then click All Workflow Tasks (Tasks by User).
- Select the users you want included in the report (see <u>Selecting Users</u> for help).

Note: The default selection is the **Users** tab, which lets you search for users and add them one at a time. To add multiple users at once, use the **Departments** or **Job Titles** tab.



All options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.

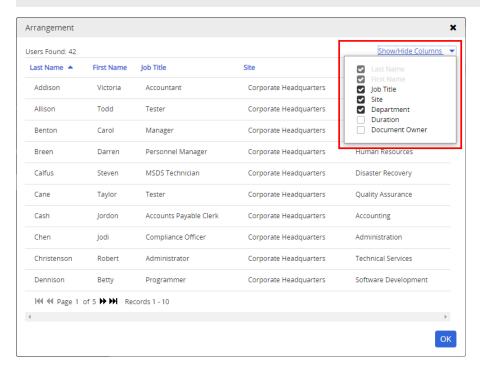
Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.



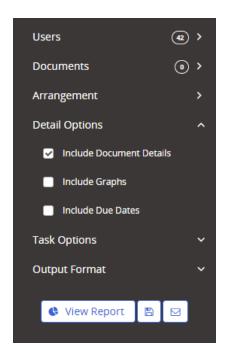
- 4. (Optional) To limit the selected users to only those assigned to specific documents or questionnaires, click **Documents**, and then select documents/questionnairs in the same way as you would for a documentbased report (see <u>Selecting Documents</u> for help)..
- 5. (Optional) Click **Arrangement** and do any of the following:

■ To change the default report columns, click **Show/Hide Columns**, and then select or click to clear check boxes.

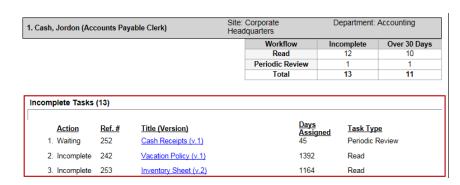
Note: The **Duration** column shows how many days an incomplete task has been assigned or how many days it took to complete a task.



- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 6. (Optional) Click **Detail Options**, and then select any of the following:

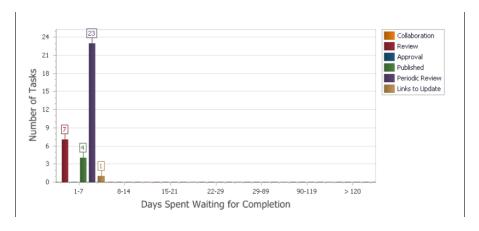


■ Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



Include Graphs: Adds a graph to the report's Summary area.

The graph shows the number of days the selected users' tasks have been waiting for completion.

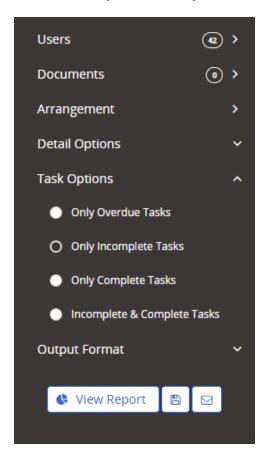


Include Due Dates: Adds a Due Date column to the task details.

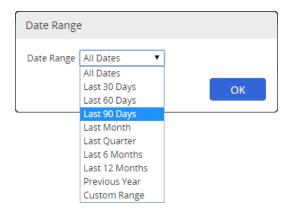
Important: This option applies only if the **Include Document Details** option is selected.



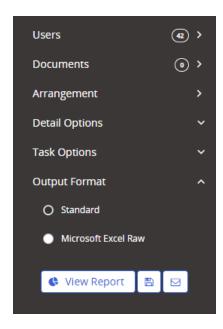
- 7. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, or complete) or click
 Incomplete & Complete Tasks.



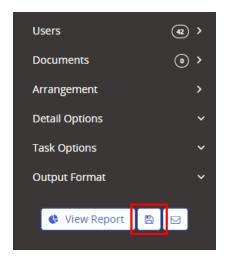
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



8. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



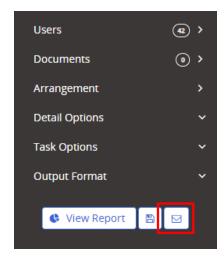
9. (Optional) To save the current user selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

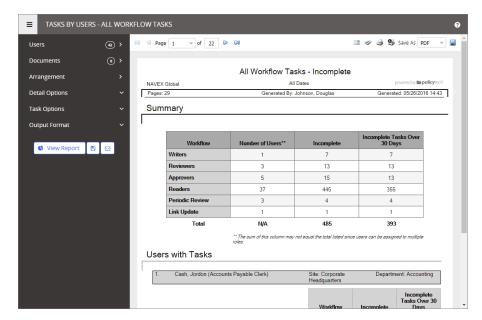
10. (Optional and conditional) Depending on your assigned permissions and email setup, after saving this report you may be able to schedule the summary portion of this report to be automatically generated and emailed to you by clicking

(see Emailing a Report from a Saved Setup for help).

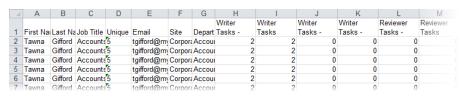


11. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see <u>Working with a Finished Legacy Report</u> for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Tasks by Document - In Draft

Important: This report has been superseded by the <u>Tasks by Document - Current</u> and <u>Tasks by Document - All Tasks</u> reports. Because this report will be removed from PolicyTech in a future release, we strongly recommend using the next-generation reports instead. See <u>Transitioning to Next-Generation Reports</u> for help.

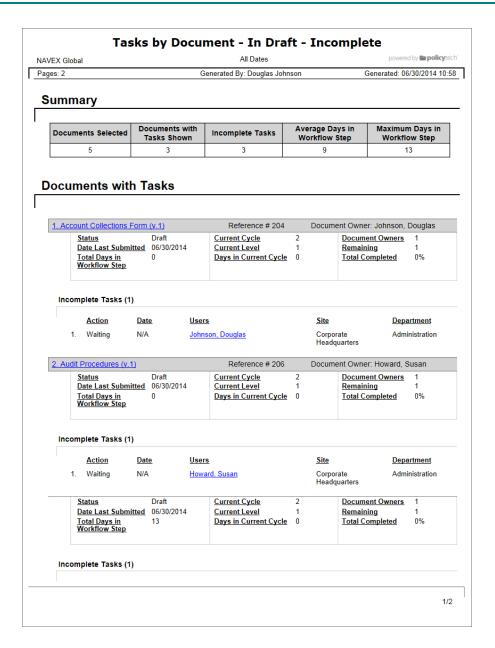
Description

Shows the status of all tasks for documents or questionnaires in the draft status. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

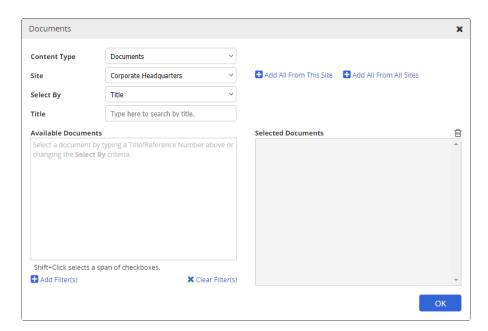
Document Owner, Proxy Author, Administrator, Report Manager

Sample Report:



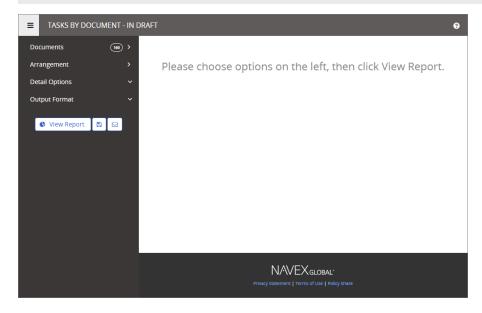
How to Generate

- 1. Click Reports.
- 2. Click Superseded Reports, and then click In Draft (Tasks by Document).
- 3. Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.

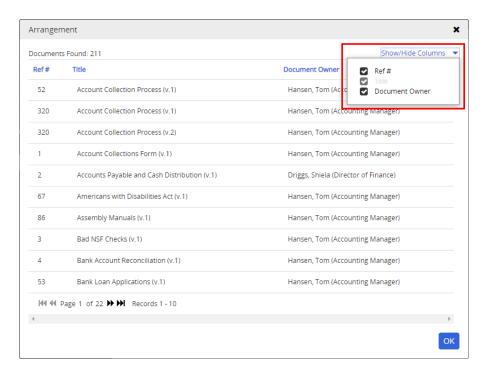


All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

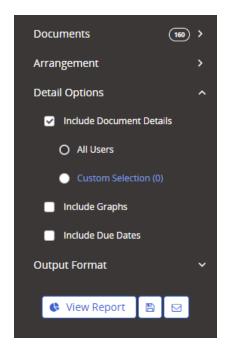
Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.



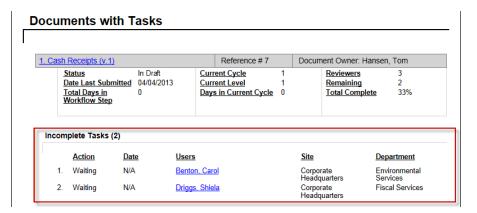
- 4. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear a check box.



- By default, the document/questionnaire sort order in the report is ascending by title. To change what the documents/questionnaires are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. (Optional) Click **Detail Options**, and then select any of the following:

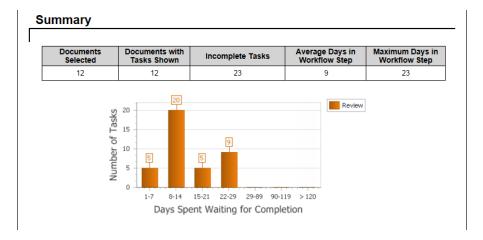


Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



With **Include Document Details** selected, you have the option to limit the documents or questionnaires included in the report to only those with tasks assigned to specific users. Click **Custom Selection**, and then select users in the same way as you would for a user-based report (see <u>Selecting Users</u> for help).

 Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days that tasks for the selected documents/questionnaires have been waiting for completion.

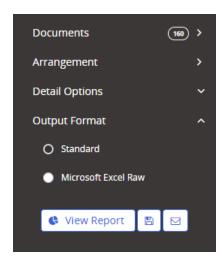


■ Include Due Dates: Adds a Due Date column to the task details.

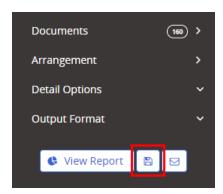
Important: This option applies only if the **Include Document Details** option is selected.



6. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.

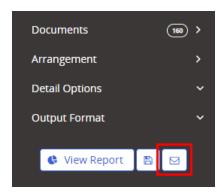


7. (Optional) To save the current document/questionnaire selections and option settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.



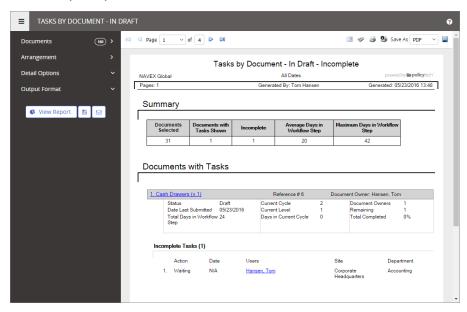
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

8. (Optional and conditional) Depending on your assigned permissions and email setup, after saving this report you may be able to schedule the summary portion of this report to be automatically generated and emailed to you by clicking ⋈ (see Emailing a Report from a Saved Setup for help).



9. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Tasks by Document - In Collaboration

Important: This report has been superseded by the <u>Tasks by Document - Current</u> and <u>Tasks by Document - All Tasks</u> reports. Because this report will be removed from PolicyTech in a future release, we strongly recommend using the next-generation reports instead. See <u>Transitioning to Next-Generation Reports</u> for help.

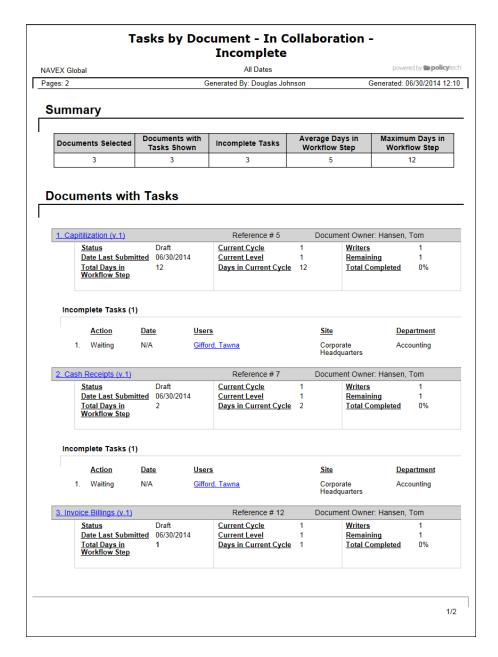
Description

Shows the status of all tasks for documents or questionnaires in the collaboration status. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

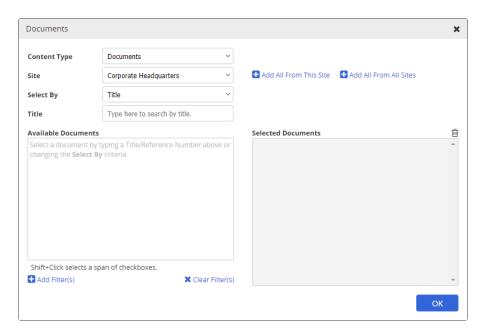
Document Owner, Proxy Author, Administrator, Report Manager

Sample Report:



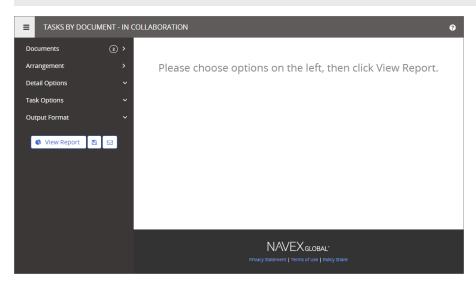
How to Generate

- 1. Click Reports.
- Click Superseded Reports, and then click In Collaboration (Tasks by Document).
- 3. Select documents or questionnaires to include in the report (see <u>Selecting</u> Documents for help), and then click **OK**.

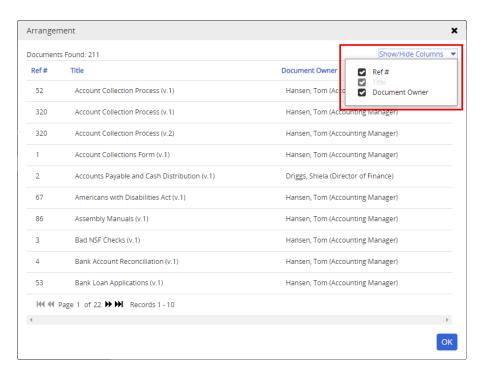


All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

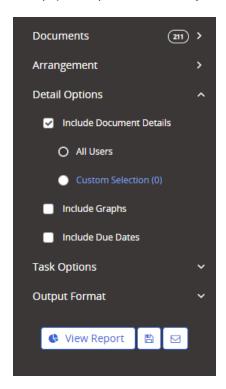
Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.



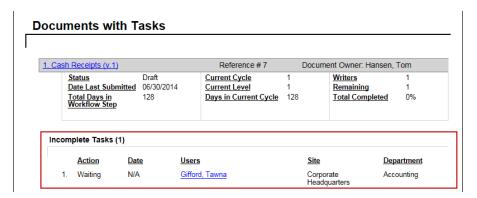
- 4. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear a check box.



- By default, the document/questionnaire sort order in the report is ascending by title. To change what the documents/questionnaires are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. (Optional) Click **Detail Options**, and then select any of the following:

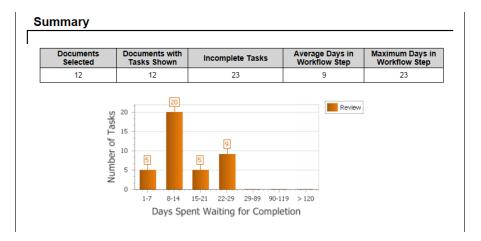


Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



With **Include Document Details** selected, you have the option to limit the documents or questionnaires included in the report to only those with tasks assigned to specific users. Click **Custom Selection**, and then select users in the same way as you would for a user-based report (see Selecting Users for help).

 Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days that tasks for the selected documents/questionnaires have been waiting for completion.

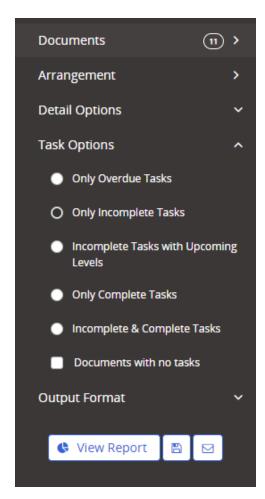


Include Due Dates: Adds a Due Date column to the task details.

Important: This option applies only if the **Include Document Details** option is selected.



- 6. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, incomplete with upcoming levels, or complete) or click Incomplete & Complete Tasks.

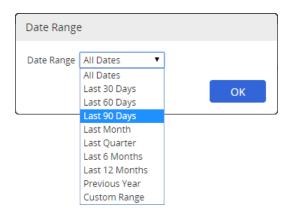


If you select **Incomplete Tasks with Upcoming Levels**, information will be shown about any writing tasks that assigned writers have not yet received notification for. These could be tasks for documents/questionnaires that have not yet reached the collaboration status or tasks for documents/questionnaires currently in collaboration but that have not yet reached a writer's assigned level.

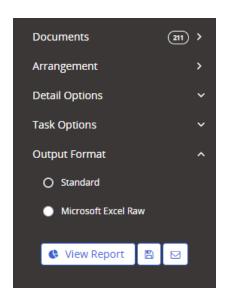


If you select Only Complete Tasks or Incomplete and Complete
Tasks, the Date option appears. To show only the selected tasks that
fall within a certain date range, click Date, select a date range, and then

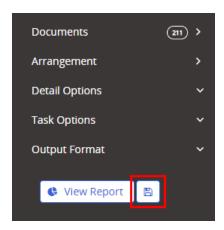
click **OK**. If you click **Custom Range**, also type or select **From** and **To** dates, and then click **OK**.



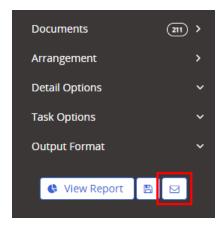
- By default, only the documents/questionnaires from those you selected that have tasks matching the current **Task Options** filters are included in the report. To include all selected documents/questionnaires in the report, even those without matching tasks, select the **Include** documents without tasks check box.
- 7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



8. (Optional) To save the current document/questionnaire selections and option settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.

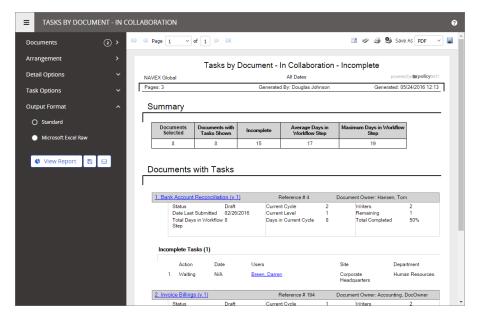


Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

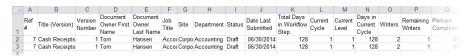


10. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Tasks by Document - In Review

Important: This report has been superseded by the <u>Tasks by Document - Current</u> and <u>Tasks by Document - All Tasks</u> reports. Because this report will be removed from PolicyTech in a future release, we strongly recommend using the next-generation reports instead. See <u>Transitioning to Next-Generation Reports</u> for help.

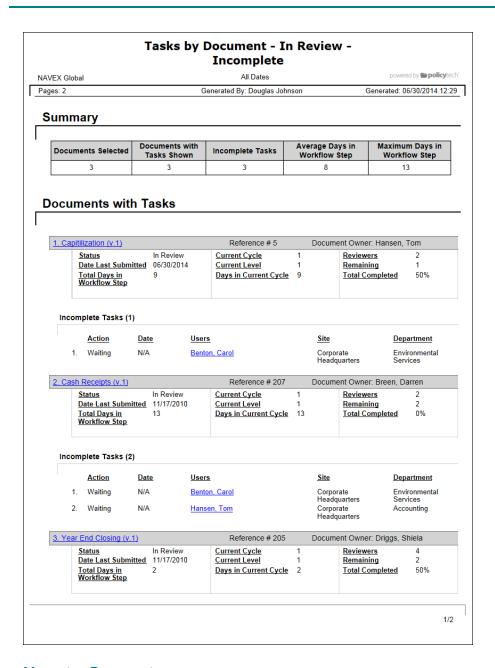
Description

Shows the status of all tasks for documents or questionnaires in the review status. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

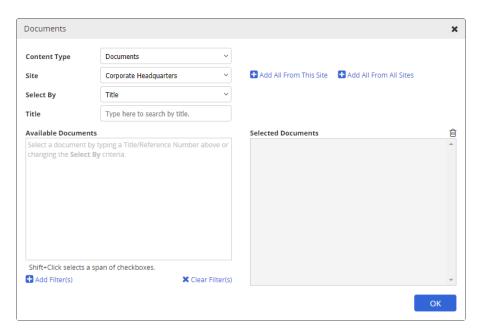
Document Owner, Proxy Author, Administrator, Report Manager

Sample Report:



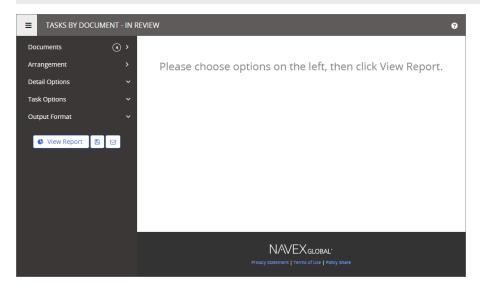
How to Generate

- 1. Click Reports.
- 2. Click Superseded Documents, and then click In Review (Tasks by Document).
- 3. Select documents or questionnaires to include in the report (see <u>Selecting</u> Documents for help), and then click **OK**.

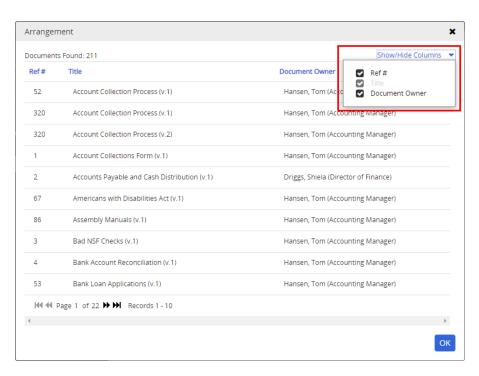


All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

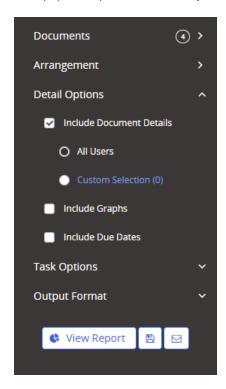
Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.



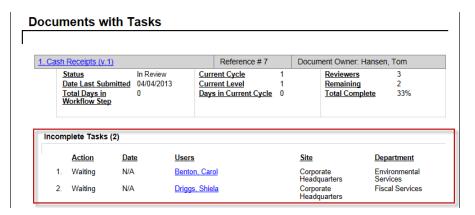
- 4. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear a check box.



- By default, the document/questionnaire sort order in the report is ascending by title. To change what the documents/questionnaires are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. (Optional) Click **Detail Options**, and then select any of the following:

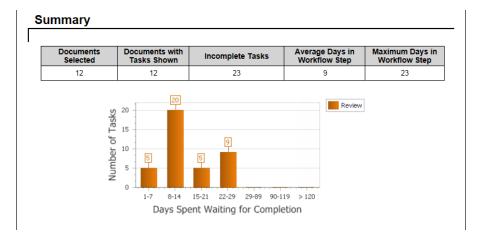


Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



With **Include Document Details** selected, you have the option to limit the documents or questionnaires included in the report to only those with tasks assigned to specific users. Click **Custom Selection**, and then select users in the same way as you would for a user-based report (see <u>Selecting Users</u> for help).

 Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days that tasks for the selected documents/questionnaires have been waiting for completion.

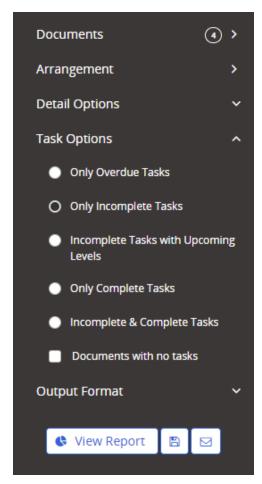


■ Include Due Dates: Adds a Due Date column to the task details.

Important: This option applies only if the **Include Document Details** option is selected.



- 6. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, incomplete with upcoming levels, or complete) or click Incomplete & Complete Tasks.

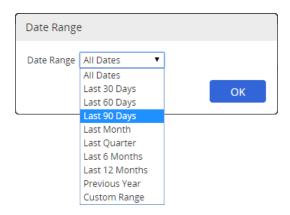


If you select **Incomplete Tasks with Upcoming Levels**, information will be shown about any tasks that assigned reviewers have not yet received notification for. These could be tasks for documents/questionnaires that have not yet reached the reviewer status or tasks for documents/questionnaires currently in review but that have not yet reached a reviewer's assigned level.

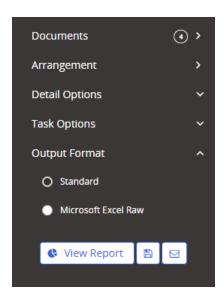


If you select Only Complete Tasks or Incomplete and Complete
Tasks, the Date option appears. To show only the selected tasks that
fall within a certain date range, click Date, select a date range, and then

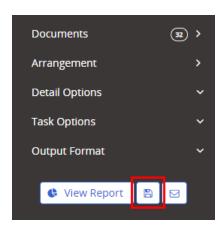
click **OK**. If you click **Custom Range**, also type or select **From** and **To** dates, and then click **OK**.



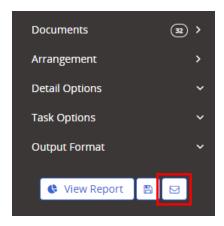
- By default, only the documents/questionnaires from those you selected that have tasks matching the current **Task Options** filters are included in the report. To include all selected documents/questionnaires in the report, even those without matching tasks, select the **Include** documents without tasks check box.
- 7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



8. (Optional) To save the current document/questionnaire selections and option settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.

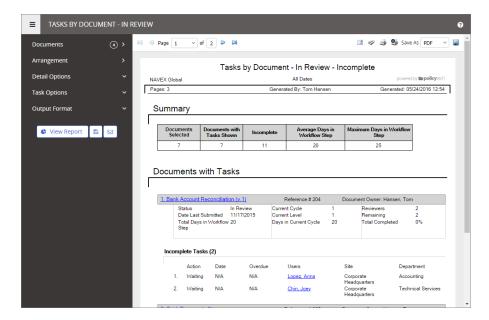


Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.



10. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see <u>Working with a Finished Legacy Report</u> for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Tasks by Document - In Approval

Important: This report has been superseded by the <u>Tasks by Document - Current</u> and <u>Tasks by Document - All Tasks</u> reports. Because this report will be removed from PolicyTech in a future release, we strongly recommend using the next-generation reports instead. See <u>Transitioning to Next-Generation Reports</u> for help.

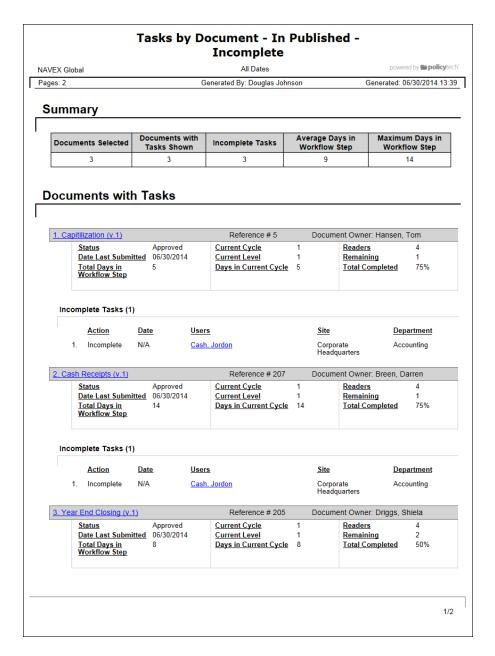
Description

Shows the status of all tasks for documents or questionnaires in the approval status. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

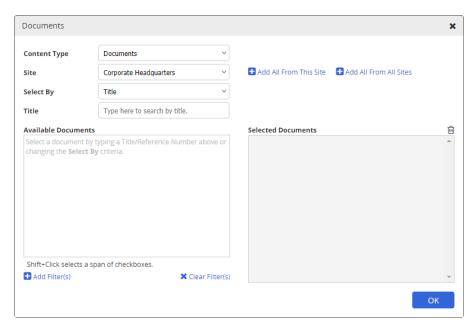
Document Owner, Proxy Author, Administrator, Report Manager

Sample Report:



How to Generate

- 1. Click Reports.
- 2. Click Superseded Reports, and then click In Approval (Tasks by Document).
- 3. Select documents or questionnaires to include in the report (see <u>Selecting</u> Documents for help), and then click **OK**.

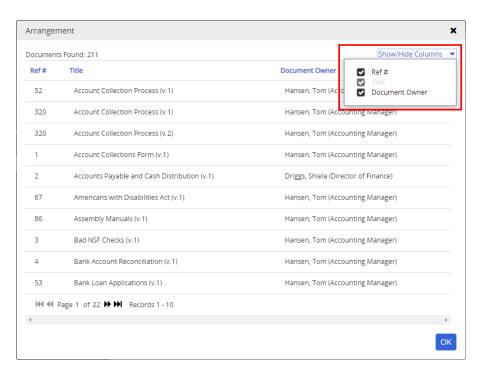


All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

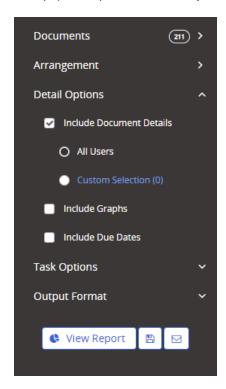
Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.



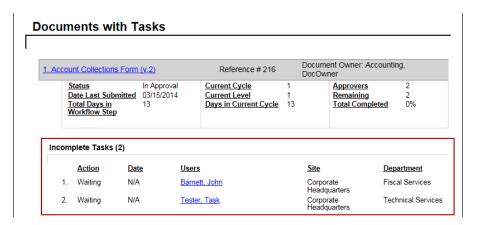
- 4. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear a check box.



- By default, the document/questionnaire sort order in the report is ascending by title. To change what the documents/questionnaires are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. (Optional) Click **Detail Options**, and then select any of the following:

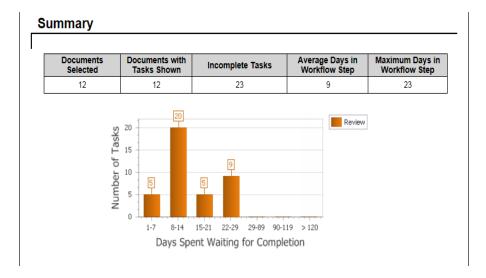


Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



With **Include Document Details** selected, you have the option to limit the documents or questionnaires included in the report to only those with tasks assigned to specific users. Click **Custom Selection**, and then select users in the same way as you would for a user-based report (see <u>Selecting Users</u> for help).

 Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days that tasks for the selected documents/questionnaires have been waiting for completion.

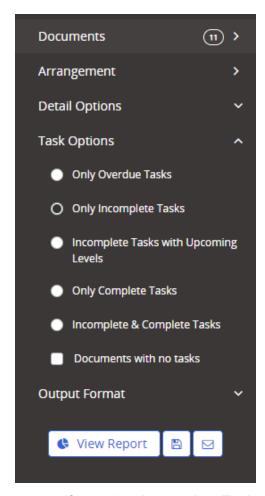


Include Due Dates: Adds a Due Date column to the task details.

Important: This option applies only if the **Include Document Details** option is selected.



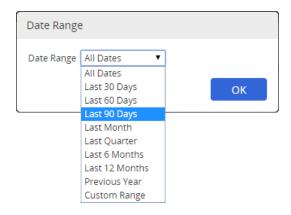
- 6. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, incomplete with upcoming levels, or complete) or click Incomplete & Complete Tasks.



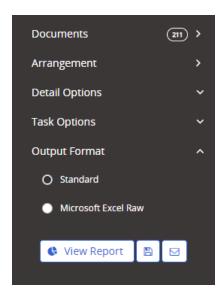
If you select **Incomplete Tasks with Upcoming Levels**, information will be shown about any tasks that assigned approvers have not yet received notification for. These could be tasks for documents/questionnaires that have not yet reached the approver status or tasks for documents/questionnaires currently in approval but that have not yet reached an approver's assigned level.



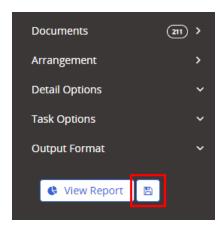
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



- By default, only the documents/questionnaires from those you selected that have tasks matching the current **Task Options** filters are included in the report. To include all selected documents/questionnaires in the report, even those without matching tasks, select the **Include documents without tasks** check box.
- 7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.

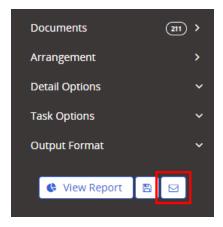


8. (Optional) To save the current document/questionnaire selections and option settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.



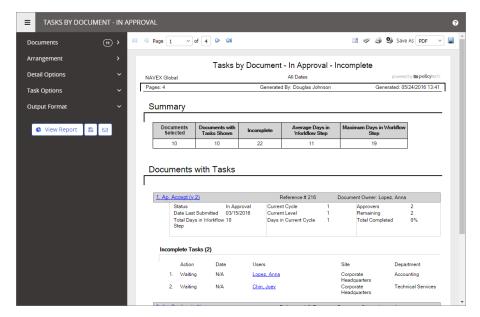
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

9. (Optional and conditional) Depending on your assigned permissions and email setup, after saving this report you may be able to schedule the summary portion of this report to be automatically generated and emailed to you by clicking ⋈ (see Emailing a Report from a Saved Setup for help).



10. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Tasks by Document - In Published

Important: This report has been superseded by the <u>Tasks by Document - Current</u> and <u>Tasks by Document - All Tasks</u> reports. Because this report will be removed from PolicyTech in a future release, we strongly recommend using the next-generation reports instead. See <u>Transitioning to Next-Generation Reports</u> for help.

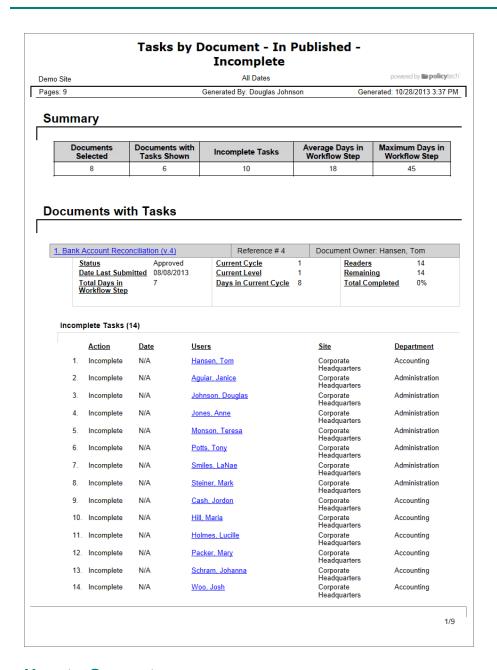
Description

Shows the status of all tasks for documents or questionnaires in the published status. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

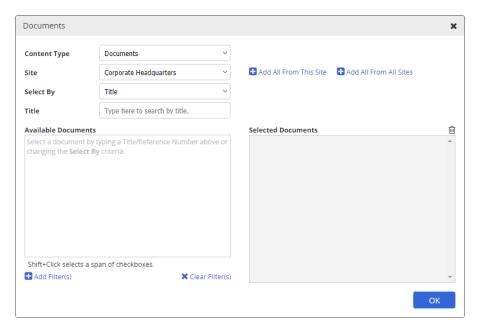
Document Owner, Proxy Author, Administrator, Report Manager

Sample Report:



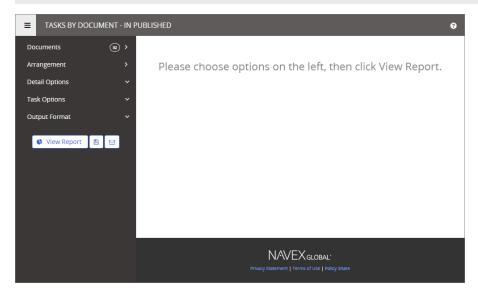
How to Generate

- 1. Click Reports.
- 2. Click Superseded Reports, and then click In Published (Tasks by Document).
- Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.

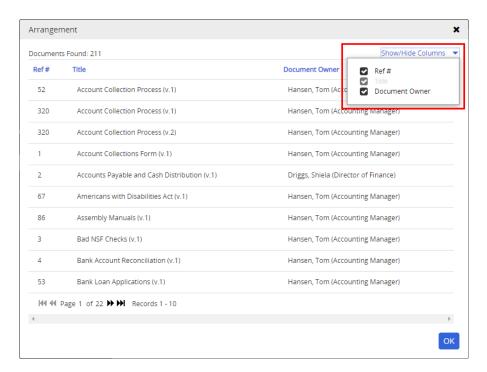


All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

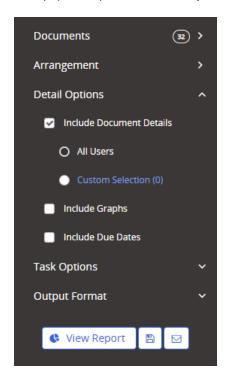
Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.



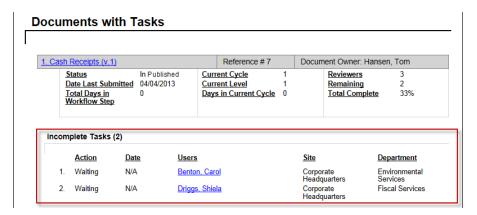
- 4. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear a check box.



- By default, the document/questionnaire sort order in the report is ascending by title. To change what the documents/questionnaires are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. (Optional) Click **Detail Options**, and then select any of the following:

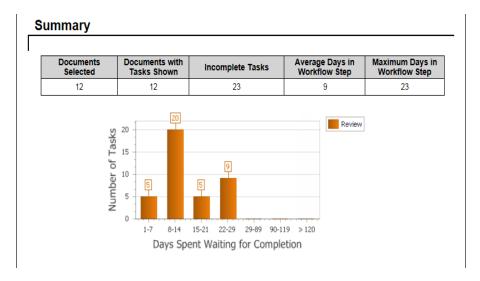


Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



With **Include Document Details** selected, you have the option to limit the documents or questionnaires included in the report to only those with tasks assigned to specific users. Click **Custom Selection**, and then select users in the same way as you would for a user-based report (see Selecting Users for help).

 Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days that tasks for the selected documents/questionnaires have been waiting for completion.

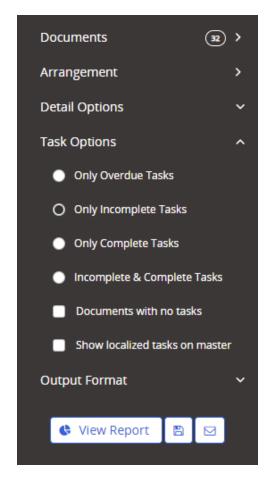


Include Due Dates: Adds a Due Date column to the task details.

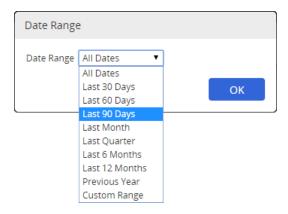
Important: This option applies only if the **Include Document Details** option is selected.



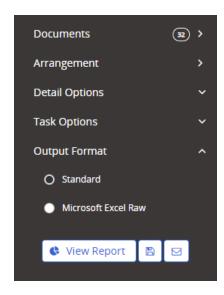
- 6. (Optional) Click Task Options, and then do any of the following:
 - Click a single task status (overdue, incomplete, or complete) or click
 Incomplete & Complete Tasks.



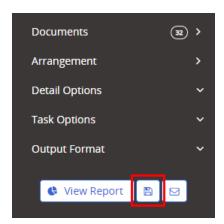
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



- By default, only the documents/questionnaires from those you selected that have tasks matching the current **Task Options** filters are included in the report. To include all selected documents/questionnaires in the report, even those without matching tasks, select the **Include** documents without tasks check box.
- 7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**..

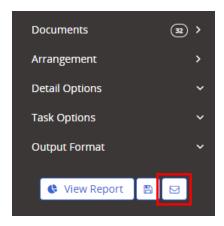


8. (Optional) To save the current document/questionnaire selections and option settings for future use, click , type a name and description, click Save and Close, and then click OK.



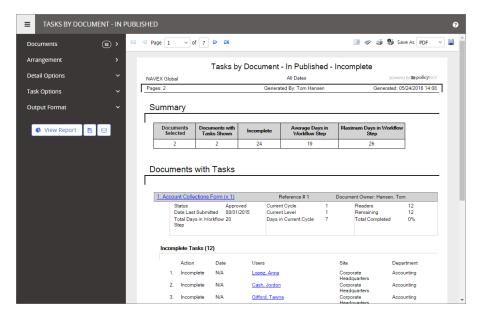
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

9. (Optional and conditional) Depending on your assigned permissions and email setup, after saving this report you may be able to schedule the summary portion of this report to be automatically generated and emailed to you by clicking ⋈ (see Emailing a Report from a Saved Setup for help).



10. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see <u>Working with a Finished Legacy Report</u> for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Tasks by Document - All Workflow Statuses

Important: This report has been superseded by the <u>Tasks by Document - Current</u> and <u>Tasks by Document - All Tasks</u> reports. Because this report will be removed from PolicyTech in a future release, we strongly recommend using the next-generation reports instead. See <u>Transitioning to Next-Generation Reports</u> for help.

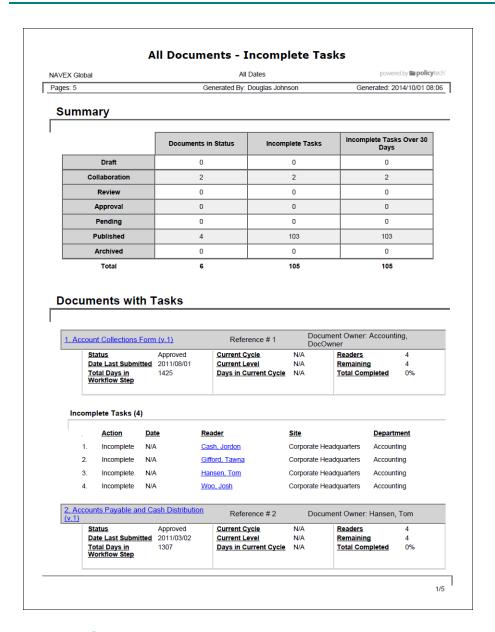
Description

Shows the status of all tasks for documents or questionnaires in all statuses. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

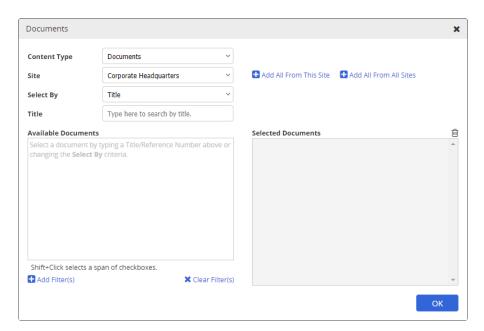
Document Owner, Proxy Author, Administrator, Report Manager

Sample Report:



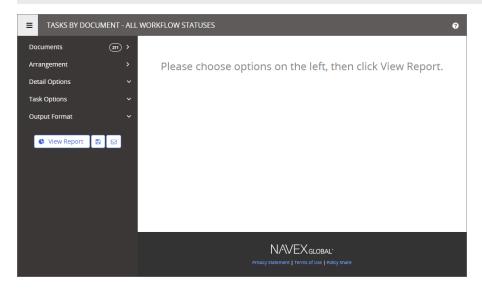
How to Generate

- 1. Click Reports.
- 2. Click Superseded Reports, and then click All Workflow Statuses (Tasks by Document).
- Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.

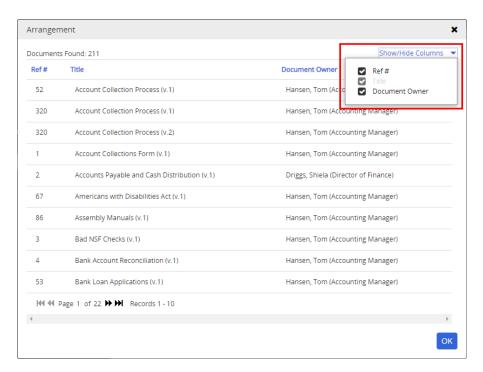


All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

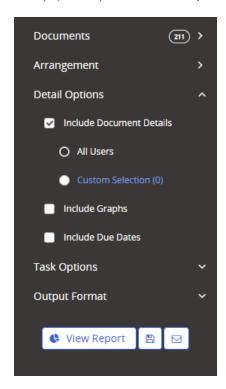
Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.



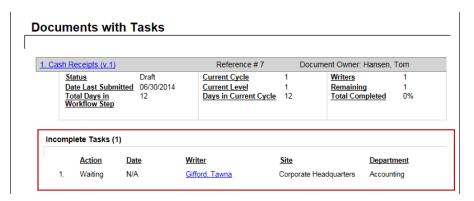
- 4. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear a check box.



- By default, the document/questionnaire sort order in the report is ascending by title. To change what the documents/questionnaires are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. (Optional) Click **Detail Options**, and then select any of the following:

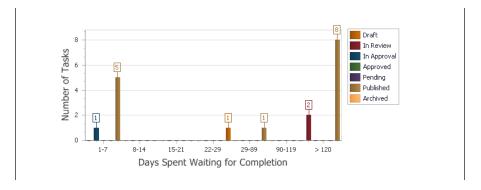


Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



With **Include Document Details** selected, you have the option to limit the documents or questionnaires included in the report to only those with tasks assigned to specific users. Click **Custom Selection**, and then select users in the same way as you would for a user-based report (see Selecting Users for help).

Include Graphs: Adds a graph to the report's Summary area.
The graph shows the number of days that tasks for the selected documents/questionnaires have been waiting for completion.



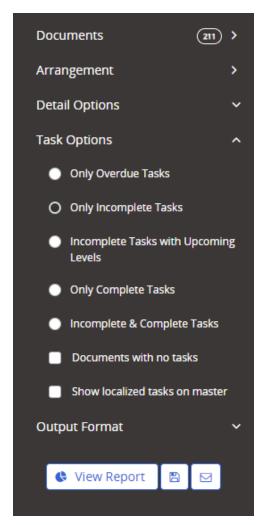
■ Include Due Dates: Adds a Due Date column to the task details.

Important: This option applies only if the **Include Document Details** option is selected.



6. (Optional) Click **Task Options**, and then do any of the following:

 Click a single task status (overdue, incomplete, incomplete with upcoming levels, or complete) or click Incomplete & Complete Tasks.

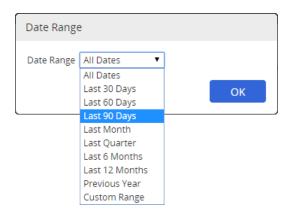


If you select **Incomplete Tasks with Upcoming Levels**, information will be shown about any tasks that users have not yet received notification for. These could be tasks for documents/questionnaires that have not yet reached a user's assigned status or tasks for documents/questionnaires currently in an assigned status but that have not yet reached the user's assigned task level.

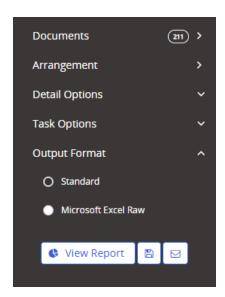


If you select Only Complete Tasks or Incomplete and Complete
Tasks, the Date option appears. To show only the selected tasks that
fall within a certain date range, click Date, select a date range, and then

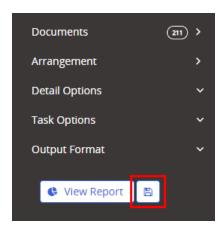
click **OK**. If you click **Custom Range**, also type or select **From** and **To** dates, and then click **OK**.



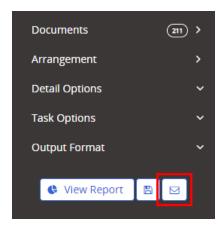
- By default, only the documents/questionnaires from those you selected that have tasks matching the current **Task Options** filters are included in the report. To include all selected documents/questionnaires in the report, even those without matching tasks, select the **Include** documents without tasks check box.
- 7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



8. (Optional) To save the current document/questionnaire selections and option settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.

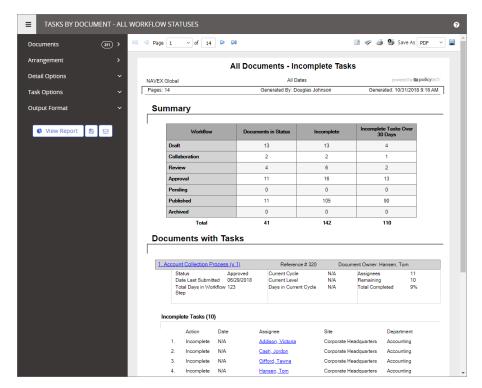


Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.



10. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Writer Tasks (Personal)

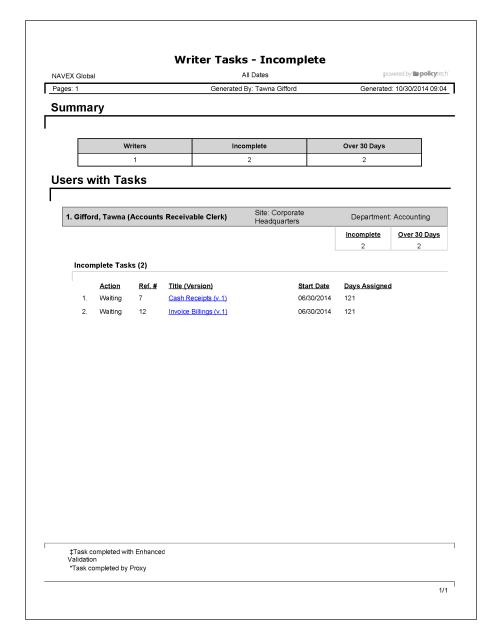
Description

Shows the status of your writing tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

Writer

Sample Report:

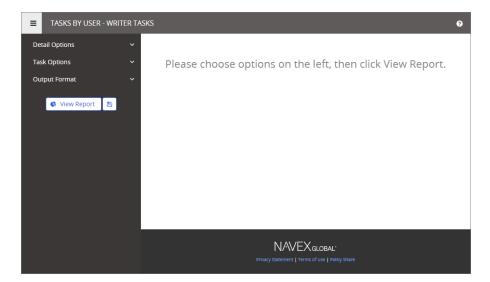


How to Generate

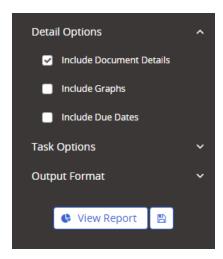
- 1. Click Reports.
- Click Superseded Reports, and then click Writer Tasks (My Tasks & Questionnaires).

Note: You will only see the task reports for the roles you've been assigned.

All options available for this report are displayed on the left.



3. (Optional) Click **Detail Options**, and then select any of the following:



■ Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



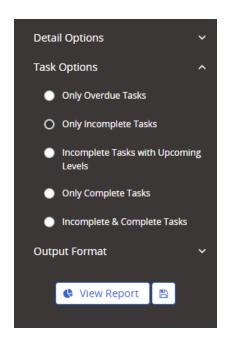
Include Graphs: Adds a graph to the report's Summary area.



Include Due Dates: Adds a Due Date column to the task details.

Important: This option applies only if the **Include Document Details** option is selected.

- 4. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, incomplete with upcoming levels, or complete) or click Incomplete & Complete Tasks.

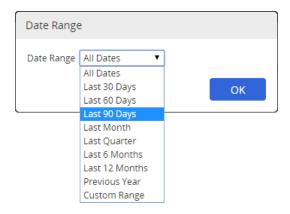


If you select **Incomplete Tasks with Upcoming Levels**, information will be shown about any writing tasks you have not yet received notification for. These could be tasks for documents/questionnaires that

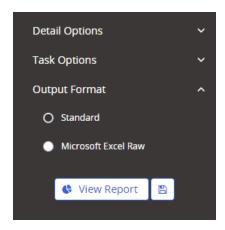
have not yet reached the collaboration (writing) status or tasks for documents/questionnaires currently in collaboration but that have not yet reached your assigned writing level.



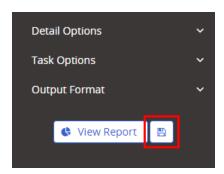
If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



5. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



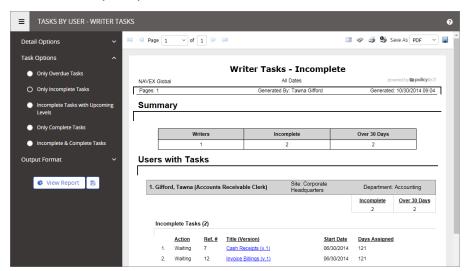
6. (Optional) To save the current settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.



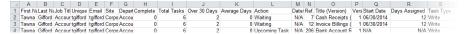
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

7. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Reviewer Tasks (Personal)

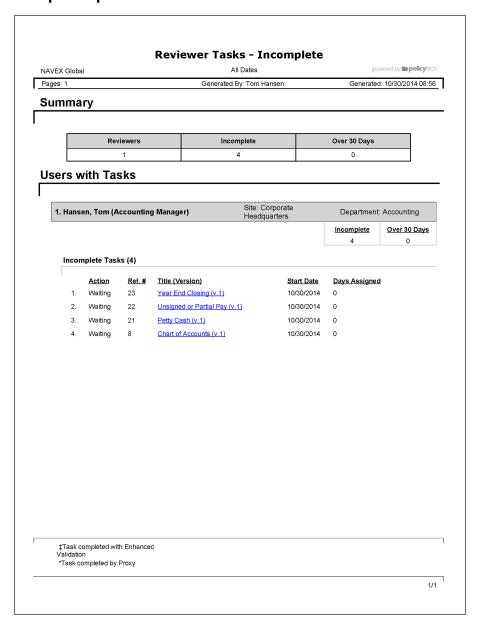
Description

Shows the status of your reviewer tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

Reviewer

Sample Report:

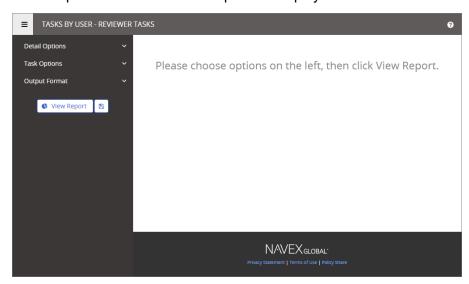


How to Generate

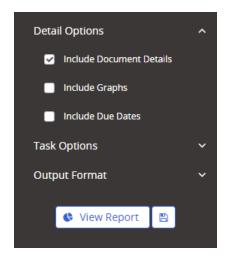
- 1. Click Reports.
- 2. Click Superseded Reports, and then click Reviewer Tasks (My Tasks & Questionnaires).

Note: You will only see the task reports for the roles you've been assigned.

All options available for this report are displayed on the left.



3. (Optional) Click **Detail Options**, and then select any of the following:



Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



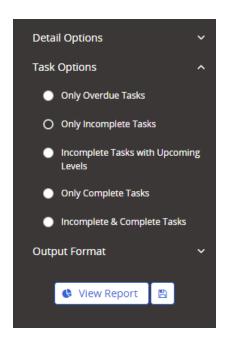
Include Graphs: Adds a graph to the report's Summary area.



Include Due Dates: Adds a Due Date column to the task details.

Important: This option applies only if the **Include Document Details** option is selected.

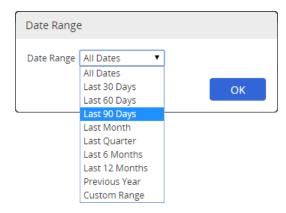
- 4. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, incomplete with upcoming levels, or complete) or click Incomplete & Complete Tasks.



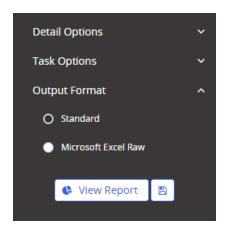
If you select **Incomplete Tasks with Upcoming Levels**, information will be shown about any review tasks you have not yet received notification for. These could be tasks for documents/questionnaires that have not yet reached the reviewer status or tasks for documents/questionnaires currently in review but that have not yet reached your assigned review level.



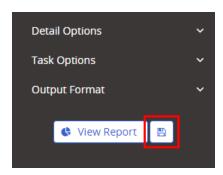
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



5. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



6. (Optional) To save the current settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.

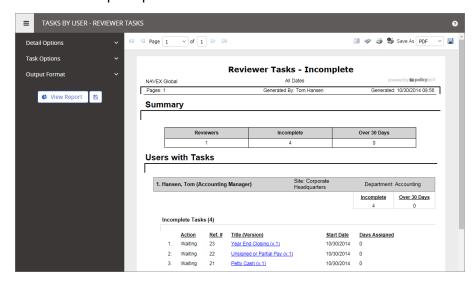


Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

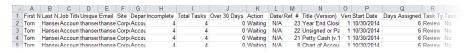
7. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several

different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Approver Tasks (Personal)

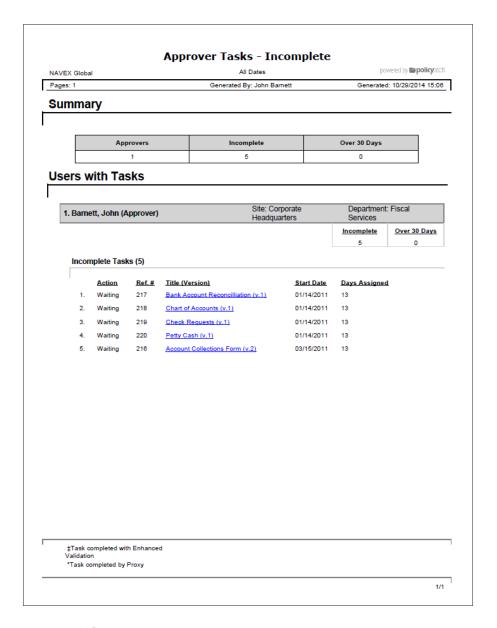
Description

Shows the status of your approver tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

Approver

Sample Report:



How to Generate

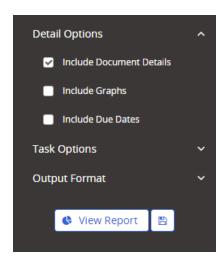
- 1. Click Reports.
- Click Superseded Reports, and then click Approver Tasks (My Tasks & Questionnaires).

Note: You will only see the task reports for the roles you've been assigned.

All options available for this report are displayed on the left.



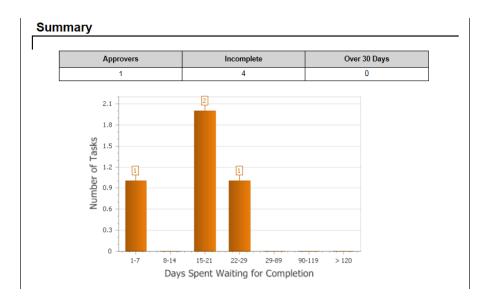
3. (Optional) Click **Detail Options**, and then select any of the following:



■ Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



Include Graphs: Adds a graph to the report's Summary area.

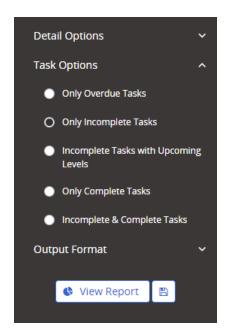


■ Include Due Dates: Adds a Due Date column to the task details.

Important: This option applies only if the **Include Document Details** option is selected.



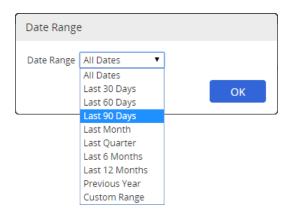
- 4. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, incomplete with upcoming levels, or complete) or click Incomplete & Complete Tasks.



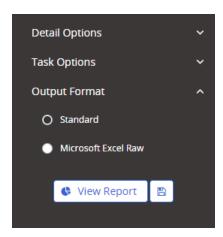
If you select **Incomplete Tasks with Upcoming Levels**, information will be shown about any approval tasks you have not yet received notification for. These could be tasks for documents/questionnaires that have not yet reached the approval status or tasks for documents/questionnaires currently in approval but that have not yet reached your assigned approval level.



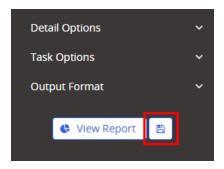
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



5. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



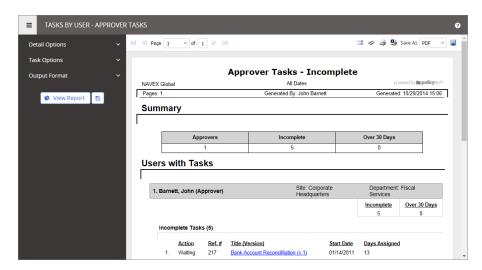
6. (Optional) To save the current settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.



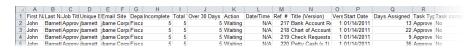
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

7. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see <u>Working with a Finished Legacy Report</u> for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Assignee Tasks (Personal)

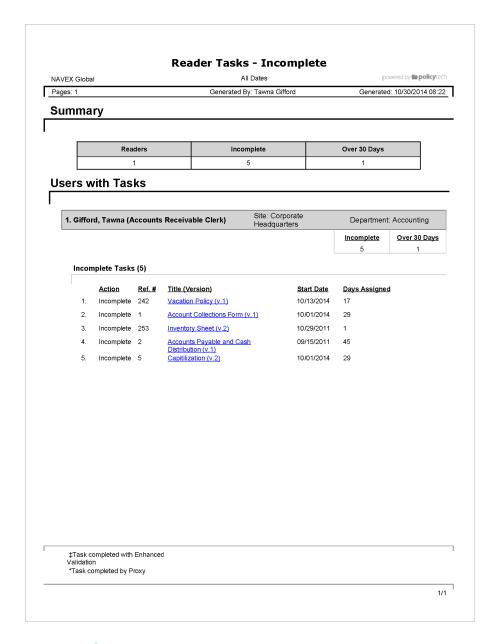
Description

Shows the status of your assigned reading/completion tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

Reader

Sample Report:

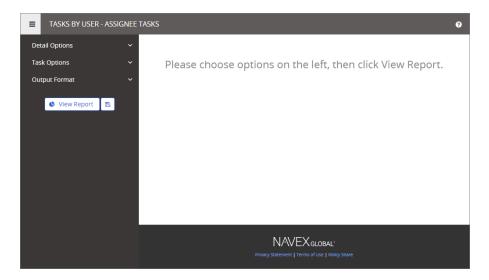


How to Generate

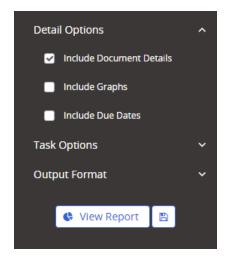
- 1. Click Reports.
- Click Superseded Reports, and then click Assignee Tasks (My Tasks & Questionnaires).

Note: You will only see the task reports for the roles you've been assigned.

All options available for this report are displayed on the left.



3. (Optional) Click **Detail Options**, and then select any of the following:



■ Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



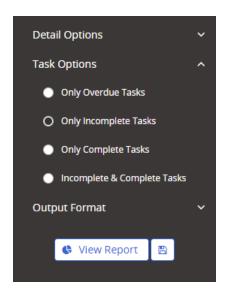
Include Graphs: Adds a graph to the report's Summary area.



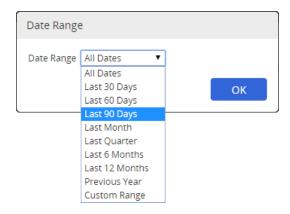
Include Due Dates: Adds a Due Date column to the task details.

Important: This option applies only if the **Include Document Details** option is selected.

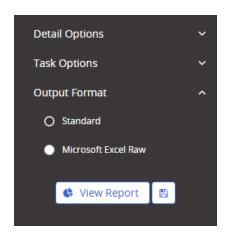
- 4. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, or complete) or click
 Incomplete & Complete Tasks.



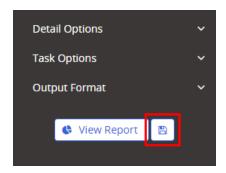
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



5. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



6. (Optional) To save the current settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.

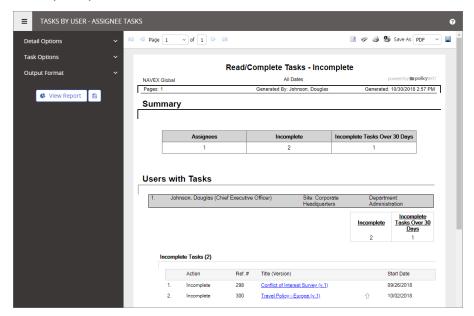


Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

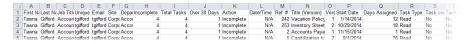
7. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several

different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: All Workflow Tasks (Personal)

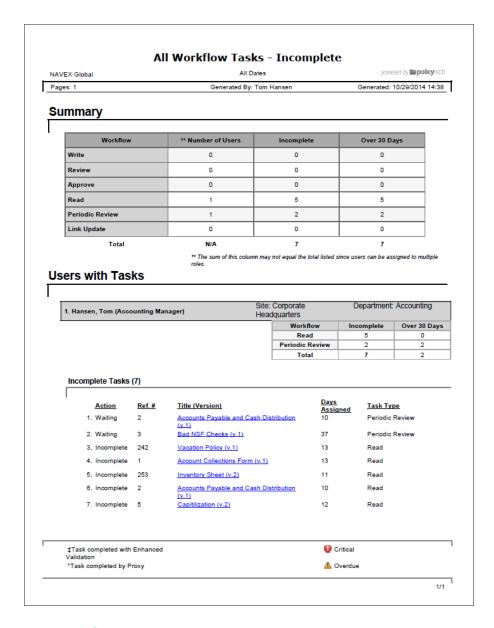
Description

Shows the status of all your tasks. You can choose to include only those tasks that are incomplete, overdue, or completed.

Available to users with the following roles or permissions:

All users with any assigned document role or system permission.

Sample Report:

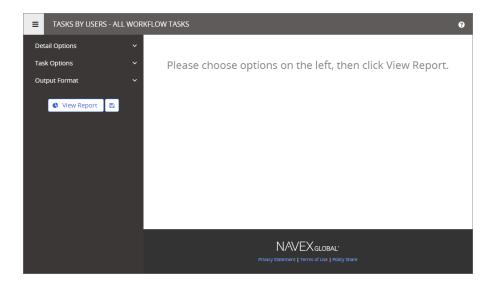


How to Generate

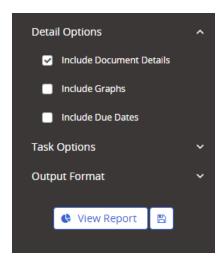
- 1. Click Reports.
- 2. Click Superseded Reports, and then click All Workflow Tasks (My Tasks & Questionnaires).

Note: You will only see the task reports for the roles you've been assigned.

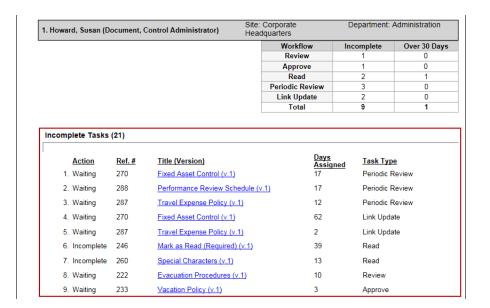
All options available for this report are displayed on the left.



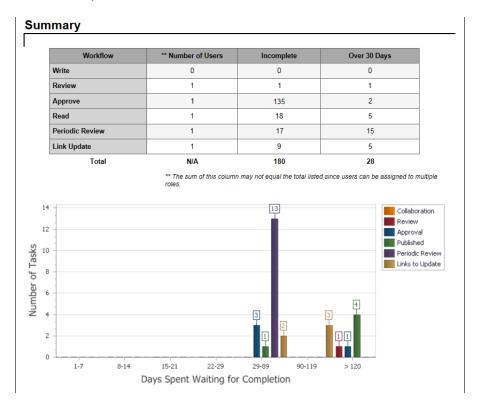
3. (Optional) Click **Detail Options**, and then select any of the following:



■ Include Document Details: Shows the tasks associated with each document or questionnaire in the report.



 Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of days your tasks have been waiting for completion.

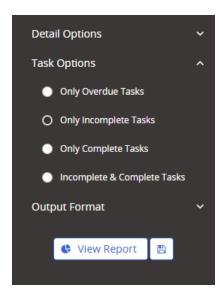


■ Include Due Dates: Adds a Due Date column to the task details.

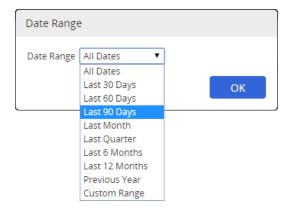
Important: This option applies only if the **Include Document Details** option is selected.



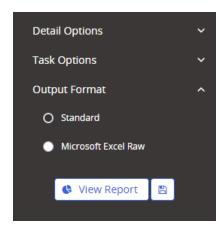
- 4. (Optional) Click **Task Options**, and then do any of the following:
 - Click a single task status (overdue, incomplete, or complete) or click Incomplete & Complete Tasks.



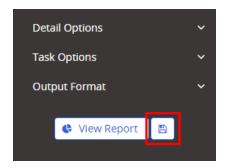
■ If you select Only Complete Tasks or Incomplete and Complete Tasks, the Date option appears. To show only the selected tasks that fall within a certain date range, click Date, select a date range, and then click OK. If you click Custom Range, also type or select From and To dates, and then click OK.



5. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



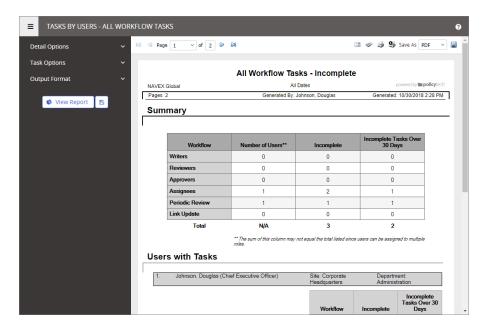
6. (Optional) To save the current settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.



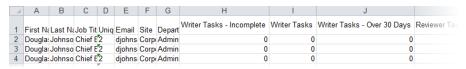
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

7. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



Report: Questionnaire Results by Document

Important: This report has been superseded by the next-generation
Questionnaire Results by Document report. Because this report will be removed from PolicyTech in a future release, we strongly recommend using the next-generation reports instead. See Transitioning to Next-Generation Reports for help.

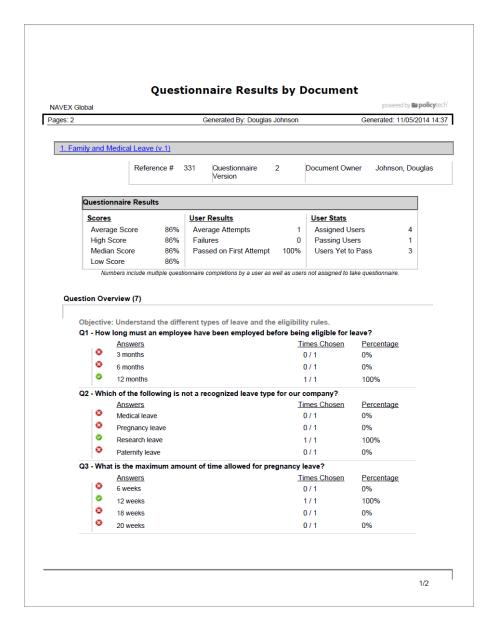
Description

Shows all users' questionnaire results for the selected documents or questionnaires.

Available to users with the following roles or permissions:

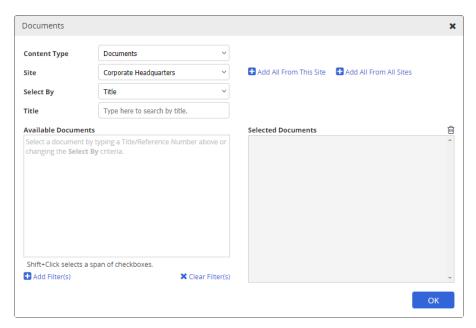
Document Owner, Report Manager, Administrator

Sample Report:



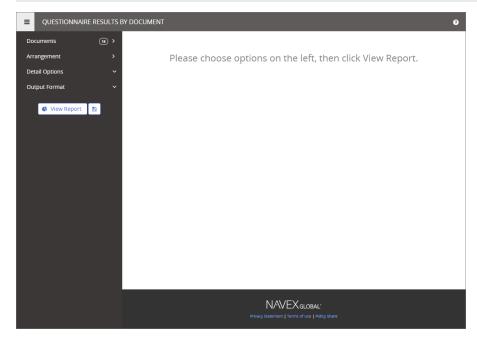
How to Generate

- 1. Click Reports.
- 2. Click Superseded Reports, and then click Questionnaire Results by Document (Questionnaire Reports).
- 3. Select documents or questionnaires to include in the report (see <u>Selecting</u> <u>Documents</u> for help), and then click **OK**.



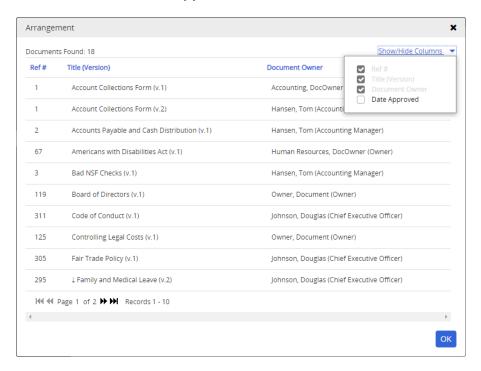
All options available for this report are displayed on the left. Notice that the number of currently selected documents/questionnaires is displayed after the **Documents** option, which you can click anytime to change your document/questionnaire selection.

Note: If you change your document/questionnaire selection after clicking **View Report**, click **View Report** again to refresh the report contents.

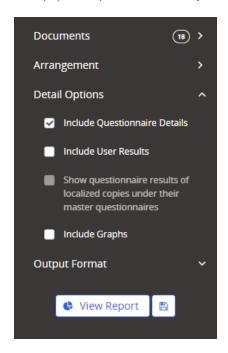


4. (Optional) Click Arrangement and do any of the following:

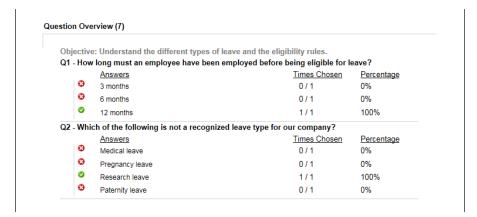
■ To change the default report columns, click **Show/Hide Columns**, and then select **Date Approved**.



- By default, the document/questionnaire sort order in the report is ascending by title. To change what the documents/questionnaires are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 5. (Optional) Click **Detail Options**, and then select any of the following:

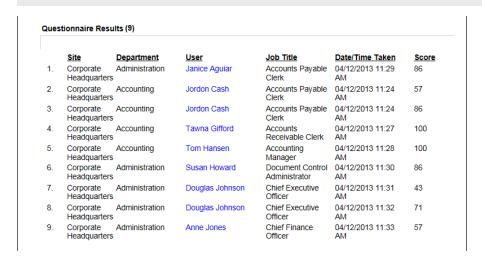


 Include Questionnaire Details: Includes details on each questionnaire question.



 Include User Results: Include scoring details for each user who has taken the questionnaire so far.

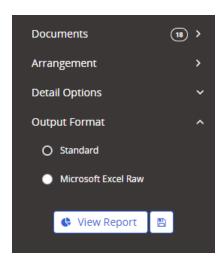
Note: If a user took a document questionnaire more than once by clicking **Retake Questionnaire**, that user's name will appear more than once in the **User Results** list.



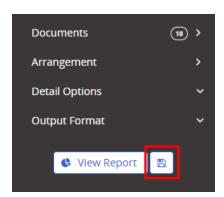
■ Include Graphs: Adds a graph to the report's Summary area. The graph shows the number of users who scored within each of five different score ranges.



6. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



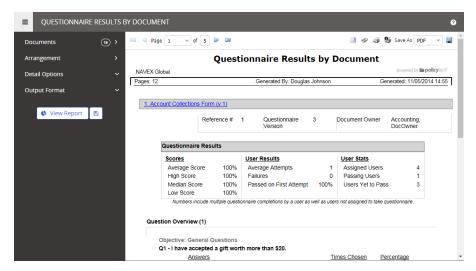
7. (Optional) To save the current document/questionnaire selections and option settings for future use, click , type a name and description, click **Save and Close**, and then click **OK**.



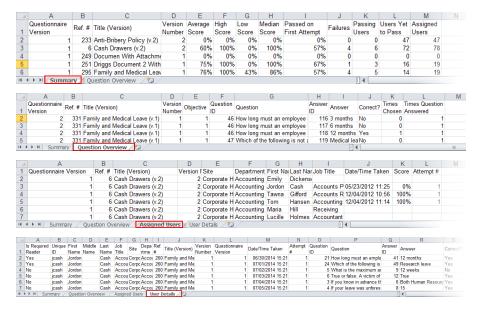
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

8. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.



If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file. The exported Excel file contains the following two worksheets: **Summary**, **Question Overview**. If **Include User Results** is selected, two additional worksheets—**Assigned Users** and **User Details**—are included.



Report: Questionnaire Results by User

Important: This report has been superseded by the <u>next-generation</u>
Questionnaire Results by User report. Because this report will be removed from PolicyTech in a future release, we strongly recommend using the next-generation reports instead. See <u>Transitioning to Next-Generation Reports</u> for help.

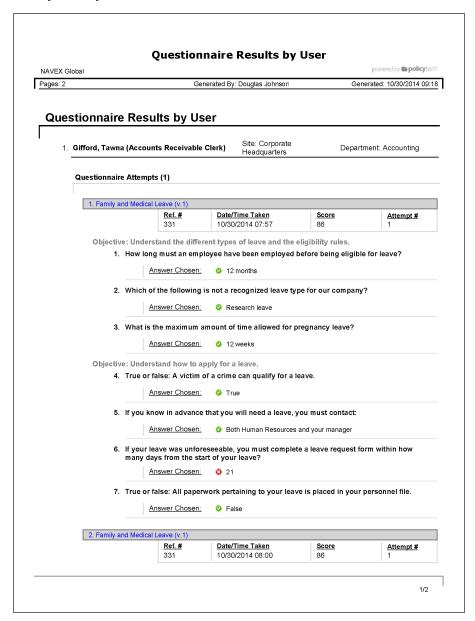
Description

Shows all questionnaire results for the selected users.

Available to users with the following roles or permissions:

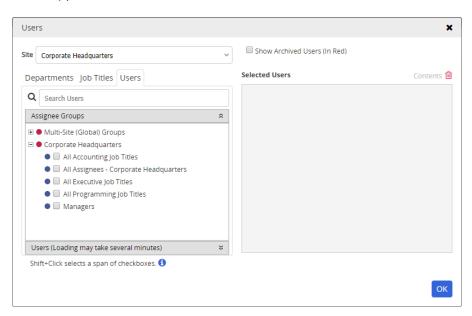
Manager, Report Manager, Administrator

Sample Report:



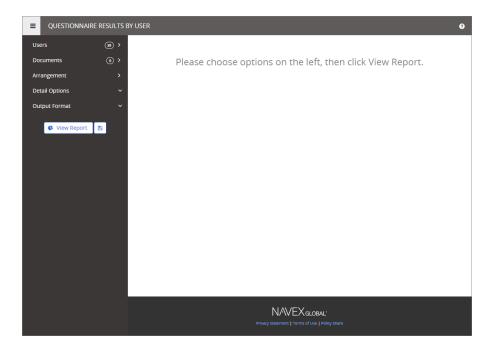
How to Generate

- 1. Click Reports.
- 2. Click Superseded Reports, and then click Questionnaire Results by User (Questionnaire Reports).
- 3. Select the users you want included in the report (see <u>Selecting Users</u> for help).

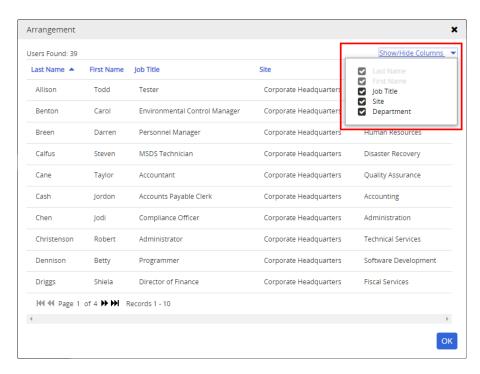


All options available for this report are displayed on the left. Notice that the number of currently selected users is displayed after the **Users** option, which you can click anytime to change your user selection.

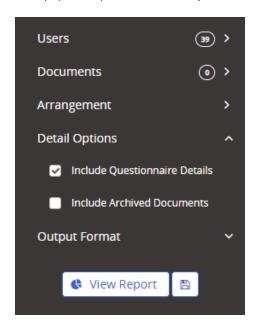
Note: If you change your user selection after clicking **View Report**, click **View Report** again to refresh the report contents.



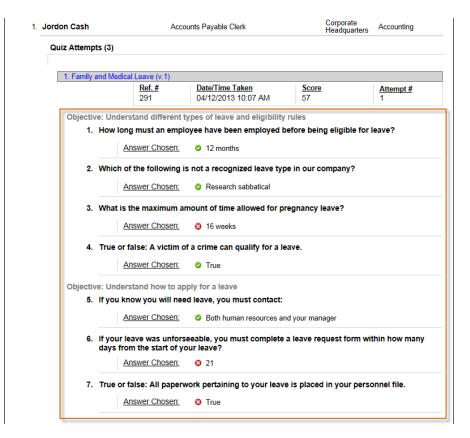
- 4. (Optional) To limit the selected users to only those assigned to specific documents or questionnaires, click **Documents**, and then select documents/questionnairs in the same way as you would for a documentbased report (see <u>Selecting Documents</u> for help)..
- 5. (Optional) Click **Arrangement** and do any of the following:
 - To change the default report columns, click **Show/Hide Columns**, and then click to clear a check box.



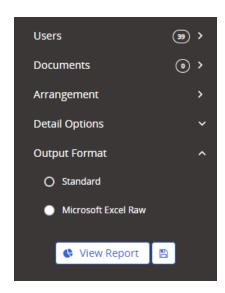
- By default, the user sort order in the report is ascending by last name. To change what the users are sorted by, click a different column heading. Click the same column heading again to reverse the sort order.
- 6. (Optional) Click **Detail Options**, and then select any of the following:



Include Questionnaire Details: Includes details on each questionnaire question.

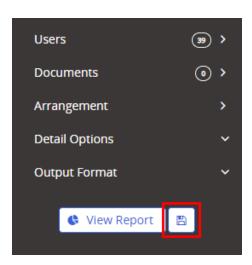


- Include Archived Documents: Includes all archived documents with questionnaires and archived stand-alone questionnaires.
- 7. (Optional) Click **Output Format**, and then click **Standard** or **Microsoft Excel Raw**.



8. (Optional) To save the current user selections and option settings for future use, click , type a name and description, click Save and Close, and then

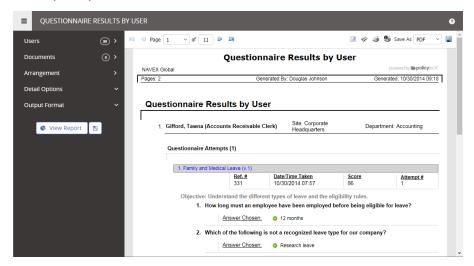
click OK.



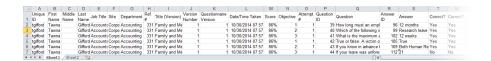
Note: To access a saved report, click **Reports**, and then click **My Saved Reports**.

9. Click View Report.

If you chose the **Standard** output format, the report opens in the viewing pane to the right where you can view the report, search within it, send it to another PolicyTech user, print all or part of it, and save it to disk in several different formats (see Working with a Finished Legacy Report for details). If the report contains links, click a document or questionnaire link to open that document/questionnaire in PolicyTech or click a user name to open another report specific to that user.

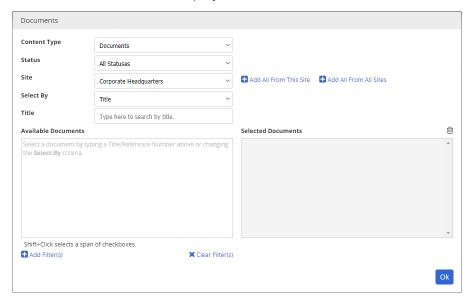


If you selected **Microsoft Excel Raw**, follow the prompts to download and open the Excel file.



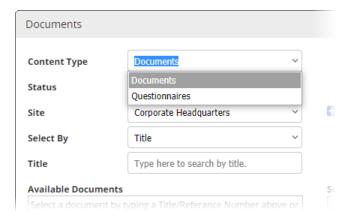
Selecting Documents or Questionnaires

The steps that follow assume that you have already found and opened a document report or selected the **Custom Print** option, and that a window similar to the one below is displayed.

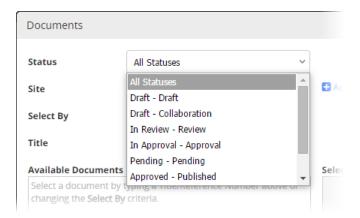


 (Conditional) If a Content Type option is included, select Documents or Questionnaires.

Note: Selecting **Questionnaires** limits selectable items for the report to stand-alone questionnaires. The Questionnaire Module is an optional feature that may or may not be currently enabled in your PolicyTech system. (The **Questionnaires** option refers only to stand-alone questionnaires and not to questionnaires added inside a document.)

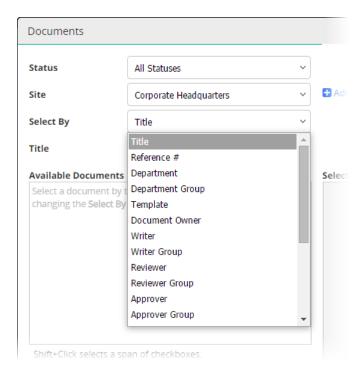


(Conditional) If a **Status** option is included, click the status of the documents or questionnaires you want included in the report or click **All Statuses**.

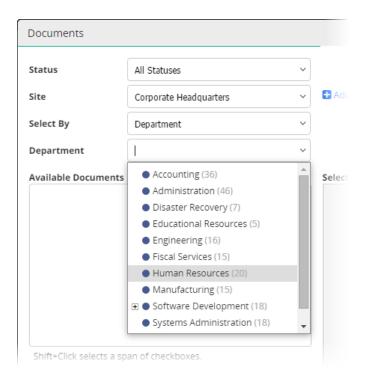


 (Conditional) If your PolicyTech system includes multiple sites, select the site containing some or all of the documents/questionnaires you want included in the report.

- To select all documents/questionnaires from the current site or from all sites, click Add All From This Site or Add All From All Sites, and then skip to step 5.
- After completing steps 2 through 6, repeat them to add documents/questionnaires from other sites.
- 4. In the **Select By** list, click an option for how you want to find documents/questionnaires.

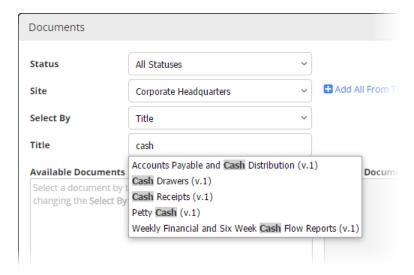


- 5. The list below **Select By** changes, depending on your **Select By** choice. For example, if you choose to select documents/questionnaires by department, a list of departments appears below the **Select By** list.
 - If you selected **Title** or **Reference** #, move on to step 6.
 - If you chose any of the other Select By options, in the list below Select By click an item to display all documents/questionnaires assigned to that item. For example, if you chose Department for Select By, click a department to display all documents/questionnaires assigned to that department.

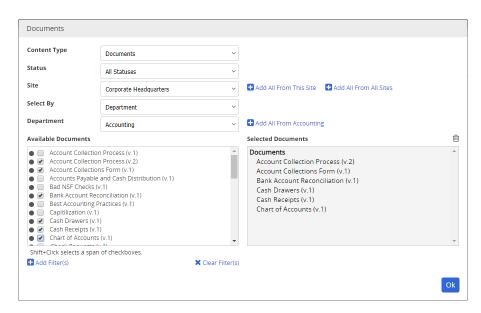


- 6. (Optional) To narrow a long list of available documents/questionnaires, add one or more filters (see Adding Document Filters below for details).
- 7. Do one of the following to select documents/questionnaires:
 - If you chose Title or Reference # for Select By, start typing some text that you believe is in a title or reference number. When you've typed at least three characters, a list appears of titles or reference numbers matching what you've typed. Continue typing if you need to narrow the list. As soon as you see the title or reference number you want, click it.

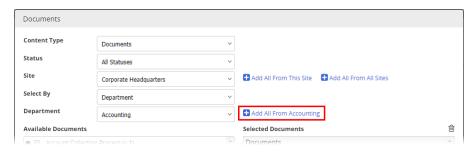
Note: Unlike other **Select By** options, the **Title** and **Reference** # options limit you to selecting documents/questionnaires one at a time.



 Select individual documents/questionnaires from the Available Documents list.



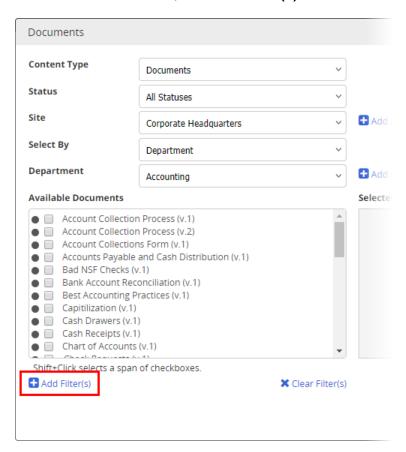
■ To quickly add all from the Available Documents list, click Add All From [Select By item].



- Click Add All From This Site.
- Click Add All From All Sites.

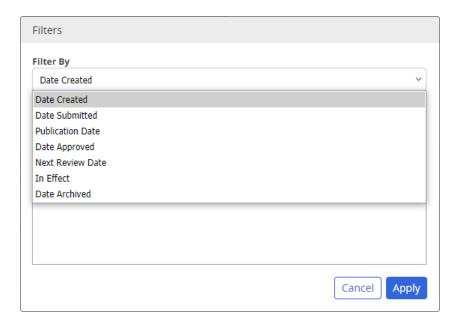
Adding Document Filters

 With a list of documents or questionnaires displayed in the Available Documents window, click Add Filter(s).

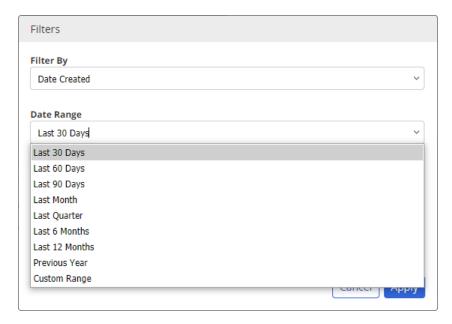


2. For Filter By, click an option.

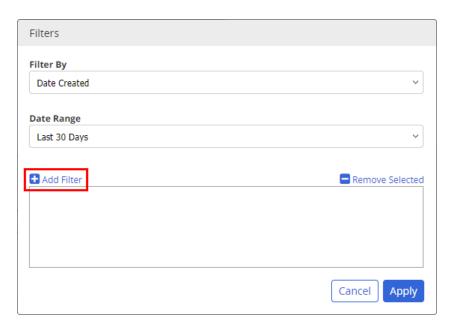
Important: In some reports, a **Filter By** option is preselected and not changeable.



3. For **Date Range**, click an option.



4. Click Add Filter.



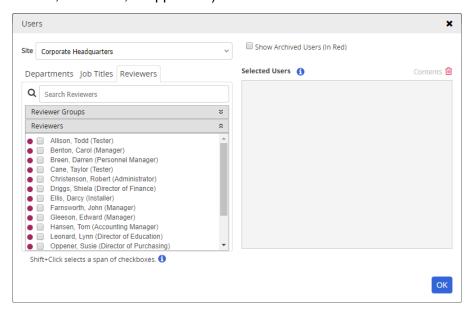
- 5. (Optional) Repeat steps 2 through 4 to add another filter to work in combination with the first filter you added. For example, you might want to filter for only those documents/questionnaires that were created within the last 90 days and that were published within the last 30 days.
- 6. Click Apply.

Note: To clear any applied filters, below the **Available Documents** box, click **Clear Filter(s)**.

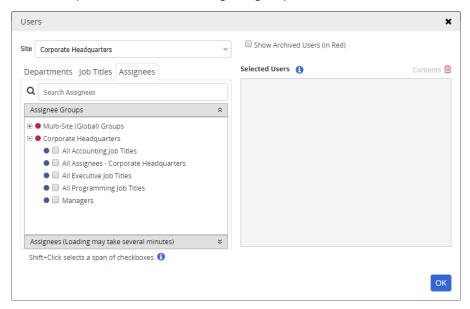
Selecting Users

The steps that follow assume that you have already found and opened a user report and that you see a window similar to the one of the three windows displayed below. The window you first see when you select a report depends on which report it is.

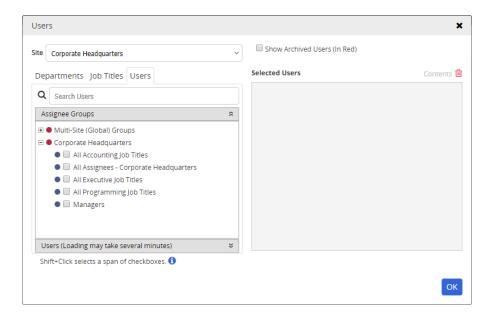
Some reports show a list of users with a specific role (document owners, writers, reviewers, or approvers).



Several reports show a list of assignee groups.

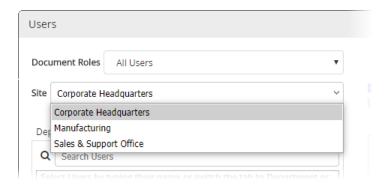


And several reports show the user search tool.

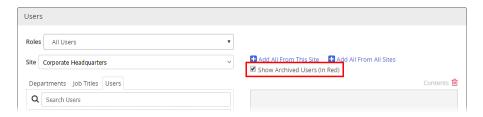


 If your PolicyTech system has multiple sites, select the site containing some or all of the users you want included in the report.

Note: After finishing these steps, repeat them to add users from other sites.



 (Optional) To include archived users in whatever you select next in step 3, select Show Archived Users. An example of when this might be useful is when you're running a report for a specific time period, and a user was with the organization during that period but has since left and has been archived.



3. Do any of the following:

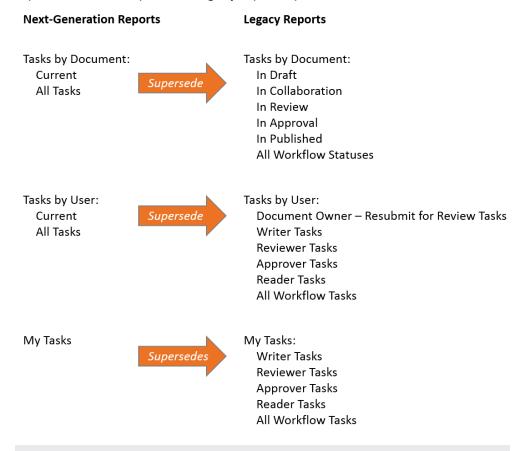
 On the Users tab, start typing text that is anywhere in a user's first or last name. As soon as you see the name, click it.

Note: Unlike the other user selection methods, searching for users limits you to selecting one user at a time.

- On all other tabs (Writers, Reviewers, Approvers, Assignees, Document Owners, Departments, or Job Titles), select one or more users, departments or job titles; or click the Groups bar and select one or more groups.
- Click Add All From This Site.
- Click Add All From All Sites.

Transitioning to Next-Generation Reports

The release of PolicyTech version 9.6 introduced the next generation of task reports and the first phase of legacy report replacement, as shown below.

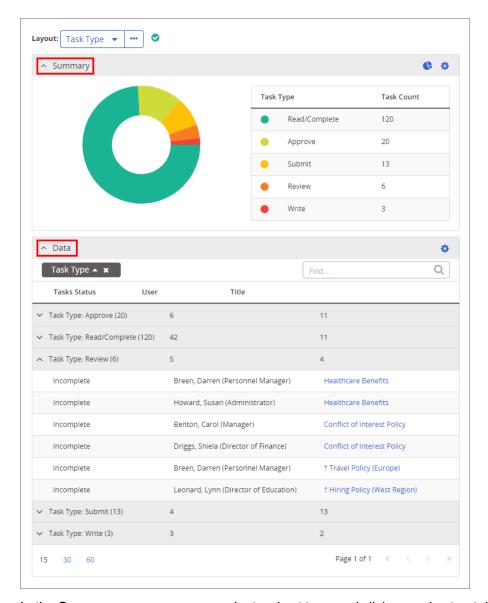


Note: Replaced reports will continue to be available for a time in the **Superseded Reports** section.

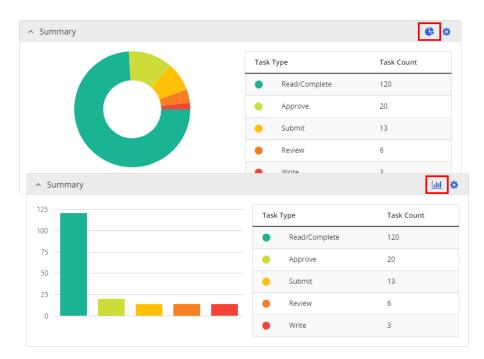
Static vs. Dynamic Report Results

In legacy reports, all report customization and manipulation is done using report settings, with the report results generated as a static document. In next-generation reports, you set a minimum of report options, such as selecting the documents and users to include and adjusting a few basic settings, to generate report results that act as an initial framework.

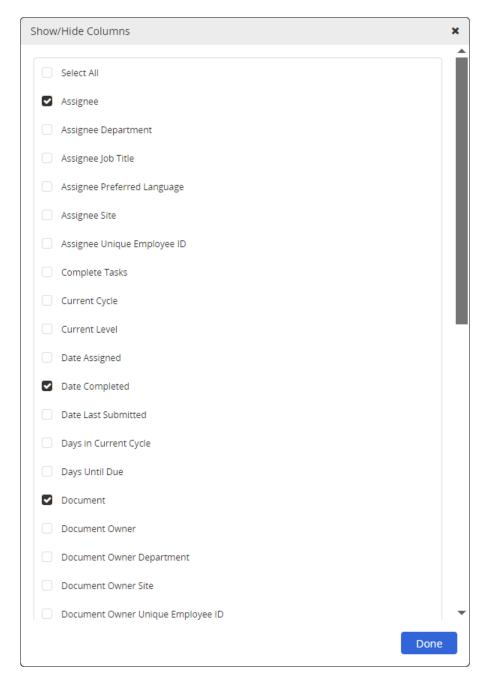
The results of a next-generation report consist of a **Summary** and a **Data** pane, each of which is dynamically customizable to show precisely the information you need.



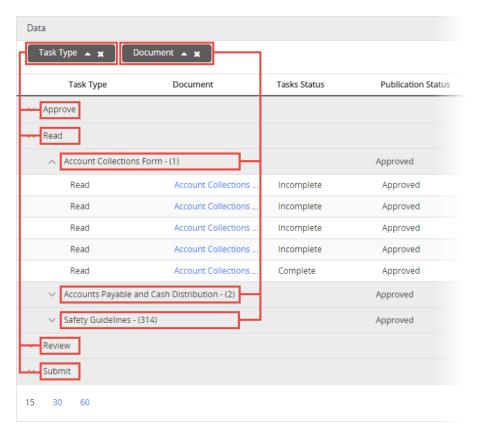
In the **Summary** pane, you can select a chart type and click on a chart or table section to immediately filter the results in the **Data** pane.



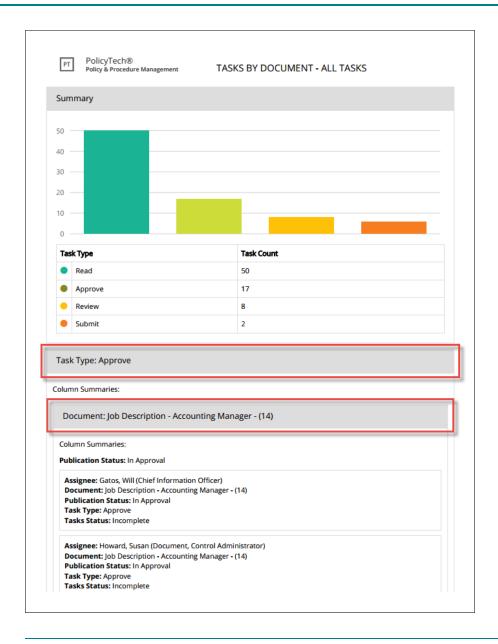
In legacy reports, the data layout is predefined, and you have a relatively limited number of options for controlling which pieces of data to include and how to arrange them. Next-generation report data is shown in a dynamic grid in which you can size, rearrange, and sort columns, filter column data, and choose from dozens of columns to include, as compared to the two or three optional columns in legacy reports.



You can also organize the data into groupings by simply dragging column headings into the grouping bar and then arranging them. For example, you might want to group data first by task assignee, and then by task type, and then by document title. Each grouping becomes an expandable section heading within the **Data** pane.



The groupings also become sections in the printed or saved report.



Recreating Superseded Report Results in a Next-Generation Report

If you've used superseded reports and want to produce approximately the same results in a next-generation report, refer to the following sections:

Recreating a Superseded Tasks by Document Report

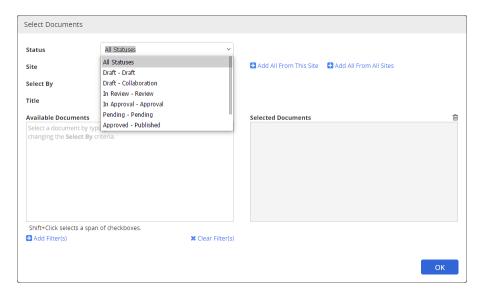
Recreating a Superseded Tasks by User Report

Recreating a Superseded "My Tasks & Questionnaires" Report

Recreating a Superseded Tasks by Document Report

Follow these instructions to recreate any of the following superseded Tasks by Document reports:

- In Draft
- In Collaboration
- In Review
- In Approval
- In Published
- All Workflow Statuses
- 1. Click Reports, click Tasks by Document, and then click Tasks by Document Current.
- 2. In **Select Documents**, for **Status**, select the status corresponding with the title of the legacy report you want to recreate. For example, if you're recreating the In Review report, select **In Review Review**.



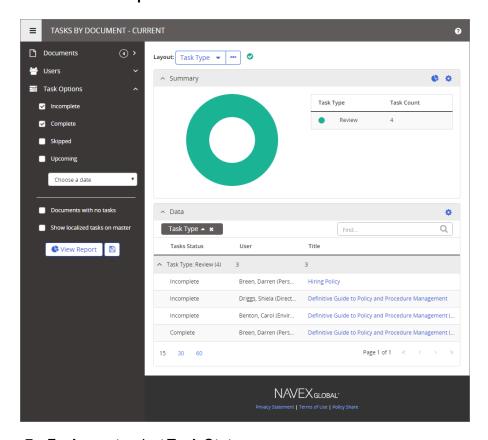
- 3. Select documents as you normally would (see <u>Selecting Documents</u>), and then click **OK**.
 - Some of the report options have different names than those in the legacy report. Also, some of the options you used to set before viewing the report you'll now set after viewing the report.
- 4. If you want to limit the documents to only those assigned to specific users, click **Users**, click **Custom Selection**, and then select users as you would for user-based report (see <u>Selecting Users</u>).

Note: In the legacy report, the **Custom Selection** option for users is under **Detail Options**, under **Include Document Details**.

5. Under **Task Options**, select the types of tasks whose assigned documents you want included in the report.

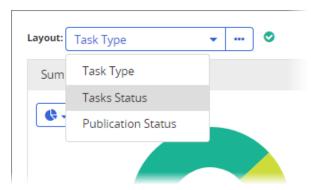
Notes:

- Incomplete and Complete are selected by default, whereas, in the legacy report, Only Incomplete Tasks is selected by default.
- While there was the Only Overdue Tasks option in the legacy report, in this report you can see which tasks are overdue by adding the Due Status column to the data grid after clicking View Report.
- In the legacy report, if you select Only Complete Tasks or Incomplete and Complete Tasks, you are given the option of specifying a date range. In this next-generation report, you can specify a date range by applying a Between filter to a date column in the Data grid after clicking View Report.
- 6. Click View Report.



7. For Layout, select Task Status.

The new **Layout** option determines what type of information appears by default in the **Summary** pane and how the grid is organized and grouped by default in the **Data** pane. For the **Data** pane, The **Task Status** layout groups report data first by document and then by task status, just as in the legacy report.



8. Choose how you want information in the **Summary** pane displayed (Working with the Summary Pane).

Notes:

- There is no **Include Graphs** option in next-generation reports; the chart portion of the **Summary** pane is always displayed.
- Unlike in the legacy report, the chart in this report is a visual representation of the table data in the **Summary** pane.
- The Summary table has been simplified and is different for each Layout option.
- Some of the summary table headings in the legacy report are no longer shown in any of this report's Summary tables. However, some of the legacy table headings can be added to this next-generation report's Data grid using Show/Hide Columns.
- 9. Customize the **Data** grid to show only the data you need in the way you want it represented (Working with the Data Pane).

- Much of the summary information shown in the legacy report below each document title can be added to this report's **Data** grid using **Show/Hide Columns**.
- The default task columns in the legacy report are not the same as those in this report's **Data** grid. Use **Show/Hide Columns** to select the columns you want in the report.
- (Optional) To save all of the report's current document and user selections, option settings, and customizations for future use, click , type a name and description, and then click OK.

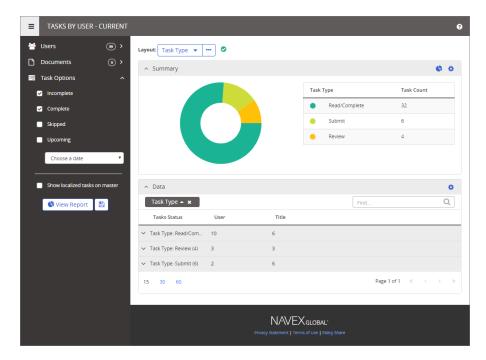
11. (Optional) Print or save the current report results (see Printing or Saving Report Results).

Recreating a Superseded Tasks by User Report

Follow these instructions to recreate any of the following superseded Tasks by User reports:

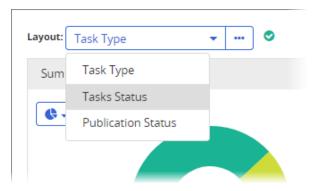
- Writer Tasks
- Reviewer Tasks
- Approver Tasks
- Reader Tasks
- Document Owner Resubmit for Review Tasks
- All Workflow Tasks
- Click Reports, click Tasks by User, and then click Tasks by User -Current.
- Select users as you normally would (see <u>Selecting Users</u>), and then click OK.
 - Some of the report options have different names than those in the legacy report. Also, some of the options you used to set before viewing the report you'll now set after viewing the report.
- If you want to limit the users to only those assigned to specific documents, click **Documents**, and then select documents as you would for documentbased report (see <u>Selecting Documents</u>).
- 4. Under **Task Options**, select the types of tasks whose assigned users you want included in the report.

- Incomplete and Complete are selected by default, whereas, in the legacy report, Only Incomplete Tasks is selected by default.
- While there was the Only Overdue Tasks option in the legacy report, in this report you can see which tasks are overdue by adding the Due Status column to the data grid after clicking View Report.
- In the legacy report, if you select Only Complete Tasks or Incomplete and Complete Tasks, you are given the option of specifying a date range. In this next-generation report, you can specify a date range by applying a Between filter to a date column in the Data grid after clicking View Report.
- 5. Click View Report.



6. For Layout, select Task Status.

The new **Layout** option determines what type of information appears by default in the **Summary** pane and how the grid is organized and grouped by default in the **Data** pane. For the **Data** pane, The **Task Status** layout groups report data first by assignee and then by task status, just as in the legacy report.



7. Choose how you want information in the **Summary** pane displayed (Working with the Summary Pane).

- There is no **Include Graphs** option in next-generation reports; the chart portion of the **Summary** pane is always displayed.
- Unlike in the legacy report, the chart in this report is a visual representation of the table data in the **Summary** pane.
- The Summary table has been simplified and is different for each Layout option.

- Some of the summary table headings in the legacy report are no longer shown in any of this report's Summary tables. However, some of the legacy table headings can be added to this next-generation report's Data grid using Show/Hide Columns.
- 8. Customize the **Data** grid to show only the data you need in the way you want it represented (Working with the Data Pane).

Notes: The default task columns in the legacy report are not the same as those in this report's **Data** grid. Use **Show/Hide Columns** to select the columns you want in the report.

- 9. (Optional) To save all of the report's current document and user selections, option settings, and customizations for future use, click , type a name and description, and then click **OK**.
- 10. (Optional) Print or save the current report results (see <u>Printing or Saving Report Results</u>).

Recreating a Superseded "My Tasks & Questionnaires" Report

Follow these instructions to recreate any of the following superseded Tasks by User reports:

- Writer Tasks
- Reviewer Tasks
- Approver Tasks
- Reader Tasks
- All Workflow Tasks
- Click Reports, click My Tasks & Questionnaires, and then click My Tasks.

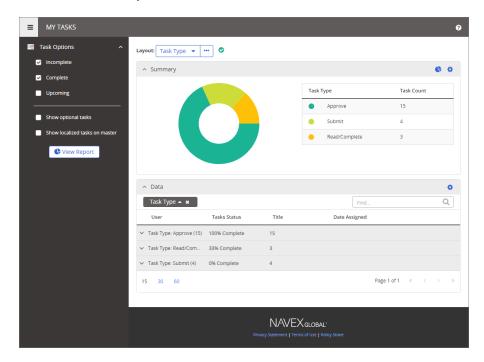
Some of the report options have different names than those in the legacy report. Also, some of the options you used to set before viewing the report you'll now set after viewing the report.

2. Under **Task Options**, select the types of tasks whose assigned users you want included in the report.

- Incomplete and Complete are selected by default, whereas, in the legacy report, Only Incomplete Tasks is selected by default.
- While there was the Only Overdue Tasks option in the legacy report, in this report you can see which tasks are overdue by adding the Due Status column to the data grid after clicking View Report.

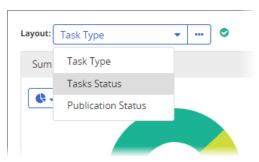
In the legacy report, if you select Only Complete Tasks or Incomplete and Complete Tasks, you are given the option of specifying a date range. In this next-generation report, you can specify a date range by applying a Between filter to a date column in the Data grid after clicking View Report.

3. Click View Report.



4. For Layout, select Task Status.

The new **Layout** option determines what type of information appears by default in the **Summary** pane and how the grid is organized and grouped by default in the **Data** pane. For the **Data** pane, The **Task Status** layout groups report data by task status, just as in the legacy report.



5. Choose how you want information in the **Summary** pane displayed (Working with the Summary Pane).

- There is no **Include Graphs** option in next-generation reports; the chart portion of the **Summary** pane is always displayed.
- Unlike in the legacy report, the chart in this report is a visual representation of the table data in the **Summary** pane.
- The Summary table has been simplified and is different for each Layout option.
- Some of the summary table headings in the legacy report are no longer shown in any of this report's **Summary** tables. However, some of the legacy table headings can be added to this next-generation report's **Data** grid using **Show/Hide Columns**.
- 6. Customize the **Data** grid to show only the data you need in the way you want it represented (Working with the Data Pane).

Notes: The default task columns in the legacy report are not the same as those in this report's **Data** grid. Use **Show/Hide Columns** to select the columns you want in the report.

- 7. (Optional) To save all of the report's current document and user selections, option settings, and customizations for future use, click , type a name and description, and then click **OK**.
- 8. (Optional) Print or save the current report results (see <u>Printing or Saving Report Results</u>).

Working with Next-Generation Report Results

Important: This section is for working with the results of the following next-generation, dynamic grid reports:

- My Tasks
- Tasks by Document Current
- Tasks by Document All Tasks
- Tasks by User Current
- Tasks by User All Tasks

For help with any other report, see Working with a Finished Legacy Report.

Once you've generated a report (clicked **View Report**), you can customize and use the report results in the following ways.

Working with Report Layouts

Working with the Summary Pane

Working with the Data Pane

Exporting Report Results

Printing or Saving a Report

Working with Report Layouts

A layout is a set of default filters, data column arrangements, groupings, and summary representations that focus on a particular aspect of the task data. Layouts apply to both the **Summary** and **Data** panes.

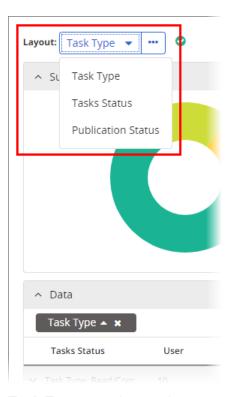
You can select a preset system layout or create and save a custom layout.

Selecting a System Layout Option

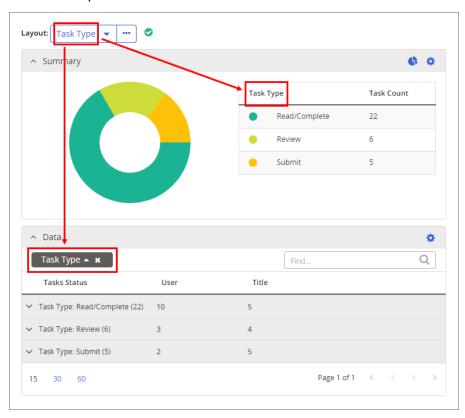
The available standard layouts depend on the type of report you're working with—a task report or a questionnaire report.

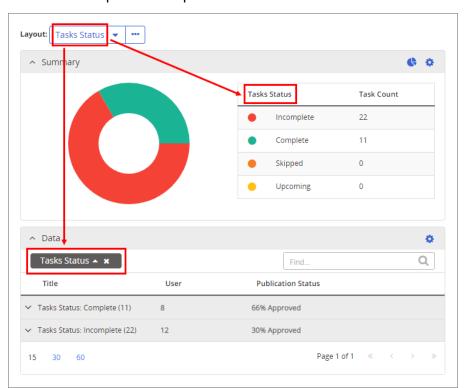
Task Report Layouts

With report results displayed, for Layout, click Task Type, Task Status, or Publication Status.



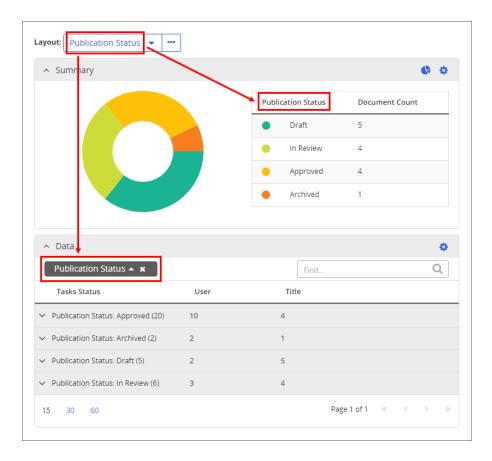
Task Type organizes and represents data primarily by the types of tasks—such as Read/Complete, Review, and Approve—assigned to the selected documents/questionnaires or users.





Task Status organizes and represents data primarily by whether the assigned tasks are incomplete or complete.

Publication Status organizes and represents data primarily by the workflow status—Draft, Collaboration, Review, Approval, Pending, Approved, and Archived)—the selected documents/questionnaires or active user tasks are in.



Questionnaire Report Layouts

The layouts available in questionnaire reports vary by report. See the following sections for details on each available standard layout:

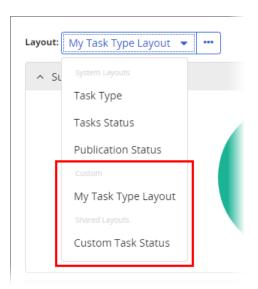
Questionnaire Results by Document

Questionnaire Results by User

Questionnaire Statistics

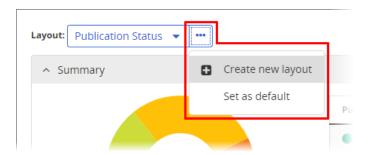
Selecting a Custom or Shared Report Layout

You can also select a report layout you previously saved (see <u>Creating a Custom Report Layout</u>) or one that another user has saved and shared. Layouts you save appear in the **Custom** area of the **Layout** menu, and layouts others have saved and shared appear in the **Shared Layouts** area.

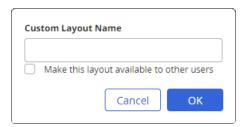


Creating a Custom Report Layout

- After clicking View Report, use any available customization options in both the Summary pane (see Working with the Summary Pane) and Data pane (see Working with the Data Pane) of task reports or in the Data pane (see Working with the Data Pane) of questionnaire reports to create the report layout.
- 2. To the right of the **Layout** menu, click ..., and then click **Create new** layout.



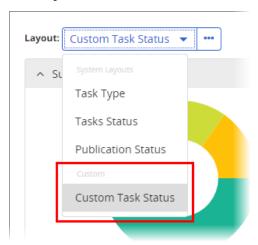
3. Type a layout name.



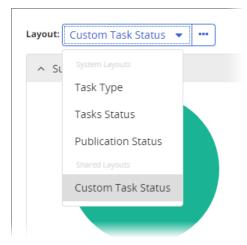
4. (Optional) To enable other report users to select this layout, select **Make** this layout available to other users.

5. Click OK.

Your custom layout now appears as an option in the **Custom** area of the **Layout** menu.

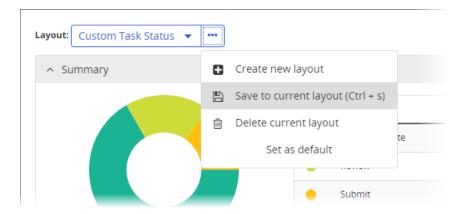


If you selected **Make this layout available to other users**, other users will see the layout in the **Shared Layouts** area of the **Layout** menu.



Modifying or Deleting a Custom Report Layout

- 1. For **Layout**, select the custom layout you want to modify or delete.
- 2. Do one of the following:
 - Make modifications to the Summary and Data pane layouts. Then, to the right of the Layout menu, click , and then click Save to current layout.

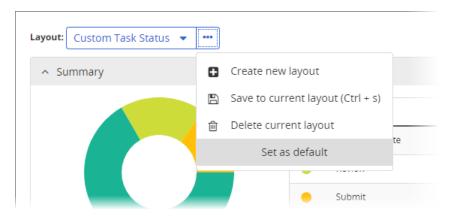


 To the right of the Layout menu, click ____, and then click Delete current layout.

Setting a Default Report Layout

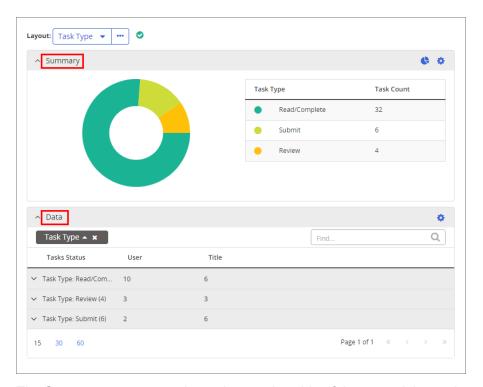
The default layout is the one that will be applied each time in the future you open this report and click **View Report** the first time.

- 1. For **Layout**, select the system or custom layout you want to set as this report's default.
- 2. To the right of the **Layout** menu, click ..., and then click **Set as default**.



Working with the Summary Pane

When you click **View Report** in a next-generation tasks report, the results are displayed in two major divisions called the **Summary** pane and the **Data** pane.

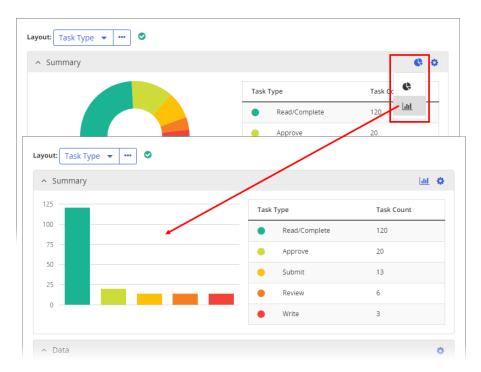


The **Summary** pane contains a chart and a table of data pertaining to the current report layout (see <u>Working with Report Layouts</u>). You can modify or use the **Summary** pane in the following ways.

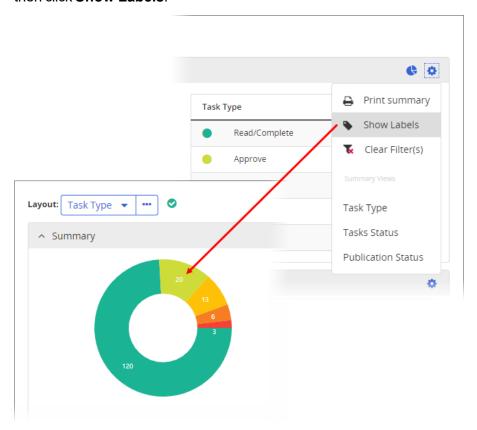
Note: You can save changes you make to the **Summary** and **Data** panes by creating a custom layout (see Working with Report Layouts).

Changing the Chart Type and View

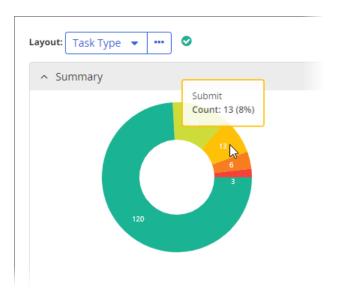
A stylized pie chart is displayed by default. To change to a bar chart, click \$\infty\$, and then click \$\limbda \text{l.}\$.



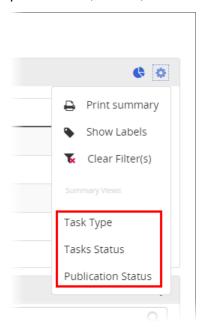
To show labels on chart elements, in the **Summary** pane header, click **‡**, and then click **Show Labels**.



To see the details behind a chart element, simply point to it.

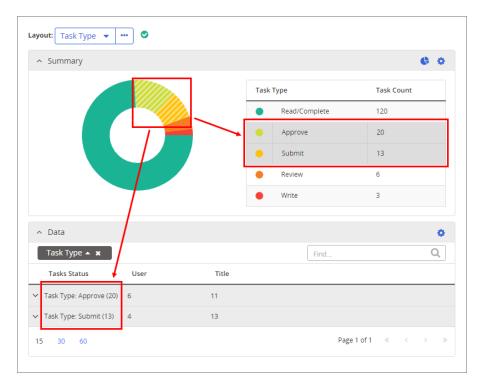


The default or current **Layout** selection determines which Summary and Data pane views are displayed (see <u>Working with Report Layouts</u>). To change the Summary view without changing the current Data pane layout, in the **Summary** pane header, click , and then click a view.

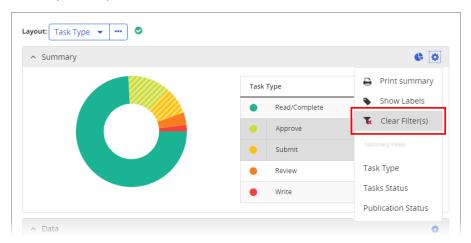


Filtering by Chart or Table Element

Click a chart or table element to show only that type or status in the **Data** pane. To filter by multiple types or statuses, hold down the Ctrl key while you click chart or table elements.

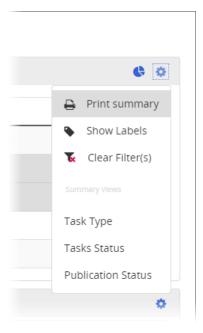


To clear a chart or table filter when only one is selected, click the selected element. To clear multiple selected filters at once, in the **Summary** pane header, click , and then click **Clear Filters**.

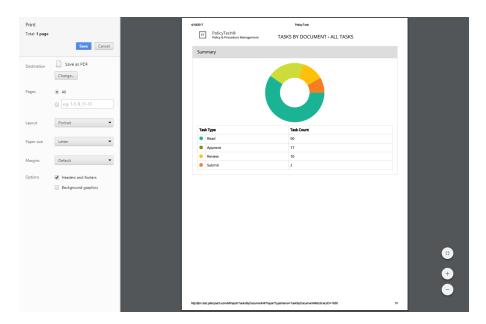


Printing or Saving a Report Summary

1. To print only the Summary pane of a report, in the **Summary** pane header, click , and then click a **Print summary**.



- 2. For **Destination**, click **Change**, and then do one of the following:
 - Select a printer.
 - Select Save as PDF.

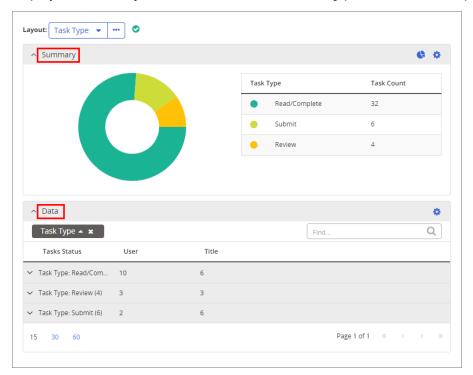


- 3. Adjust the other print settings as necessary.
- 4. Do one of the following:

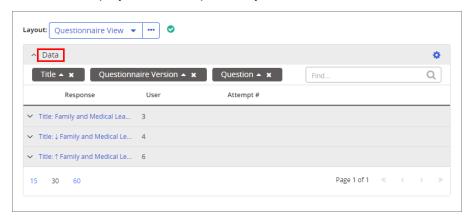
- If a printer is the currently selected destination, click **Print**.
- If Save as PDF is the currently selected destination, click Save, and then follow the prompts.

Working with the Data Pane

When you click **View Report** in a next-generation tasks report, the results are displayed in two major divisions called the **Summary** pane and the **Data** pane.



When you click **View Report** in a next-generation questionnaire report, the results are displayed in a data pane only.



The **Data** pane contains a grid of data pertaining to the current report layout (see Working with Report Layouts). You can modify or use the **Data** pane in the following ways.

Note: You can save changes you make to the **Summary** and **Data** panes by creating a custom layout (see Working with Report Layouts).

Grouping by Column Data

Working with Columns

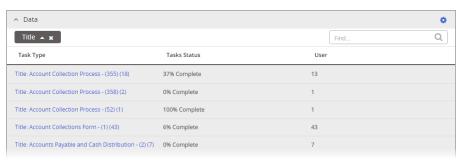
Exporting Report Results

Printing Report Results

Grouping by Data Column

Each column in the Data pane represents a specific type of data, called a field, in the PolicyTech database. Grouping is a way of organizing report data by one or more columns. For example, grouping by the Title column makes each top-level grid row represent a document or questionnaire title, while grouping by the User column makes each top-level row represent a user assigned a task.

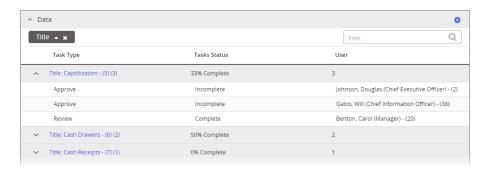
Document Grouping



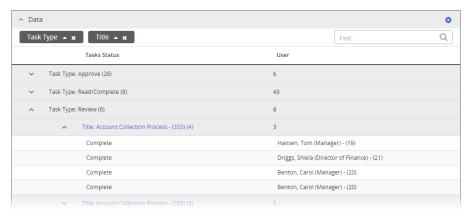
User Grouping



You can think of a grouping row as a section heading with a list of relevant data rows below it. You reveal the rows in a grouping by clicking (expanding) the grouping heading.



There can be multiple grouping levels. In the example below, the Data grid is grouped first by Task Type and then by Document.



Groupings apply both to the Data grid and to the Data section of printed or saved report results.

Working with Groupings

Each report has default groupings for each of its layouts (see <u>Working with</u> <u>Report Layouts</u>). Groupings are shown directly above the grid in the grouping bar.



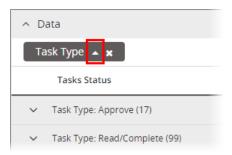
You add a grouping by dragging a column heading into the grouping bar and dropping it in the desired grouping position. You can also arrange grouping position anytime by dragging a grouping to a new position in the bar.

Note: Not all grouping combinations make sense. Experiment to find the ones most useful to you.



To remove a grouping and add it back into the grid as a column, click ...

By default, a grouping headings are sorted alphanumerically from least to greatest. To change the sort order, click ... or ...

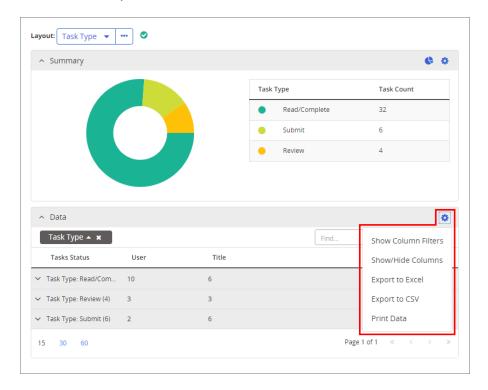


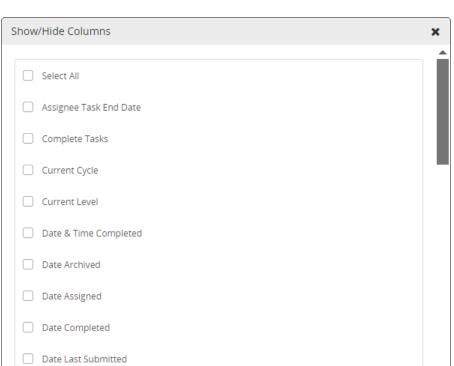
Working with Data Pane Columns

The default columns and their arrangement are determined by the report type and the currently selected layout (see Working with Report Layouts).

Showing and Hiding Columns

1. In the **Data** pane header, click , and then click **Show/Hide Columns**.





2. Select or click to clear column check boxes, and then click **Done**.

Arranging and Sorting Columns

Date to Archive

Days Until Due

Days in Current Cycle

Document Approval Date

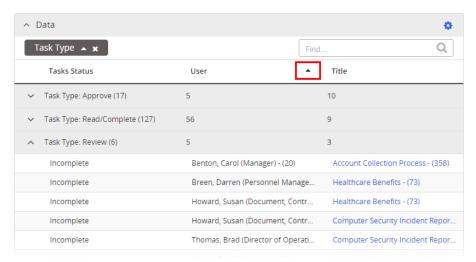
To change column order, drag a column to a different position.

Note: Columns currently selected as groupings (see <u>Grouping by Column</u> <u>Data</u>) are locked in place and cannot be rearranged.

Done



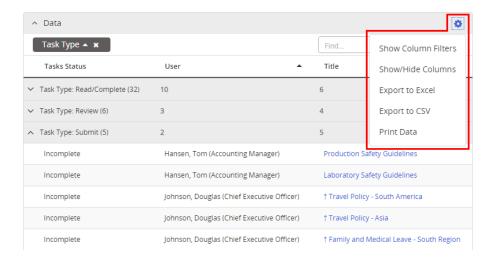
To change the sort order of data in a column, click the column heading to display the current sort order (up or down arrow), and then click it again to reverse the order.



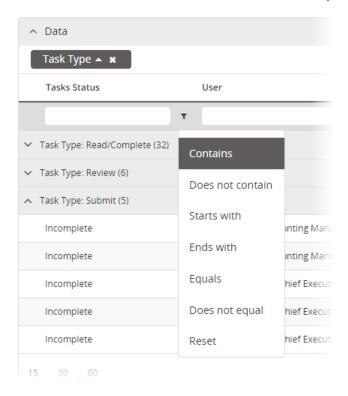
Working with Column Filters

You can use filters to refine report results to include only those records that match certain column data criteria.

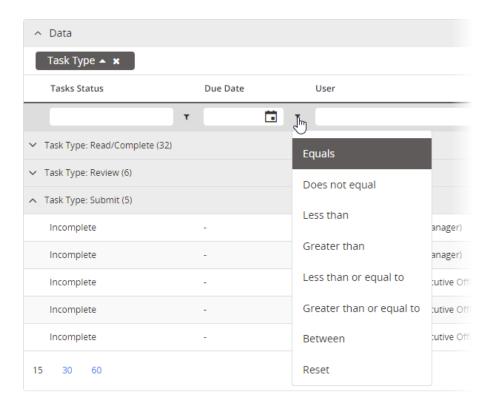
1. In the **Data** pane header, click , and then click **Show Column Filters**.



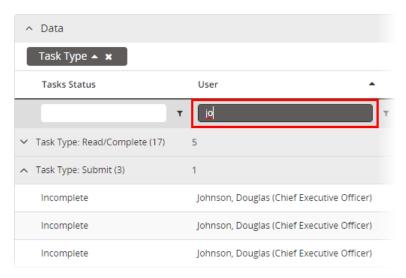
- (Optional) By default, a filter will include only those records whose filtered columns contain the text you specify or are equal to the date you specify. Do one of the following:
 - To change a text column's filter criterion, point to ▼, and then click **Does** not contain, Starts with, Ends with, Equals, or Does not equal.



■ To change date column's filter criterion, point to ▼, and then click **Does** not equal, Less than, Greater than, Less than or equal to, Greater than or equal to, or Between.



- 2. Do one of the following, depending on the column type.
 - For columns containing text, start typing text in the filter box. The filter is immediately applied as you type.



■ For columns containing dates, click , and then select a date. (If the filter criterion is Between, select both a start and end date.)

To clear a filter, point to **▼**, and then click **Reset**.

Exporting Report Results

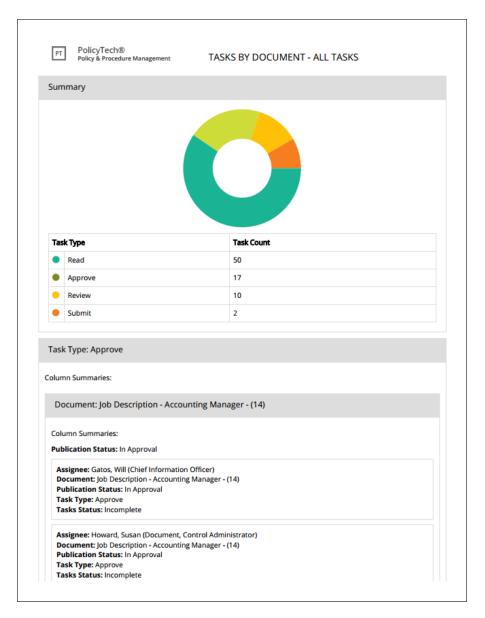
- 1. After customizing the report results, in the **Data** pane header, click , and then do one of the following:
 - Click Export to Excel to export report data to a .xlsx file.
 - Click Export to CSV (comma-separated value) to export report data to a .csv file (an Excel file saved in CSV format).



2. Follow the prompts to download and open the export file.

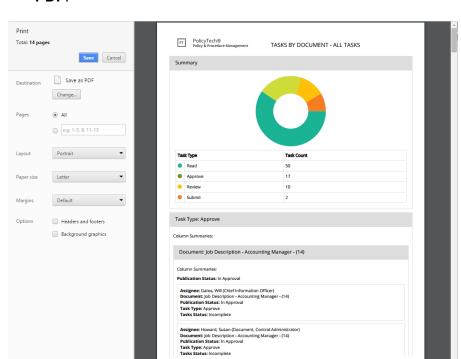
Printing or Saving Report Results

A printed or saved report contains both the Summary and Data panes (task reports) or just the Data pane (questionnaire reports). The Data section of the printed report will look similar to the Data pane grid in the report results with all groupings expanded.



1. After customizing the report results, in the **Data** pane header, click , and then click **Print Data**.





2. For **Destination**, click **Change**, and then select a printer or click **Save as PDF**.

- 3. Adjust other print settings as necessary, and then do one of the following:
 - If you selected a printer as the print destination, click **Print**.
 - If you select Save as PDF as the print destination, click Save, and then follow the prompts.

Working with a Finished Legacy Report

Important: This section is for working with the finished results of all reports except the following next-generation reports:

- My Tasks
- Tasks by Document Current
- Tasks by Document All
- Tasks by User Current
- Tasks by User All

For help with these reports, see <u>Working with Next-Generation Report</u> Results.

When you click **View Report**, the report header contains several options for working with the finished report.





Lets you send the report to another PolicyTech user.

- 1. Click , and then after reading the security alert, click **Continue**.
- 2. To select recipients one by one, search for a user by first or last name, and then click the name in the search results.
- 3. Click **Send**, and then click **OK**.



Lets you search for specific text anywhere in the report.

Note: Unlike the browser's Find feature that searches only the currently displayed report page, searches through the entire report contents.



Opens the **Print** feature where you can adjust print settings and send all or selected pages of the report to a printer.



Opens the **Print** feature with only the current page selected.



Lets you save the report to disk.

1. In the **Save As** drop-down menu, select a file format (PDF is the default).

2. Click \blacksquare , and then follow the prompts.

Using Saved Report Settings Features

Saving a Report's Settings

Using a Saved Report Setup to Generate a Report

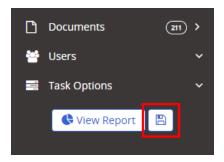
Emailing a Report from a Saved Setup

Disabling the Automatic Emailing of a Report

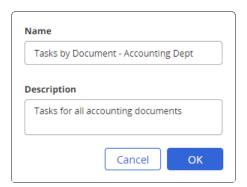
Saving a Report's Settings

To save report settings,

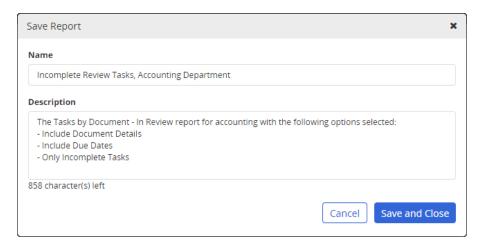
- 1. If the report setup screen is not already displayed, Click **Reports**, find and click the report, and then set up the report as you normally would.
- 2. Click .



- 3. Type a name and description for this report setup.
- 4. Do one of the following, depending on what you see:
 - Click OK.



■ Click Save and Close, and then click OK.



5. Close the report.

Important: Saving a report's settings does not save the report contents, even if you click **View Report** before saving. To save an instance of a generated report, do one of the following:

- If you're in a next-generation report (Tasks by Document Current, Tasks by Document All Tasks, Tasks by User Current, or Tasks by User All Tasks), in the **Data** pane, click , and then click **Print Data**. For **Destination**, click **Change**, and then click **Save** as **PDF**. Click **Save**, and then follow the prompts.
- For any other report, in the report viewing pane, in the **Save As** list, click a format. Then, click and follow the prompts.

Using a Saved Report Setup to Generate a Report

- 1. Click Reports, and then click My Saved Reports.
- 2. Click the saved report's name.



- 3. (Optional) Make changes to the saved report's settings.
- 4. Click View Report.

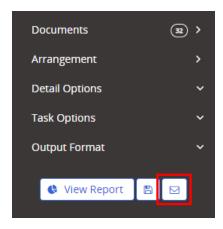
Emailing a Report from a Saved Setup

Important: This feature is available only if all of the following are true:

- You have been assigned the Report Manager or Administrator permission.
- You have been assigned a valid email address in your user profile.
- PolicyTech has been correctly set up to send emails.
- You are working with one of the following, previously saved Tasks by Document or Tasks by User reports:
 - Documents Due for Periodic Review
 - Documents with Links to Update
 - Document Owner Periodic Review Tasks
 - Document Owner Links to Update Tasks

After saving a Tasks by Document or Tasks by User report (see <u>Saving a Report's Settings</u>), you can set up a schedule for automatically generating and emailing yourself the summary portion of the report based on the saved settings.

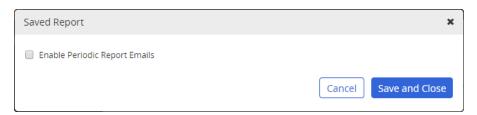
- 1. Do one of the following:
 - With the report displayed, click I near the View Report button.



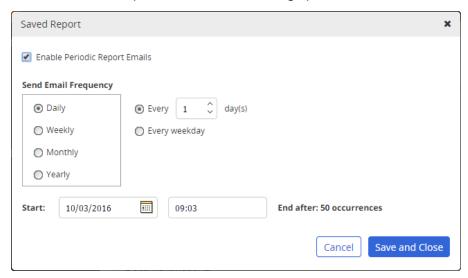
 Click Reports, and then click Saved Reports. For the saved setup you want to schedule, click Set up email frequency.



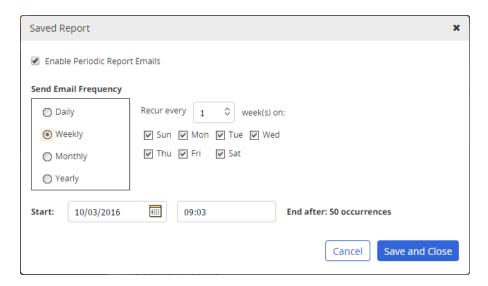
2. Select Enable Periodic Report Emails.



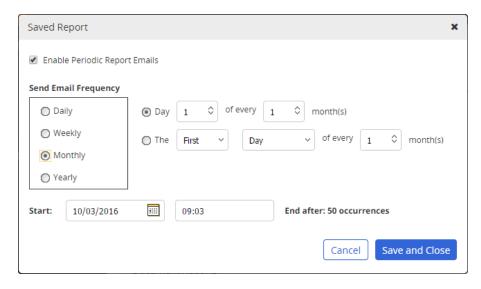
The window expands to show scheduling options.



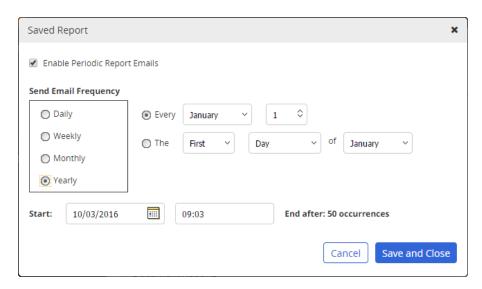
- 3. In the **Send Email Frequency** area, clicking one of the four options in the list on the left changes the options displayed to the right of the list. In the list on the left, do one of the following:
 - Click Daily, and then do one of the following:
 - Click **Every**, and then type a number of days between recurrences.
 - Click **Every weekday** if you want the report generated and emailed on each business day (Monday through Friday).
 - Click Weekly. In the Recur every box, type a number of weeks, and then select the days you want emails sent during a set week.



- Click Monthly, and then do one of the following:
 - Click **Day**, type a number for the day of the month, and then type the number of months between recurrences.
 - Click The, select an ordinal number (First, Second, Third, Fourth, or Last), select a day, and then, in last box, type the number of months between recurrences.



- Click **Yearly**, and then do one of the following:
 - Click Every, and then select a month and day.
 - Click **The**, select an ordinal number (**First**, **Second**, **Third**, **Fourth**, or **Last**), select a day, and then select a month.



- 5. Next to the **Start** box, click , and then navigate to and click the date when you want automatic emailing of reports to start.
- 6. In the second box after **Start**, type the time of day when you want the emails sent.

Notes about the number of email occurrences:

- Report emails will be sent a maximum of 50 times on the currently set schedule. After 50 occurrences, emailing is disabled. To start emailing the same reports again, open the saved report setup, select Enable Periodic Report Emails and select a new start date.
- Rather than keep a running total of occurrences, PolicyTech calculates an end date based on the schedule settings at the time you save them. It then disables emailing of this report once that date passes. For example, if you select **Daily** as the recurrence method and want emails to go out every 2 days with a start date of 6/1/2014, the first email is sent out on 6/1, with each subsequent email sent out every other day thereafter (6/3, 6/5, 6/7, and so on). That means the 50th and last occurrence of the periodic emails falls on 9/7/2014—the calculated end date. As soon as a report email is sent on that date, PolicyTech clears the **Enable Periodic Report Emails** selection.
- To disable periodic report emails at any time before 50 occurrences, open the saved report setup, and then click to clear Enable Periodic Report Emails.

7. Click Save and Close.

An email similar to the one shown below will then be sent to at each "send" occurrence in the set schedule. Open the attachment to view the report



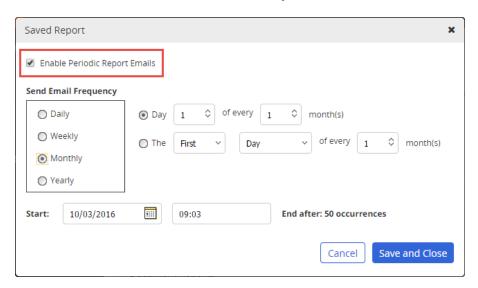
Disabling the Automatic Emailing of a Report

After enabling a report to be emailed to yourself automatically on a set schedule, you can easily disable this functionality at any time.

- 1. Click **Reports**, and then click **Saved Reports**.
- 2. For the report you want to disable, click the button with the displayed date and time for the next scheduled email.



3. Click to clear the **Enable Periodic Report Emails** check box.



4.	Click Save and Close.

Creating Custom Reports with Excel

You can create any number of custom reports using document and user data from PolicyTech combined with the rich data display functionality of Microsoft Excel.

Important: It is not within the scope of this topic to teach how to use Excel features. The topic assumes that your knowledge of and skills in using Excel are at an intermediate or advanced level.

The Excel Report Template

When you create an Excel report using PolicyTech data, you are, in effect, creating a template. If you are an administrator or have been assigned the template role, you can create the report as a PolicyTech template. Otherwise, you can create the template as a stand-alone Excel file.

We recommend creating the template inside PolicyTech for the following reasons:

Control

- Reports (documents) created using the PolicyTech template are stored in the PolicyTech database with version control.
- PolicyTech saves copies, or snapshots, of each report whenever both the content and status of the report document change.
- You can set up email reminders for reading the report and reviewing it to ensure it is up to date.

Security and Access

- Only users with assigned permissions can view or edit the reports.
 Document security options range from allowing the public to view the document down to only allowing administrators to view it.
- The report can be viewed or edited from wherever PolicyTech users have Internet access. If a user needs to access or edit the report offline, the report can be downloaded and then imported back into PolicyTech so that any changes made offline are preserved.

Functionality

- The full Excel feature set is available.
- You can edit the Excel template in PolicyTech (in a browser window) or in undocked mode, where you edit the template within the Excel application for Windows[®].

Notes:

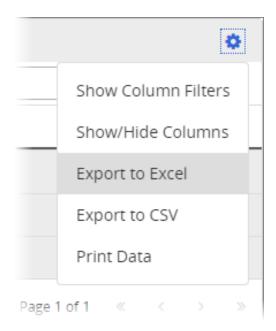
- When working in Excel in undocked mode, each time the worksheet is saved a copy of it is automatically uploaded to PolicyTech.
- Editing an Excel document in a PolicyTech browser window may require a double-click to activate a cell or use shortcut keys, such as Ctrl+C and Ctrl+V.
- Some Excel functionality, such as protected mode, may disable certain PolicyTech editing tools, such as inserting document properties.

Creating an Excel Report Template

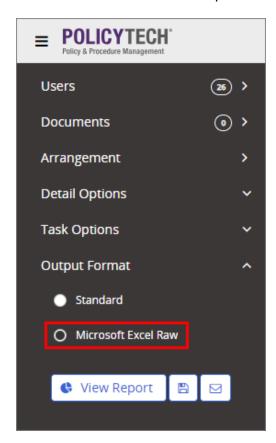
- 1. Do one of the following:
 - Add an Excel template in PolicyTech and assign its properties. Be sure to select Excel Spreadsheet as the document type. (See "Creating a Template" in the Administrator's Guide for detailed instructions.)

Note: If you prefer to work with Excel undocked from the PolicyTech browser window, see "Working with Word or Excel Undocked" in the <u>User's</u> Guide.

- Create a new workbook in the Excel application.
- 2. Do one of the following, depending on the type of PolicyTech report you're generating:
 - Generate one or more next-generation reports. Then, in the **Data** section header, click , and then click **Export to Excel**.



 Generate one or more legacy management reports with Microsoft Excel Raw selected as the output format.



3. In the template's **Edit Document** window or in the stand-alone workbook, copy and paste the exported report data into a template worksheet. (You may want to copy and paste only the report headings into the template.)

Important: You may want to designate one worksheet for storing only the PolicyTech report data and then format the report on a different worksheet, with cell references to the report data. This will preserve the ability to quickly copy and paste PolicyTech report data.

- 4. Add report content, such as headings, formulas, graphics, charts, and tables, and then save and close the template or stand-alone workbook.
- 5. Save and close the template.

Generating an Excel Report

Now that the template is in place, you can create the actual report.

1. If you created the report template in PolicyTech, create an Excel document as you normally would (see "Creating a Document" in the User's Guide)

- and assign the report template to the document. If not, skip this step.
- 2. Run the report or reports containing the data the report template needs, and then copy and paste the data into the report.
- 3. Save the report document (workbook).

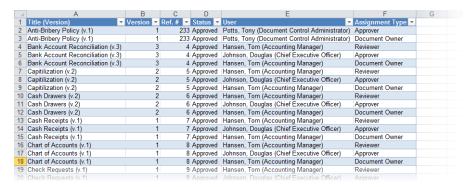
Note about PolicyTech documents: Unless you want the report document reviewed and approved, you should probably keep it in draft status.

- 4. The next time you want to run the report, do one of the following:
 - If you don't care about losing the data from the last time you ran the report, simply copy and paste the new data over the old.
 - To preserve the report with its previous data, do one of the following:
 - If you created the report document in PolicyTech and are an administrator, set the document as approved (see "Setting a Document as Approved" in the <u>Administrator's Guide</u>). If you're not an administrator, send the document through the review and approval process until it is approved (see "Submitting a Document or Questionnaire to Writers, Reviewers, or Approvers" in the <u>User's Guide</u>). In the approved document, create a new version (see "Doing a Periodic Review and Creating a New Version" in the <u>User's Guide</u>), and then copy and paste the new data over the old.
 - If you created the report in stand-alone Excel, copy and paste the new data over the old, and then use Save As to save the workbook with a different file name.

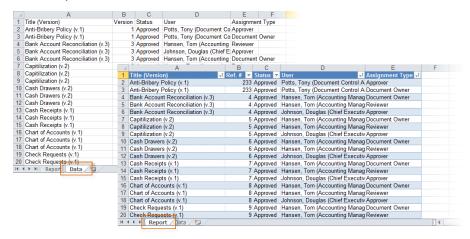
Sample Reports

In the simple report below, the table was created from the data of a **Document Assignments by Title** report, and the data was copied directly into the table. Notice that PolicyTech sorts the rows alphabetically ascending—first by title, and then by assignment type. You can change which column is the first sorting key by clicking the down arrow in the column heading and then selecting a sort order. However, since the data is copied directly into this report to create it, you wouldn't want to change the column arrangement so you could copy and paste new data directly over the old.

Note: If you create a table from PolicyTech report data, you may need to adjust the table size each time you copy and paste new data into the report.



In the report below, the data was copied into a worksheet separate from the report worksheet, and cell references were used to populate the table. Notice that the column arrangement has been changed to show the key sorting column (**Title**) first. Also, the **Version** column has not been included, because the version number is already included with the document title. Changing the column arrangement does not disturb data entry, because the report data is in another place.



The report below includes a pivot table created from the same data as the previous two reports.

4	Α	В	C				
1							
2		Row Labels					
3		⊕ Approver					
4		■ Document Owner					
5		⊟ Benton, Carol (Environmental Control Manager)					
6		Cleaning Checklist (v.1)					
7		Job Description - Environmental Control Manager (v.1)					
8		Job Description - Janitor (v.1)					
9		Performance Evaluation - Environmental Control Manager (v.1)					
10		Performance Evaluation - Janitor (v.1)					
11		Performance Evaluation - MSDS Technician (v.1)					
12		⊕ Breen, Darren (Personnel Manager)					
13		⊕ Farnsworth, John (Information Systems Manager)					
14		⊕ Gleeson, Edward (Manufacturing Manager)					
15							
16		■ Johnson, Douglas (Chief Executive Officer)					
17		⊞ Lavin, Alice (Manager)					
18		⊕ Potts, Tony (Document Control Administrator)					
19		■ Rydalch, Cindy (Receiving)					
20		■ Stoker, Brent (Director of Engineering)					
21							
22		■ Wright, Fred (Software Development Manager)					
23		⊞Reviewer					
24		⊞Writer					
25		Grand Total					
26							
27							